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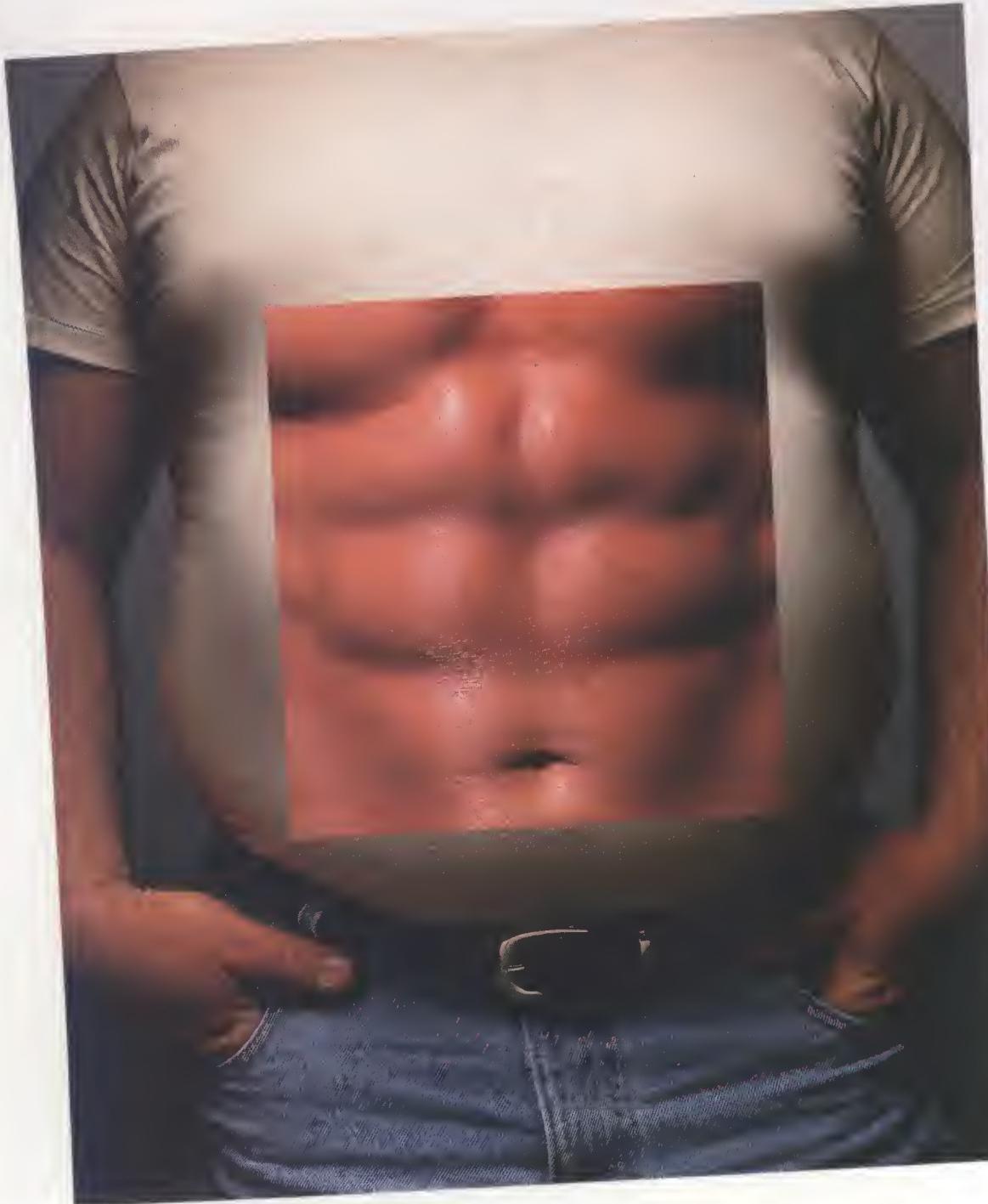
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THEIR DARK, DISMAL
FUTURES IN GREATER
DETAIL AND WITH
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Behold the brightness. The clarity. The look of panic in our competitors' eyes. Introducing the MultiSync M Series monitors from NEC — think of them less as new monitors, more as the standard by which all others will be judged.

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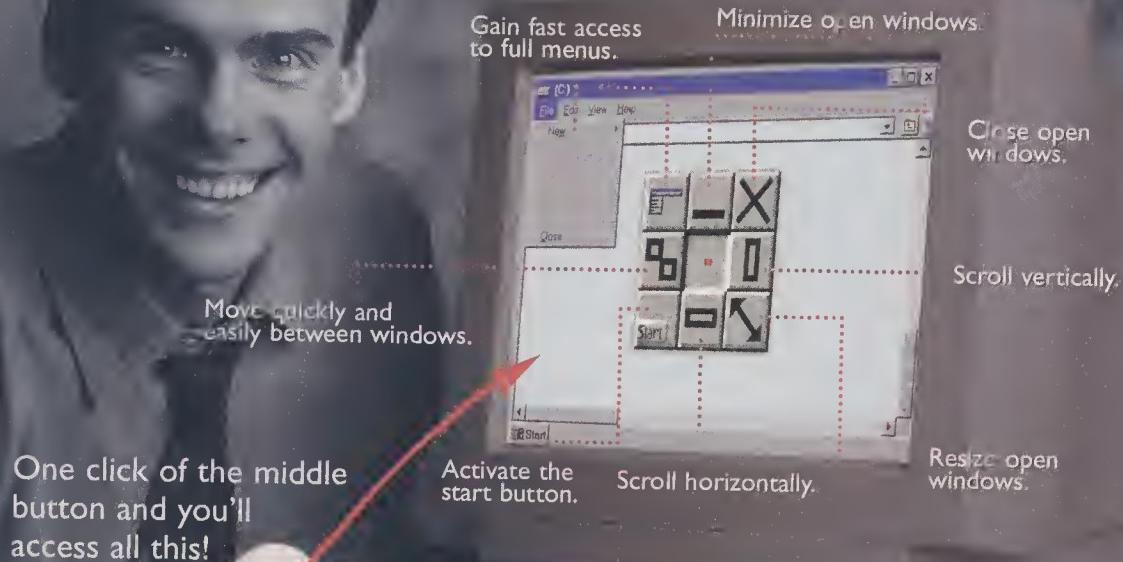
Microsoft
Windows 95

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HyperJump feature enlarged to show detail. TM/® - trademarks are the property of their respective owners.



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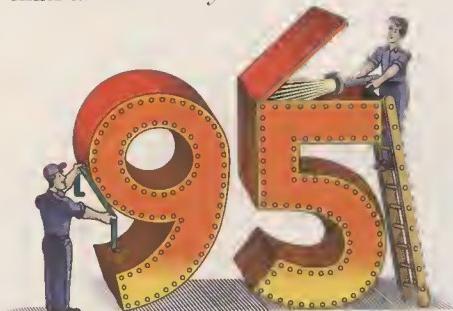
FEATURES

60 Sound advice

Trouble with treble? Not enough bass in your face? Audio speakers selling for as little as \$40 can bring out the best in your CD-ROMs. We've auditioned 15 top-name sets, from budget to audiophile entries; lend us an ear, and we'll help you find the ideal pair for your needs. *By Robert J. Atkinson*

74 The dream team: Olympics and the Web

The best seat in the house for the Summer Games is at your PC. Keep our roadmap handy when the action heats up: It points you to Web pages that offer instant results for every sport, plus news, chats and more. *By Charles Bowen*



94 Duet yourself guide

You and your computer can make beautiful music together with piano- or guitar-instruction software. We'll show you where four programs hit the high notes—or fall short. *By Shelley Cryan*

CONSUMER LAB

103 Multimedia notebooks

Weighing a decision about a portable PC? Today's feature-rich laptops can lighten your wallet considerably, so hands-on research pays off. We asked a panel of consumers to give six fast performers a workout; see which sub-\$4,000 system and which higher-priced model carried the day.



80 Give your Windows 95 PC a tune-up

Microsoft built utility programs into its newest operating system, but specialized software still does a better job of heading off PC breakdowns. Look here for 10 programs worthy of your toolbox. *By Michael J. Zulich*

101 Meet the winners!

Three young essayists who told us how they'd use PCs to support learning now get a chance to put their words into action—they're this year's Computer Learning Contest champs.



UP FRONT

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Setting up Windows 95 shortcuts; a *Myst*-erious error; the sound of silence; breaking a *.log* jam.

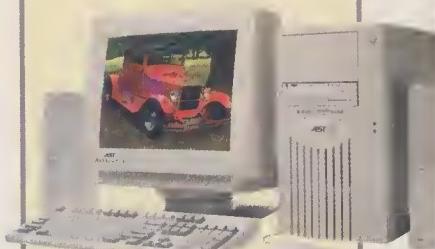
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A shopper seeks Web service, and now she's stuck; downbeat about upgrade.

BUYER'S GUIDE

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200-MHz Pentium PCs are fast: they're arriving early;



crossing hardware and housewares; next Netscape.

50 Best Buys

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Link two home computers by using Windows 95.

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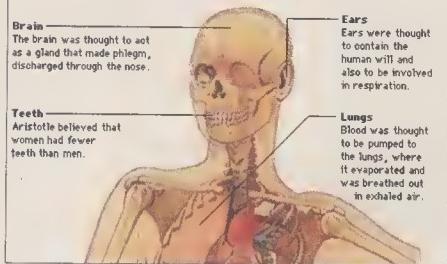
- Zork Nemesis
- Silent Thunder: A-10 Tank Killer 2
- Sid Meier's Civilization II
- Treasure Quest

Plus: Hit the Web to find sites that hold clues and hints for Zork Nemesis and Treasure Quest; learn how add-on levels can extend the fun for fans of Links 386, Microsoft Golf, Descent II, Heretic, Hexen and You Don't Know Jack—the extensions generally cost less than \$20, and some are even free.



'Silent,' but deadly (if you're in a tank).

ATLAS OF THE BODY



Medical guides: First-rate treatments.

157 Lifestyles + Learning

- Family Tree Maker Deluxe Edition II
- The American Heritage Talking Dictionary
- Manage Stress
- Mayo Clinic Family Health
- American Medical Association Family Medical Guide

Plus: Checking into the Mayo Clinic's Online Health Network.

163 Kid Faves

- Schoolhouse Rock!
 - Grammar Rock
 - Lambchop Loves Music
 - Dinotopia
 - Peter Rabbit's Math Garden
 - The Great Word Adventure 1
- Plus: To bring Peter Rabbit into the multimedia era, Mindscape software developers took a journey into the past.*



Word Adventure is nearly letter-perfect.



NEC's Ready for voice commands.

HOMEPC

PERSONAL PRODUCTIVITY

129 Financial Adviser

If you're buying or selling a house, move into cyber-

PERSONAL FINANCE CENTER
22 TOP STOCKS
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MONEY DAILY MONEY QUOTES BULLION & BRASSER PATHFINDER
LIVE ACTION ON THE INTERNET
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space first; we've got some of the most valuable Web addresses in real estate.

137 Working at Home

Get the fax: Eight reasons to think of your PC as "transmission control."

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Parents, don't miss our live chat covering the best science software for kids.

143 On-line Connections

Three tales of people helping people via the Internet demonstrate the virtual community's real heart.

204 The Cyber Ace

Find up-to-the-minute news, visit Central Park, and take a roller coaster ride, courtesy of the Web.

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There are other ways to accelerate your multimedia, but may we suggest our new Graphics Blaster.

Multimedia can be a frustrating thing. Even on today's hottest systems, video playback can end up looking like a postage stamp with fewer colors than you get from a box of crayons. Or, when you zoom it to full screen, it looks like a slide show instead of a smoothly running movie. Before you resort to extremes, you might want to try our new Graphics Blaster™ multimedia accelerator from Creative Labs.

 Graphics Blaster features high-tech video acceleration functions like asymptotic scaling, horizontal and vertical filtering and color space conversion built right into the hardware. The end result is video that glides onto the screen in dazzling true color without dropping frames. And the powerful 64-bit graphics engine delivers Windows® performance that will blow you away.

Best of all, Graphics Blaster won't blow away your bank account. Our top-of-the-line Graphics Blaster MA302 with 2MB of state-of-the-art Rambus memory — the same high performance memory used on Silicon Graphics workstations — costs less than comparable boards using yesterday's

tired VRAM memory.

So when you're ready to boost performance to the stratosphere, pick up a dealer. It's got the multimedia muscle you expect from Creative Labs, the leader in high-

your graphics and video system. Graphics Blaster at your nearest Creative Labs deserves. What else would you performance multimedia products.

Introducing Graphics Blaster Multimedia Accelerators

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Typical Graphics Accelerator	64 bit		1280 x 1024	120Hz		
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HOMEPC on-line

WHERE TO FIND US

AMERICA ONLINE: Keyword: HomePC

WORLD WIDE WEB: <http://techweb.cmp.com/hpc/>

E-MAIL: On AOL, address e-mail to HomePC; from any other on-line service, address it to homepc@aol.com

LIVE EVENTS ON AMERICA ONLINE!

6/25 Tuesday, 8 p.m. EDT

Wild Science at the Keyboard

From slimy worms to furry mammals, tranquil coral reefs to explosive volcanoes, software brings science alive for kids. Join *Children's Software Revue* editor Warren Buckleitner and *HomePC* education editor Carol Ellison to discuss today's best science programs and how to experiment with them to unlock youngsters' curiosity. (Keyword: HomePC; then click on Join the Event and HomePC Conference Room).

7/9 Tuesday, 8 p.m. EDT

Dr. PC's On-line Computer Clinic

Computer snags getting you down? Meet Dr. PC and his team for a lively Q&A session filled with suggestions and solutions. (Keyword: HomePC; then click on Join the Event and Enter the Rotunda.)

You just met the new talent scout for the hottest talk show on TV. You have one chance to knock his socks off and get a shot at becoming America's newest comedy sensation. Go for it, but...

Don't Quit Your Day Job!

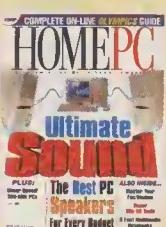
Comedy Central, CompuServe and Philips Media, in conjunction with *HomePC*, present Don't Quit Your Day Job—the first-ever on-line talent search.

Between June 1 and July 1, 36 contestants will be selected to participate in the seven-week event. The winner, to be chosen by an on-line audience on Aug. 29, will be flown to Los Angeles to perform at the world-famous Improv and meet its owner, Budd Friedman. He or she will also attend a taping of *The Tonight Show* with Jay Leno, and will be featured in a performance in the CompuServe Convention Center.



For complete details, visit Comedy Central's World Wide Web site (<http://www.comcentral.com>).

ON AOL AND THE WEB, YOU'LL FIND...



This month's issue of *HomePC* in its entirety. You'll also discover some on-line exclusives, including up-to-the-minute Best Buys selections and bonus Cyber Ace sites.

A special **search engine** that allows you to enter a keyword and find any articles from past issues of *HomePC* covering the subject that interests you.



Message boards, organized by topic, that let you interact with the editors of *HomePC* as well as other readers.

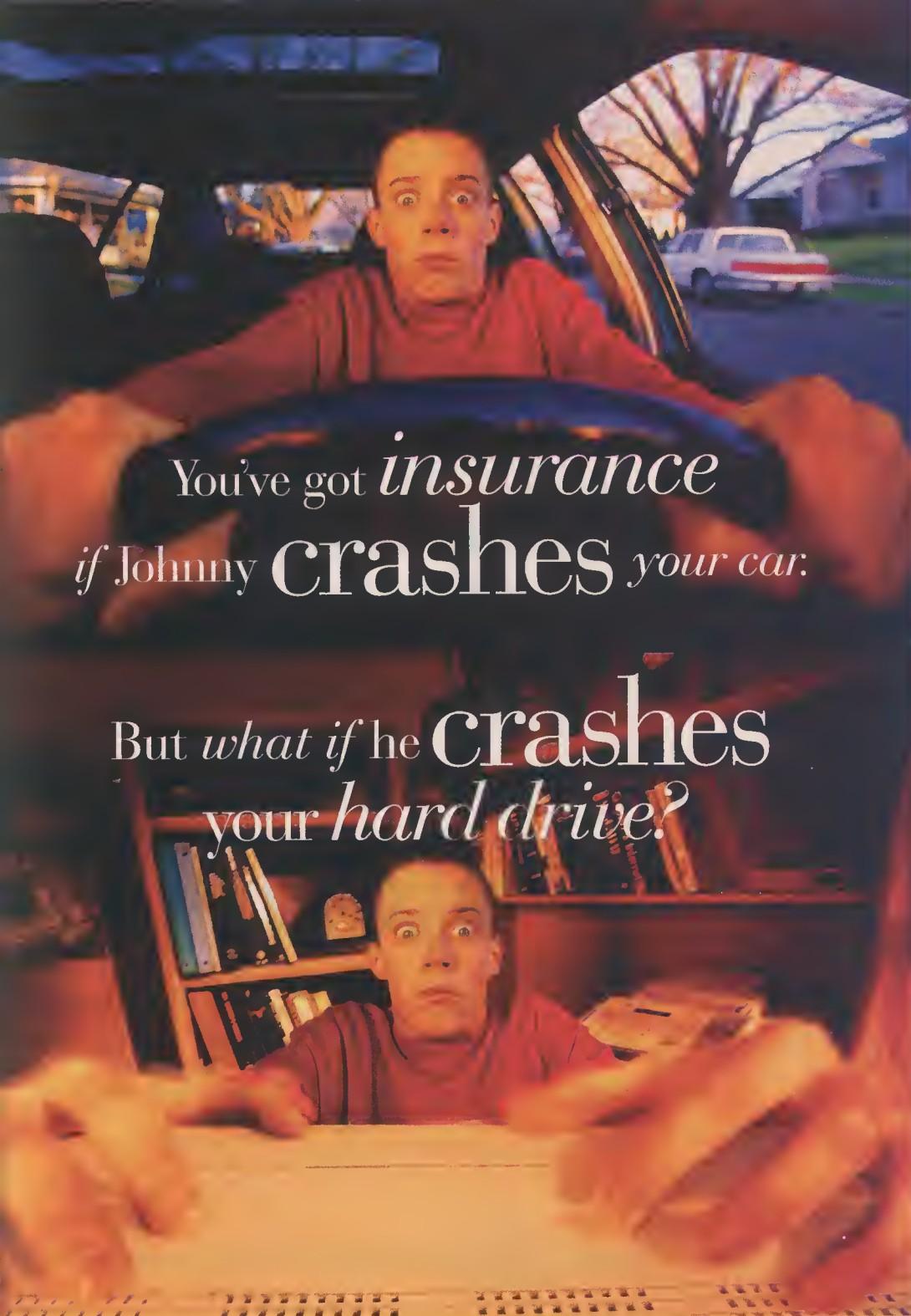


ON AOL, WE ALSO OFFER...

The **Children's Software Revue**, edited by Warren Buckleitner—a database of more than 1,500 reviews of children's software. All product reviews are catalogued by title within an easy-to-use alphabetical index.

HomePC's Software Libraries, containing hundreds of demo, freeware and shareware versions of games, utilities, productivity programs, educational software, screen savers and more, for Windows, DOS and Macintosh. For download tips, go to *HomePC*'s main screen and open the "Don't Miss This!" folder and then the "News and Notes" folder, where you'll find a document called "How to check out software from on-line libraries."





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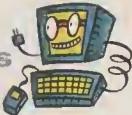


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Everyone in the Plymouth at th

http://www.ply

Plymouth Voyager and Grand Voyager and even upcoming models like the new Plymouth



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Or ask about the *ScanMaker® E6 Pro™* at just \$799 which also includes Microtek's *ScanWizard* scanning software and *Caere's OmniPage Limited Edition* as well as the full-version of *Adobe Photoshop* for Windows; or the full-version of *Live Picture 2.1* for Macintosh.

Also consider Microtek's new *ScanMaker® E3* which starts at just \$399 and features 2400 dpi maximum resolution, *ScanWizard*, *Caere's OmniPage Limited Edition* for Windows or Macintosh and either *U-Lead's PhotoImpact 3.0 SE* and *ImagePals Go* for Windows or *MicroFrontier's Color It!* for Macintosh.

For the location of your nearest Microtek reseller or for more information, call 1-800-654-4160, use our convenient Auto Tech fax-back line at (310) 297-5101, or check out our Web site at <http://www.mteklab.com>.

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MacWEEK (August 7, 1995)

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from the editor

Five months ago in this space, I vented my feelings about wasteful software packaging and invited you to tell me how *you* felt about it. Some of your replies have appeared on our

Software boxes: Innovators aren't wasting time

Letters pages over the past few months, and we've received many more that we haven't had room to print. To ensure that your opinions were heard by the industry, I've been forwarding all the mail to the Software Publishers Association.



I've also heard from people in the business who've passed along samples of alternative packaging (you can see them below). Some of the packages strive to be environmentally friendly, others follow a "Smaller is better" approach, and still others use "keeper" boxes that minimize waste.

Jeff Herman, president of Multimedia Publishing & Packaging, sent us his company's durable, reusable vinyl album for permanent home storage of disc and manual; Saban Entertainment used the package for its Mighty Morphin Power Rangers disc. While it's not biodegradable, Herman says it's environmentally friendly because it's used for long-term storage, with no extraneous packaging.

Budget-software makers have been leading the way in tests of creative alternative packaging, aiming to cut both waste and retail prices. For example, titles in Maxis's Collector Series (see this issue's Best Buys, page 50) are showcased in a simple cardboard sleeve. Other budget-disc companies have taken the leap of faith and done away with cardboard altogether, displaying CD-ROMs in their jewel boxes alone.

While this practice alone could make a huge dent in the waste problem, one of the enduring ironies is that consumer dollars tend to follow the bigger boxes; research suggests shoppers feel they're getting more value for their money when they take home a substantial box. According to packaging consultant

Pamela A. Sansbury of Sansbury & Associates, software maker Voyager tested a package only slightly larger than a paperback book that used its space wisely to fully explain the product, yet buyers tended to reject it because it was smaller than others on the shelf.

Such boxes fare better in Europe. Dutch company AGI has been an innovator there, producing a slide pack that holds several CD-ROMs or floppies for retail display, as well as the Shufflepack®, which fits several CD-ROMs into an accordion-like box, and a book-like "keeper" box with room to display information on the front and back.

Here in the United States, the Software Publishers Association this spring announced new packaging guidelines that advise making all essential product information available on the jewel box; the guidelines don't address large cardboard boxes and associated waste.

The SPA also established its first Excellence in Software Packaging Awards, to be presented Oct. 6 at its annual conference. Nine awards will be presented for creative/design and most consumer-friendly packaging in specific product categories, in addition to an overall award honoring the most environmentally responsible package.

I hope casting a spotlight on the industry's innovators will encourage all developers to look more closely at their packaging. Consultant Sansbury believes software publishers want to change, but "no one wants to be the first." She suggests it may take a retail giant such as Egghead or CompUSA to say to the software industry, "This is how you do it for my store." And if enough of us tell the stores, "This is what I want when I shop," maybe it'll happen sooner than some might think. •



Ellen Pearlman

Ellen Pearlman, Editor-in-Chief

Because bad power takes make sure new Back-UPS



Guaranteed Protection against all power problems, on all power paths, for your PC and peripherals.



Back-UPS Office's compact design installs easily on desktop, floor, or mounts to wall. Its ninety-degree plug fits flush against the wall.



APC products have won more awards for reliability than all other UPS vendors combined.

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Back-UPS Office provides enough outlets to protect your entire system. Six outlets guard your hardware with full time surge protection. Three of the six outlets provide instantaneous battery backup to keep your system from crashing in the event of a brownout or blackout.

Battery Replacement Warning Prevents Downtime
An LED signals when the Back-UPS Office's internal self-test finds the battery near the end of its life. You have 6-8 weeks replacement warning. Batteries typically last 3-6 years, and are user-replaceable.

Site-Wiring Fault Indicator
Without a proper ground, most surge protection is useless. Back-UPS Office alerts you to wiring problems such as missing ground and reversed polarity, two common wiring mistakes which otherwise would require an electrician's visit to diagnose.

multiple paths to your PC, Office™ gets there first



Bringing up the issue is awkward, but inevitable: You have a better chance of winning the lottery than of escaping power problems. Sooner or later, every computer user learns about surges, brownouts, spikes and blackouts. Unfortunately, most learn the hard way. Power problems are the single largest cause of computer data loss and hardware damage. If a power sag makes your modem drop the line while you're downloading a file from the Internet, or causes your keyboard to lock before you've saved work, you lose time, money and end up spending another late night at the office to meet your deadlines.

Multiple peripherals and data lines to and from your system are vital, but dangerous. Without them, you can't do your job. However, plugging a phone line into your computer doubles your vulnerability to power problems; add any peripheral, and it triples. Even if your computer's AC power-line is shielded, when a surge hits an unprotected peripheral, it can blaze down serial and data lines, and toast your expensive PC.

Only Back-UPS Office provides true common ground protection



Only Back-UPS Office provides single device Multipath™ protection for all your equipment

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Spikes	•	•	•
Blackouts		•	•
Brownouts		•	•
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Battery backup for			
PCs		•	•
Monitor		•	•
Storage Devices/Zip Drives		•	•
Full-time surge protection for			
Fax/Modem	•	•	•
Laser Printer		•	•
Speakers		•	•
Online protection for			
Internet / Network			•

Traditionally protecting all your equipment meant buying both a surge suppressor and a UPS. Even then only your AC line was protected. New Back-UPS Office protects all the paths to all your equipment.

Until now, protection for your entire system required several devices. But multi-device protection can leave you vulnerable to line noise and unwanted data glitches created by voltage differentials between outlets.

reliable, true h™ protection foraneous battery ed operation of your storage devices. Fullleads a safety net grated peripherals, kers, and phone convenient indles all size plugs.

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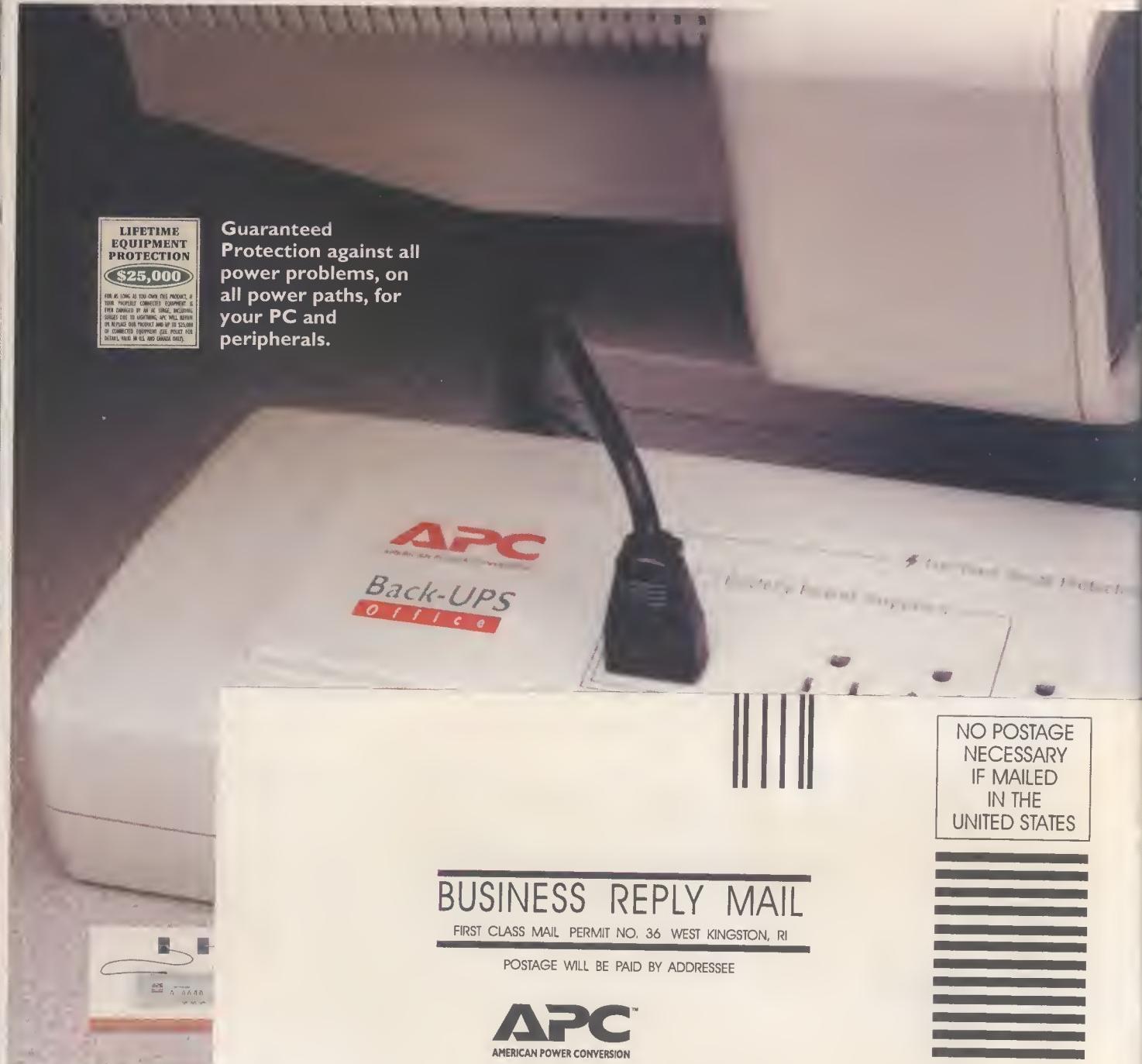
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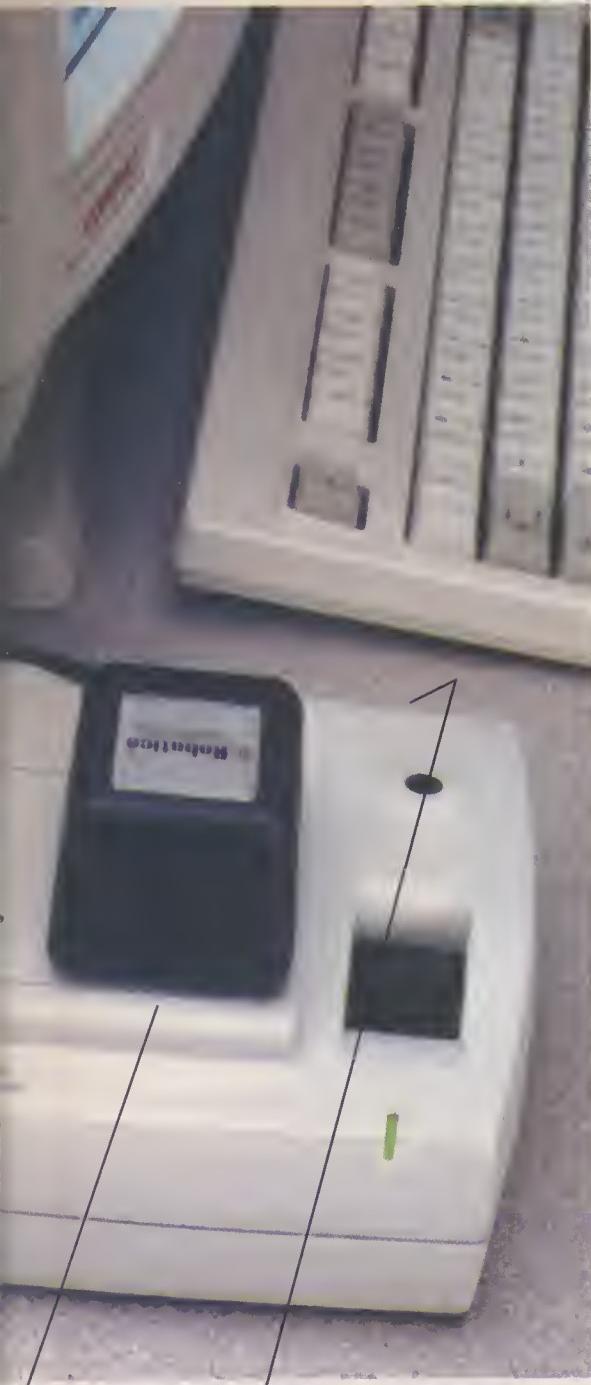


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multiple paths to your PC, Office gets there first



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Back-UPS Office's built-in phone line/10 Base-T network cable surge protection prevents data line surges from damaging internal and external modems, motherboards, input/output cards, and other system components.



Bringing up the issue is awkward, but inevitable: You have a better chance of winning the lottery than of escaping power problems. Sooner or later, every computer user learns about surges, brownouts, spikes and blackouts. Unfortunately, most learn the hard way. Power problems are the single largest cause of computer data loss and hardware damage. If a power sag makes your modem drop the line while you're downloading a file from the Internet, or causes your keyboard to lock before you've saved work, you lose time, money and end up spending another late night at the office to meet your deadlines.

Multiple peripherals and data lines to and from your system are vital, but dangerous. Without them, you can't do your job. However, plugging a phone line into your computer doubles your vulnerability to power problems; add any peripheral, and it triples. Even if your computer's AC power line is shielded, when a surge hits an unprotected peripheral, it can blaze down serial and data lines, and toast your expensive PC.

Only Back-UPS Office provides true common ground protection

Figure 1



Figure 2

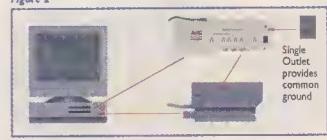


Figure 1: voltage differentials between multiple outlets create line noise and data glitches.
Figure 2: Back-UPS Office's common ground design eliminates the danger of voltage differentials.

Multipath™ protection, clean, safe power to every peripheral, and instantaneous battery backup to keep your cutting edge system and O/S from crashing. It means protection for less by integrating the security of a surge suppressor with the power of a UPS, guaranteed up to \$25,000.

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Data			
Phone			
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Protection from			
Surges			
Spikes			
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Brownouts			
Typical Runtime in Minutes with Pentium 100 w/15" monitor		10	10
Battery backup for			
PC			
Monitor			
Scalable Devices/ZI-Drives			
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Dedicated protection for			
Internet or Network			

Traditionally protecting all your equipment meant buying both a surge suppressor and a UPS. Even then only your AC line was protected. New Back-UPS Office protects all the paths to all your equipment.

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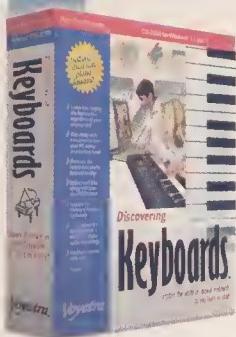
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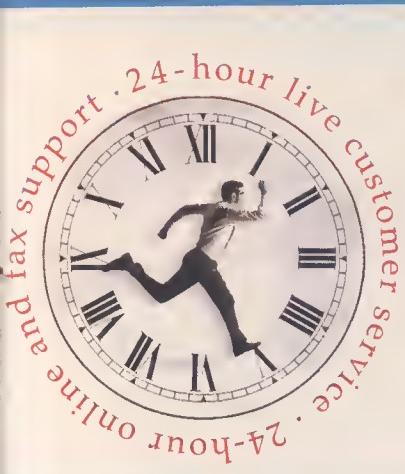
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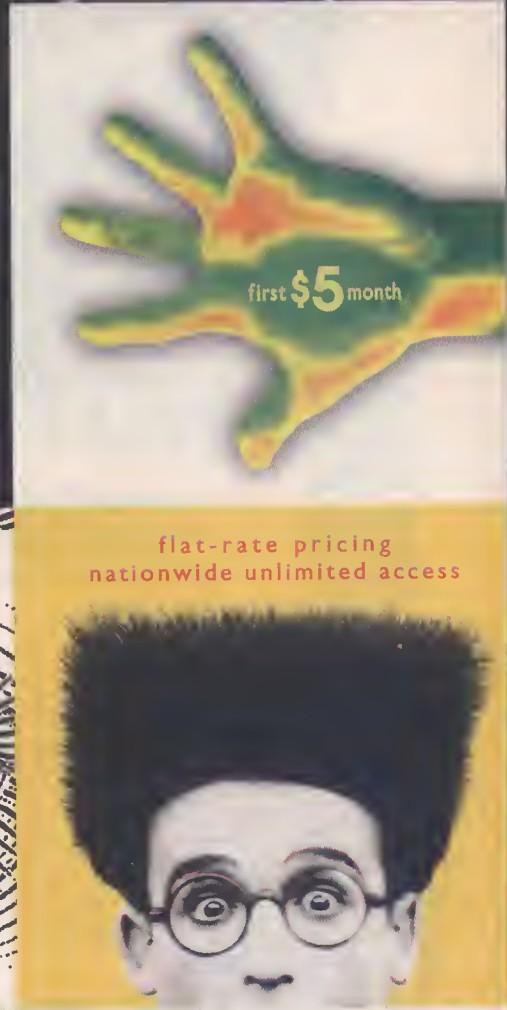


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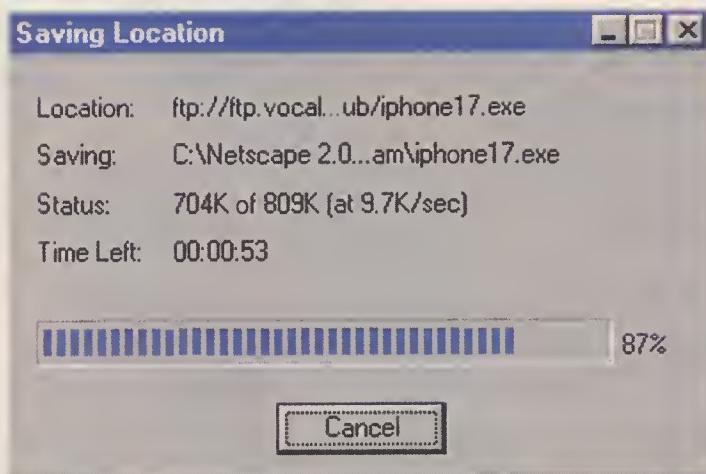
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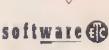
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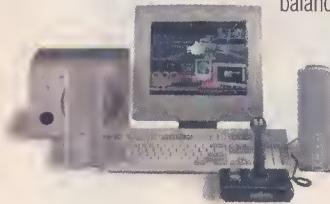


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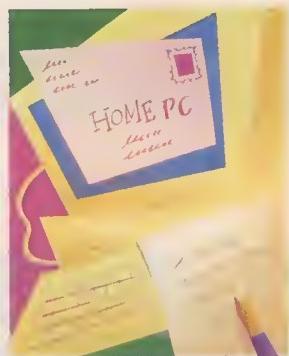


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CIRCLE READER SERVICE NUMBER 64

letters



Teacher's pet project

As an educator, I was thrilled to read about *HomePC*'s support of the effort to equip schools with computers (From the Editor, May, page 15). What an idea—the Internet in each classroom! The ramifications would be phenomenal. I'm all for the White House effort and NET 1 [the National Education Technology Initiative] bringing the Internet to us.

I have a Mac in my classroom, but it doesn't have a modem. We also have a Mac lab at our school, and that's a nice plus—but those computers aren't equipped with modems, either. We do have Internet access on a computer that resides in the school library, but, as you'd expect, lots of kids want to use it and many don't get the chance.

I can't imagine how excited our students would be if the Mac lab could be set up to access the Internet—the possibilities of discovery would be endless.

Keith Mezger
Desert Winds Elementary School
Phoenix, Ariz.
via the Internet

Broken promise?

For nine years, I've managed a computer repair shop for one of the school districts in Florida. It has been my experience that there is a paradox in the purchase of computers. At today's prices, schools can purchase several new computers for the price of one unit just a few years ago. In fact, schools are purchasing computers at a very high rate, but they don't seem to consider that these machines will

need repairs in the future. Meanwhile, repair costs have escalated in the past few years to the point that we can't continue providing the same service to the schools without sacrificing something.

Schools need to be aware not only of the quantity of computers they purchase, but of the quality. How are they investing their dollars in new technology? Will a given computer brand be here today and gone tomorrow? When it breaks down, will it be fixable or a throw-away item? Have they allotted funds for training, technical support and upgrades down the road?

The people making the computer purchasing decisions in schools lack the training, expertise and savvy to know which machines will need the least maintenance and be the most economical to keep up—in other words, which ones will deliver the biggest bang for the buck.

Tony Urbizu
Palm Bay, Fla.
via the Internet

Out of Print Shop?

I love your magazine and really appreciate the reviews that involve people I can relate to. I am much more interested in their opinions on products and services than those of a computer techno-wizard.

I have one question, though: In your review of desktop publishing programs (Consumer Lab, May, page 107), why wasn't Broderbund's Print Shop Deluxe mentioned? It's been on the best-seller charts forever, and for its simplicity and its price, I think it's one heck of a program. I don't understand how it could have been left out of your lineup.

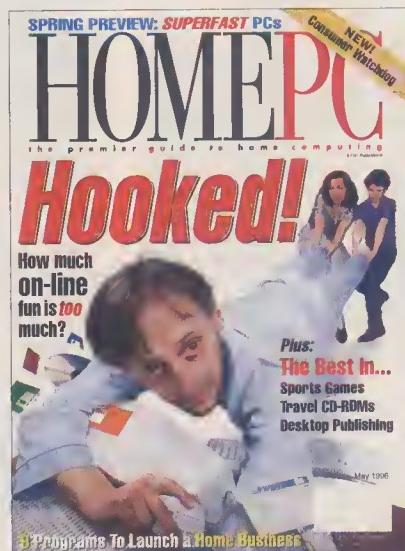
Mark Titschinger
Phoenix, Ariz.

Editor's reply: For our desktop publishing Consumer Lab, we included only those best-selling programs that are full-featured, designed for producing newsletters

and other complicated desktop publishing projects. *Print Shop Deluxe* is more of a crafts-oriented program, intended for making banners, posters, cards and so on. Although theoretically it could be used to create a newsletter, it's really not intended for that purpose, and therefore doesn't fall into the same category as the other software our testers reviewed.

Passions unchecked?

I was glad to see your article addressing compulsive/addictive or emotionally driven use of the Internet and computer services in general ("Fatal Distraction?" May, page 66). It is clear that the com-



puter, as with any pleasurable and distracting experience we are offered, can become a means of avoiding issues and relationships, and not engaging in more productive coping skills.

I was surprised, however, that there was no mention of sexual activity on the Net as part of the addictive or habitual behavior. Being a licensed psychotherapist and addiction specialist focused on addictive or compulsive sexual behaviors, I know there are staggering numbers of men and some women who have traded in their addiction to pornography, phone sex or other behaviors for sexual conversation and the downloading

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letters

of erotic material made available on the Internet. And then there are the newcomers, who have just begun to act out sexually through the on-line world. I would be extremely surprised if you had not run into such types in your research. In my experience, the most compulsive and driven (up till 5 a.m. nightly) Net surfers are out there looking for distraction through sexual arousal.

Robert Weiss, LCSW, CAS
Clinical Director
The Sexual Recovery Institute
Los Angeles, Calif.

A prize pupil

Thank you so much for selecting me as the second-place winner in the Middle School category in your Computer Learning Month essay contest [to meet the grand-prize winners, see page 101]. I really enjoyed participating.

HomePC is a great help to me. I

was having trouble with my Web browser setup recently, but your May Nuts + Bolts section (page 123) solved my problems.

to the wonderful prizes—and the next issue of *HomePC*.

John Ruda
Dudley, Mass.
via the Internet

Contented

HomePC is the most straightforward, easy-to-understand computer magazine I've ever read. I particularly like your Nuts + Bolts section for its step-by-step illustrated instructions, as well as your Ask Dr. PC column. I feverishly read the entire contents of each issue when I see it in my mailbox. Keep up the good work!

Carrie Mittelstadt
Edmonton, Alberta
via America Online

Daughter's day

Hi! I'm 10 years old, and writing in response to your story called "A Chat Room of One's Own:

nuts + bolts STEP-BY-STEP TIPS

Setting up a Web connection in Windows 95

With versions from the present in our dial-up to local and remote hosting addresses on the Internet's World Wide Web, more and more people who aren't experienced web developers are finding out what the best way to do this is. At this point, what the reason is all the buzz over so many different ways to do the job is: multiple bells and whistles—such as connection and radio buttons—can make the later Web-browsing software, such as Netscape Navigator 2.0 or Microsoft's Internet Explorer 2.0, which the reason of course here only just begins to do. It's this that paved the way for the recent releases of Navigator and Explorer to stand with Internet Explorer and Navigator even stronger in the world of personal computers. For those who prefer the two browsers, see "The Low-Liter PC User's Web Browser," (p. 151.) For those who simply want one efficient one to use Navigator 2.0 or Internet Explorer 2.0 as a standard on several and a dozen Internet service providers (ISP), such as America Online, or, of course, the spring 1995 "DOS version" of Internet Explorer 2.0 also required Windows 95. Step forward, since we're talking about how to get our computer ready to set up your PC to do it, Windows 95 already has the process. Follow the steps here, and in about 30 minutes you'll ready to catch on to your new surfing.

BY JOHN RUDA

HAPPY BIRTH

It's amazing what a kid can do with a printer and a mouse these days.

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From the continent that gave us museums and luxury automobiles came their combined spiritual equivalent: Nokia monitors. Nokia is already a household name (and cafe and office name too) throughout Europe. And now Nokia monitors are quickly winning the hearts and eyes of Americans too.

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CIRCLE READER SERVICE NUMBER 44

ask dr. pc



Q I'm thinking about upgrading to Windows 95,

Do I lose program groups in Win 95?

but I'm comfortable accessing my program icons in groups on the desktop, the way it's done in Windows 3.1. Would I still be able to work that way in Windows 95?

A You ain't seen nothin' yet: Windows 95 lets you place individual program icons right on your desktop by creating "shortcuts"; clicking on a shortcut icon allows you to launch a program without opening any program groups or folders.

To create a shortcut, click the secondary mouse button anywhere on the Windows 95 desktop to call up a menu of options. Click on New, then on Shortcut; the Create Shortcut window will open. You can either go to the Command line at the top and type in the full path

name of the executable file (the .exe file that launches the program) the icon will represent, or you can click on the Browse button to locate the appropriate program folder, highlight the folder and click on Open, then highlight the executable file and click on Open again; this automatically puts the full path name on the Command line of the Create Shortcut window. Click on Next, give the icon a name (which will label the icon on the screen), and click on Finish. The program now has its own icon; double-click on it to launch it directly from the desktop.

Another way to create a shortcut is to open Windows Explorer, find the executable file and highlight it, then press Ctrl+Shift and drag the file to the desktop.

To delete a shortcut icon, simply highlight it and press the Delete key. (Remember that this deletes only the icon from your desktop, not the program itself.)

Windows 95 also lets you create shortcuts to folders on the desktop. When double-clicked, a folder icon will open to reveal any programs or files contained within. The View pull-down menu offers an option to enlarge the icons inside a folder, resulting in a look that's quite similar to your program groups in Windows 3.1.



Q I recently installed Myst

on a Windows 95 PC. When I try to run the game, I see an error message that says

A Myst-erious error

"Your program is making an invalid dynamic link call to a .DLL file."

How do I fix this?

A According to the tech-support staff at Broderbund Software, maker of Myst, that message means you have an older version of the game, and some other program on your hard drive is getting in its way.

Myst uses the QuickTime video format to play some of its segments. Your problem is that the version of QuickTime installed with your copy of Myst differs from the version the game is trying to use; odds are Myst has found a version of QuickTime that came with another program on your PC. The easiest solution is to contact Broderbund at (415) 382-4700 for a Windows 95 upgrade of Myst, which will eliminate this problem; the upgrade will cost you \$15, plus \$2.50 for shipping and handling.

If you'd rather not buy the upgrade, another fix is to delete the version of QuickTime that's in the Myst directory (you'll be deleting all files in that directory that begin with the letter *q*).

Go to the DOS prompt, switch to the directory in which Myst is installed (*C:\MYST*, for example), and type *del q*.**, then hit Enter. Re-

boot your PC and the Mystery should be solved.

Q When I'm using Windows 3.11, I can't hear my audio CDs through my PC's

No CD music aloud

speakers, but I do hear them through headphones plugged into the CD-ROM drive. When I play them in DOS, the sound comes out of the speakers as it should. What's wrong?

A This is an easy one: You need a Windows 3.11 driver for your sound card. Check to see if that driver was included with your sound card, or contact



the card's manufacturer to find out how to obtain it on-line or by U.S. mail. (If your sound card was supplied as part of your system when you bought it and you're not

sure of the card's manufacturer, contact your PC maker to obtain the proper driver.)

Once you have the driver, simply follow the instructions to install it and then reboot. The audio CD sound should ring through the Windows loud and clear.

Q Every time I have a General Protection Fault, my Dr. Watson program tells me to open a file called *drwatson.log*. But when I double-click on it in File Manager, I get the

Get me out of this .log jam!

error message that says "No application is associated with this file." How come?

A Your File Manager can't deal with the *drwatson.log* file because it doesn't understand what the *.log* file extension means. Since *.log* normally implies an ASCII text file, you can simply "associate" the *.log* file extension with a text-editing program, such as Windows 3.x's Notepad. Open File Manager, click on the *drwatson.log* file, and select Associate from the pull-down File menu; you'll see a list of programs with which you can associate any files that end in *.log*. Select Notepad, and whenever you double-click on a file ending in *.log*, the PC will automatically fire up Notepad for you to be able to read and edit the file.

If you decide at some point to upgrade to Windows 95 and encounter this problem again, the file-

association procedure is slightly different. First, click on My Computer, then pull down the View menu and



select Options. In the window that opens, click on the File Types tab, then click on New Type.

You'll see three text boxes in the upper portion of this window. In the first one, labeled Description of Type, enter "Log file." In the second box, labeled Associated Extension, type **.log** (which represents any file ending in *.log* along with any characters after it—say, *filename.log1*). Near the bottom of this window, under the Actions box, click on the New button. In the Action text box at the top of the next window, type "Edit document"; in the text box directly below it, type *C:\windows\notepad.exe*. (The first box describes what should happen when you double-click on a file ending with *.log*; the other tells Win 95 the command to run.) Click on OK or Close in all remaining windows.

Q I recently purchased a 486 motherboard that has four 30-pin and two 72-pin SIMM sockets.

A SIMM-ple equation?

Will I have to fill up the 30-pin sockets

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Dr. Elizabeth Duran

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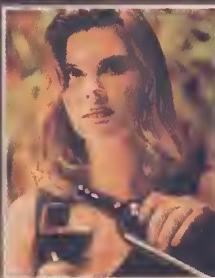
Peter Cussler

Everett's scheming failure of a son. His resentment toward Elizabeth knows no bounds.



Rachel Cussler

Everett's daughter and protégé, not to mention a sociopath with a taste for designer aphrodisiacs.



Candace Cussler

Driven to the brink by her husband Peter's impotence. Her desperate hunger for passion leads her to the bed of another.



Sylvio Donato

A longtime friend and financial advisor to the Cussler family. His intentions are not entirely honorable.



Colin Meyers

An ambitious and arrogant lawyer, he's drawn into Rachel's life of sex and drugs. But his real addiction is to Candace.



For PC and Mac CD-ROM

before I can move on
to the 72s?

A Yes, and the explanation gets a bit tricky, since it involves some math. Thirty-pin SIMMs (single in-line memory modules) have an 8-bit data path, and 72-pin SIMMs have a 32-bit data path; thus, a 30-pin SIMM can provide only 8 bits of information per access, while a 72-pin SIMM can provide 32 bits per access. This restriction applies regardless of the actual amount of memory, or RAM, on the SIMM—1 megabyte, 4 MB or more.

A 486-based system normally will have a 32-bit data path between the CPU and memory; in other words, for a normal memory access to take place, the CPU will request 32 bits of information, and the memory must provide the entire 32 bits. But obviously one 8-bit SIMM can't provide 32 bits of information, so a PC motherboard allows a set of SIMMs to be grouped into a "bank," which will respond together to fulfill a single memory request. These banks are numbered sequentially, beginning with 0; the PC will always try to access Bank 0 first, then Bank 1, Bank 2 and so on.

Since a bank of four 8-bit SIMMs will produce a 32-bit data value, all four 30-pin SIMM sockets must be filled in order to satisfy the CPU's 32-bit request. And assuming your 30-pin bank is Bank 0, that bank must be filled before going on to another bank. Also, note that each SIMM in that bank must have the same amount of RAM; if you try to combine different SIMM values in one bank of sockets, your system won't work.

Q Last summer I played a game called Jewelbox on a friend's Macintosh, but I haven't been

able to find it in a Windows version.

The jewels of denial

Can you give me any leads?

A Sorry to disappoint you, but Varcon Systems' Jewelbox—a puzzle game that calls for quick thinking and sharp re-



flexes to line up falling jewels in rows of like colors—is available only for the Macintosh. The good news is that there are loads of puzzle games just like it that are designed for the PC.

By far the most popular of these geometric brain-teasers is Spectrum HoloByte's Tetris, which lets you rotate and position falling geometric shapes to form solid rows. Some recent variations on the theme are TriTryst (Virgin Interactive), Qwirks (Spectrum HoloByte) and Zoop (Viacom New Media). See the story in our March issue called "Fast Fun!" (page 100) for more details on these three games.

In addition, there are many shareware programs available for the PC that mimic games such as Jewelbox and Tetris. A keyword search on the World Wide Web site <http://www.shareware.com> will point you to some of them. (Enter "Tetris," for example, in the Search Word field, and "game" in the Optional Second Word field.)

Q I have a new Okidata OL600e

printer to go with my Windows 95 comput- er, but the driver that

Driver isn't up to speed

came with it is for Windows 3.1. Where can I find a driver for Windows 95?

A At press time, Okidata's Windows 95 driver for the OL600e laser printer was scheduled to be released in May. The initial version of the driver will allow sharper 600-dpi printing; a subsequent release will add Plug-and-Play support, as well as Print Status Monitor software that will provide alerts to a variety of events, such as when a job is finished or if there's a paper jam.

Until you're able to obtain the new Okidata driver, you can use the HP LaserJet IIIP Windows 95 driver (but you won't get the 600-dpi resolution that will be provided by the forthcoming Okidata driver). If you need to use any of



the Okidata-specific print options, try Okidata's OL400e Windows 95 driver, *400ewn95.exe*. You can download the OL400e driver, or

the OL600e driver when it becomes available, from Okidata's Web site (<http://www.okidata.com>) or its bulletin board (609-234-5344), or from its forum on CompuServe (Go PCHW Library #2); you can also call Okidata support (800-OKIDATA) to request a copy of the driver on a floppy disk.

I run DOS 5.0 on my desktop PC and DOS 6.22 on my laptop. I want to defrag my desktop's

It's OK to use a DOS copy, right?

hard drive, but DOS 5.0 doesn't include a

A Sorry, but it's against the law. If you want to take advantage of the additional features of DOS 6.22 on your desktop computer, then you need to purchase an upgrade. Copying the software from your other computer breaches Microsoft's copyright on the program.

With any software, an upgrade from one version to another is almost always reasonably priced—in this case it's about \$30—and fully supported; you'll be sure to get the very latest version of the software, as well as any new manuals that have been published.

defragging utility. Can

I transfer the DOS from my laptop to my desktop PC?



Granted, it's not free, but it's still the right thing to do. •

Dr. PC was assisted this month by Andy Feibus, Michele K. Hugelmeyer and Chris Oggino.

Do you have a question for Dr. PC? You can mail it to Ask Dr. PC, HomePC, 600 Community Drive, Manhasset, NY 11030; phone it in to 800-DOC-IS-IN; fax it to (516) 562-7007; or post it to the doctor at HomePC on America Online.

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E READER SERVICE NUMBER 59

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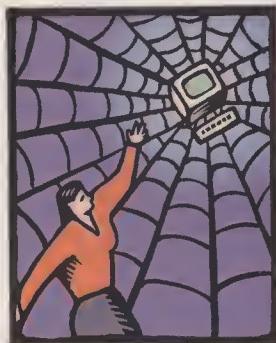
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CIRCLE READER SERVICE NUMBER 51

consumer watchdog

THE PC SHOPPER'S ACTION LINE

BY LAWRENCE J. MAGID



In November I responded to a promotional mailing from the Internet Business Bureau (IBB) that promised a complete Web page design, unlimited Web access via a local access number, unlimited e-mail, Eudora e-mail software, Netscape browser software and support, all for \$198 for six months.

I wanted Web service—and now I'm stuck

Nearly six months later, my Web page hasn't been posted, nor have I received anything else I'm owed—including the refund I was promised after considerable prodding. My latest calls, e-mail and letters have gone unreturned.

Melissa Oefelein
New York, NY

First, be aware that the company has changed both its name and its marketing pitch. The Council of Better Business Bureaus was concerned that IBB was "likely to confuse the public and jeopardize the BBB's long-held reputation" because IBB "advertised consumer protection and business-reliability reporting services that purported to be virtually identical to services provided by the Council and by Better Business Bureaus."

At press time, the company—now called Internet Business Broadcasters—was promoting an "Internet Incubator Program." It offers to advertise a product or service free

for six months ("Get a free professionally created Web page packaged with a dynamic Internet marketing 'blitz' that includes a hi traffic mall with over 40,000 visitors a day, 21 newsgroups, 12 search engines, direct e-mail to over 120,000 business/consumers!!!").

I contacted several people whose Web pages were created by IBB. A couple said they felt the company had treated them fairly, but a number of others were very unhappy. JulieAnn Charest of Burlington, Mass., says it took six weeks before her page was operational, and that the "initial page had multiple typographical errors. My attempts to get them corrected were ignored completely or replied to abruptly...." IBB eventually corrected the typos, she says, but she's still disappointed

with the overall quality of IBB's work. (Indeed, many of the pages I've seen at the IBB site appear to be amateurish in their design—they don't take advantage of the latest multimedia technology, for instance, and they contain many typos.)

Another IBB customer, who also feels the company hasn't fulfilled its promises, says, "We have asked our bank to recover what we charged to our credit card." And several people I spoke with said the company failed to make good on its claim to create a Web site the day membership was "approved"—a few said it took weeks before their sites went live—and no one I spoke with had received any business they could trace to their ad in the IBB "mall" (but in all fairness, IBB can't

be held responsible for that). I also checked with the Better Business Bureau office that serves Southern California, where IBB is located, and found that the company has an "Unsatisfactory" rating based on customer complaints that were never resolved.

David Mann, operations director of IBB, told me: "We happen to be one of the largest business-to-business sites on the Net, and we may have a customer out there who might be disgruntled.... We have people who will not see eye to eye [with us], and in certain situations the customer is not always right.

"We feel strongly that we are providing a service that's well worth the money we charge," he added.

Mann explained that the company creates a URL (a Web site address) with a four-line description for every member immediately when he or she joins, and builds the full site soon after the member supplies text and graphics. He also claimed that many IBB customers had generated substantial business as a result of their ads, but said

successful customers are often reluctant to tell others how well they're doing. Of course, that claim is impossible to verify independently, as is the claim that the IBB site gets 40,000 visitors a day—so far there are no reliable objective rating services to verify the number of visitors to a Web site.



**The company
promised you
would receive
your refund.
Keep us
posted.**

Mann acknowledged that IBB was unable to fill your order for Internet access software, explaining that the company had stopped offering that service. He also promised you would receive your refund. Keep us posted.

It's easy to understand why home business own-

ers are attracted to IBB's promotion; \$200 is a reasonable price for the services IBB promises. But if you want to reach people inexpensively on the Web, you may do well to consider trying to create your own page before paying someone else; it's relatively easy (see "Setting Your Sites on the Web" in the January issue of *HomePC*).

If you choose to use a service, look at the pages the company has created for other clients first, and be sure they meet your standards.

Down on upgrades

Several months ago I responded to an offer from Starfish Software to upgrade to Sidekick 2.0. I was pleased with the product, but al-

most immediately after I upgraded, the company published Sidekick 95. Had I known a Windows 95 version was in the works, I wouldn't have bought Sidekick 2.0. Is this a ploy to get me to buy two versions?

**If you were
burned by a
company's
upgrade
schedule, you
may qualify
for a credit.**

**Donald Hawley
Kansas City, Mo.**

I discussed your letter with Starfish chairman Philippe Kahn. Sidekick 2.0, designed for Windows 3.1, runs on both operating systems; Sidekick 95 runs only with Windows 95 and includes features specific to it.

Starfish offers an unconditional 90-day money-back guarantee on all its products; had you called Starfish's customer service department or contacted the company through its Web page (<http://www.starfishsoftware.com>), you'd have

been credited for the price of Sidekick 2.0 when ordering Sidekick 95. In the meantime, Kahn has agreed to send you a free copy of Sidekick 95.

With new versions of software appearing left and right, keep in mind that most software companies have similar upgrade pricing policies; contact the manufacturer before assuming you got burned. •

Lawrence J. Magid is a syndicated columnist for the Los Angeles Times. Visit him at <http://techweb.cmp.com/gurus/magid/magid.htm> and <http://www.larrysworld.com> on the World Wide Web.

Send your service-related questions to Consumer Watchdog, HomePC, 600 Community Drive, Manhasset, NY 11030; fax them to 516-562-7007; or e-mail them to lmagid@cmp.com. Consumer Watchdog will make reasonable attempts to contact the companies reported on in this column.

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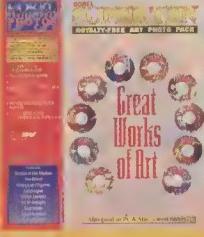
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And we need your help.

Starting July 11, and every week for six weeks, six contestants will get to display their comedic talents at the Comedy Central Online site and on CompuServe.

Check out each act. Then vote for the one you think is best.

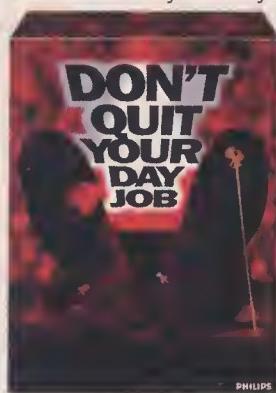
Each week's winner will go on to the Finals, aired

live at the CompuServe Convention Center where, as a Talent Scout, you'll truly have the power to make a star. (The Grand Prize Winner will get to appear at the Improv in L.A.)

In this contest judges can be winners, too. Each week, you could win *Don't Quit Your Day Job* T-shirts and CD-ROMs.

For more information about judging, or becoming a contestant, visit the Comedy Central Online or Philips Media sites on the World Wide Web, or the *Don't Quit Your Day Job* site on CompuServe (GO STANDUP).

So judge this contest. The only qualification is a sense of humor.



CompuServe®

Comedy Central Online at <http://www.comcentral.com/>

CIRCLE READER SERVICE NUMBER 45

HOMEPC



PHILIPS

DON'T QUIT YOUR DAY JOBTM



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For details, visit
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IF YOUR COMIC DIES, SO DO YOU.



Hey, Big Shot, you land a gig as a talent scout for a top late-night talk show, and can make your career by making a star. You head to the Improv, hoping to discover the hottest new comic in the biz. Go behind the scenes and try to schmooze the right people at the

right time. Maybe score some points. Will they kiss your butt or stab you in the back? Hey, it's Hollywood, right? Talk to people at the wrong time, like Angela the Agent when she's too toasted, and you could get flushed to Hell's Basement, where twenty doors lead to twenty challenges. To escape, play Shoot the Heckler and try to resist the Gratuitous Sex Room. Try to get back upstairs to catch some fresh material from today's hottest comics.

Will you die laughing? Or just die?



PHILIPS

This 2-disk set for Windows CD-ROM contains 2 complete games and 3-D panoramic graphics.

CIRCLE READER SERVICE NUMBER 45

hot stuff!

BY THE EDITORS OF HOMEPC

Intel accelerates release of 200-MHz Pentium, so PC makers move fast

Three months ago, Intel anticipated bringing out its superfast 200-MHz Pentium chips by the end of the year (see April's Hot Stuff!). Looks like it's Christmas in July, because the chips are already here—and home computer manufacturers are speeding up their production to deliver models that use the screamers by this summer.

At press time, IBM was all set to add a 200-MHz Pentium system (pictured above) to its Aptiva line in June (prices hadn't been determined). While the difference between 200- and 166-MHz performance in everyday computing may not set many home PC shoppers' hearts racing, the new Aptiva adds other goodies that put the extra muscle to good use. For starters, the system features TheatreSound, complete with high-power stereo speakers and a subwoofer, and Total Image Video, which delivers full-screen, three-dimensional action—pop the 3-D version of the included MechWarrior 2 disc into the six-speed



CD-ROM drive and you'll be floored by the realistic detail. The optional Home Director makes it possible to let your computer control everything from the time your coffeemaker starts percolating to when the

lights come on in your house. The program can even record your appliance usage over a three-day period and duplicate it when you're on vacation, making it look like someone's at home.

Meanwhile, AST's Advantage! 829 (below; \$2,799, or \$3,099 with monitor) pads its 200-MHz powerhouse with treats of a more conventional sort: 16 megabytes of RAM, a 2.5-gigabyte hard drive, an eight-speed CD-ROM drive, full-screen MPEG video playback, and sharp "3-D sound" via wavetable synthesis.

IBM, (800) 426-3333, (914) 765-1900, <http://www.ibm.com>. Circle #431
AST, (800) 876-4278, (714) 727-4141, <http://www.ast.com>. Circle #432



Light reading

Ever wonder what your modem's trying to tell you with its cryptic red and green LED lights? The Logicode Quicktel II (\$399, PC; Macintosh version due in July) finally breaks through the language barrier: The snazzy phone/voice-mail/fax/modem's display relays some 100 status reports—connect speed, data transfers, fax activity and more—effectively translating those inscrutable blips. Of course, the fact that the Quicktel II tells you what it's up to wouldn't matter if it didn't have features to hold your interest, such as 28.8-Kbps voice and data communications over a single phone line, a built-in speaker and a microphone.

Logicode, (800) 735-6442, (805) 383-2500, <http://www.logicode.com>. Circle #433



A turbo search engine

Figure if you've seen one search engine on the World Wide Web, you've seen 'em all? Infoseek's Ultraseek (<http://www.ultraseek.com>), slated for a June debut at press time, is worth a second look: It handles an amazing 1,000 queries per second. Along with its speed, it promises to keep more than 25 million Web pages indexed and updated every week, meaning you'll see fewer outdated or obsolete pages; in addition, Infoseek promises that any new page submitted to Ultraseek will join the index immediately.

Call it houseware

What's the big IDEA? Diba thinks it's three new Interactive Digital Electronic Appliances, each of which crosses the convenience and price of a home appliance with a specific PC function. The Mail IDEA (\$275, due this fall) is a phone with an LCD screen, a 14.4-Kbps modem, and a keyboard to handle e-mail. The Kitchen IDEA has a CD-ROM recipe collection and an LCD screen to mount under a cabinet. The Web IDEA, dubbed NetVision, will be built into a line of Zenith big-screen TVs; the Web browser and 28.8-Kbps modem will add \$400-\$600 to the price of the TV (due later this year).

Diba, (415) 596-1177, <http://www.diba.com>. Circle #434



Backup to the future

Recordable CD-ROM drives for backup have been trickling onto store shelves for about six months now (see Gear + Gadgets, January 1996), but they've been expensive, and the configuration hassles were no bargain, either. Now, Sony's Spressa 940 and 9411CD-R PC drives (\$700-\$800 in stores) make progress; both save data to 650-megabyte CD-ROMs as easily as if they were 1.44-MB floppies. The secret? The included Corel CD Creator software, which lets you use the "Save As" or drag-and-drop method to record data to the disc quickly. **Sony**, (800) 352-7669, (408) 432-1600, <http://www.sel.sony.com/SEL/ccpg>. Circle #435



Netscape's improving ground

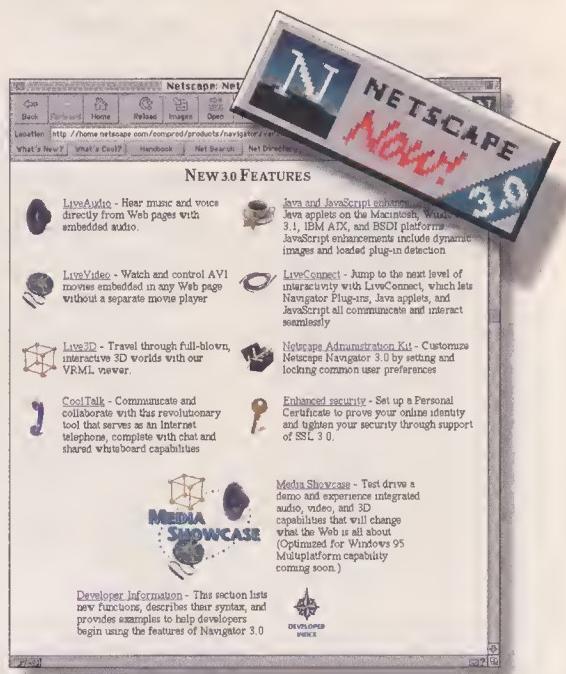
It seems like only yesterday that the Netscape Navigator 2.0 Web browser was introduced. Actually it's been a few months, and that's an eternity on the Internet; the pre-release version of Navigator 3.0 is already available for free download (<http://home.netscape.com>; the registered version will cost \$49). The browser screen looks the same, but the software has 75 new features, including video, audio, 3-D and Internet phone components, and enhanced JavaScript, security and cache capabilities. The advances take a toll, though: Navigator 3.0 hogs a hefty 5 megabytes of RAM.

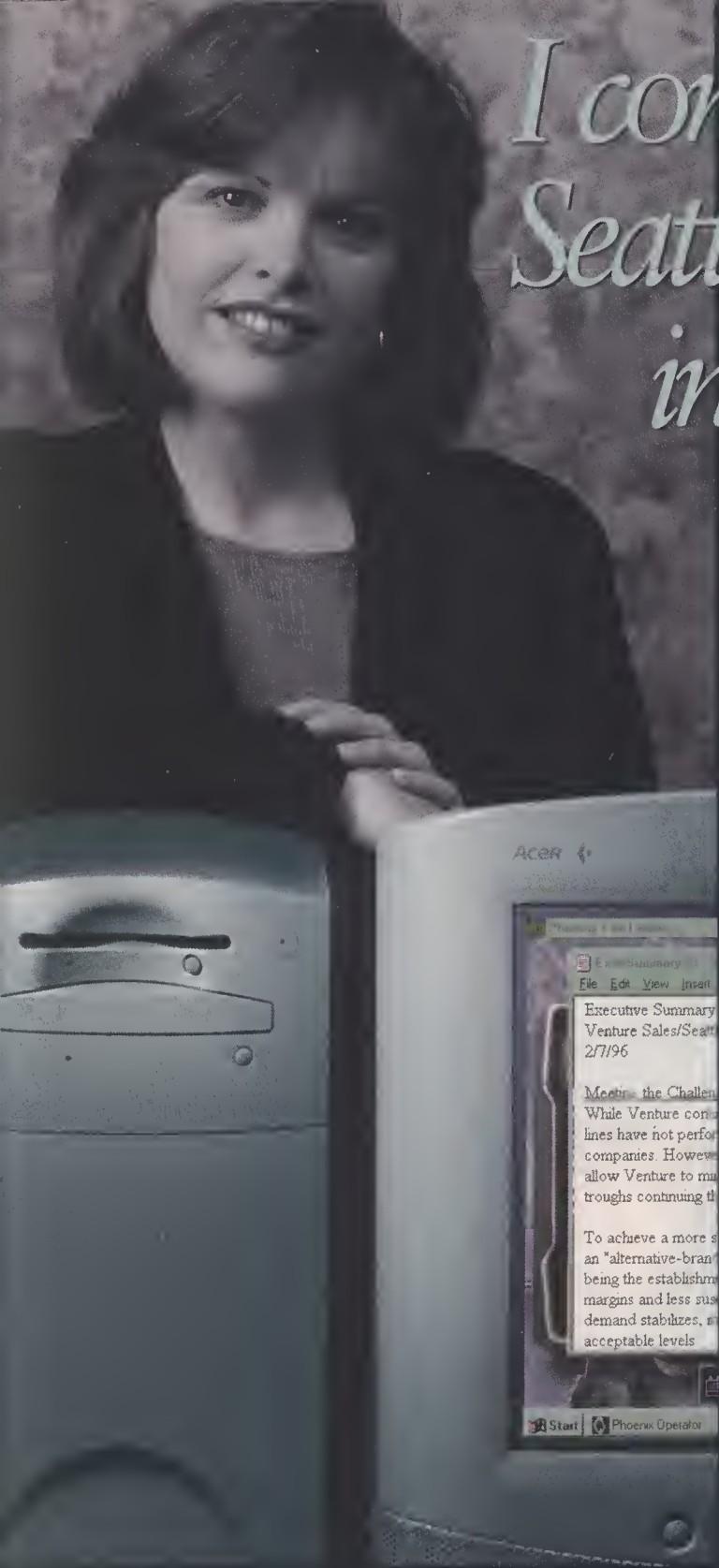
Netscape, (415) 937-3678, <http://home.netscape.com>. Circle #437 •

The art of Bart

It's been a good gig for cartoonist Matt Groening, and now you, too, can try your hand at creating animated episodes with The Simpsons Cartoon Studio (\$39.98, Windows 3.1 CD-ROM, Macintosh CD-ROM). As director, you or your child can choose from dozens of Springfield, U.S.A.'s finest backgrounds, then add characters, dialogue and sound effects.

Fox Interactive, (310) 369-3900, <http://www.fox.com/foxia.com>. Circle #436





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has online software and a powerful fax modem

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that lets me e-mail my executive summaries to

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corporate on time. Plus, a large hard drive, a

Order dinner from a local restaurant.

high-speed CD-ROM drive and stereo speakers

Negotiate contracts online.

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computing power as my colleagues at the office.

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Acer



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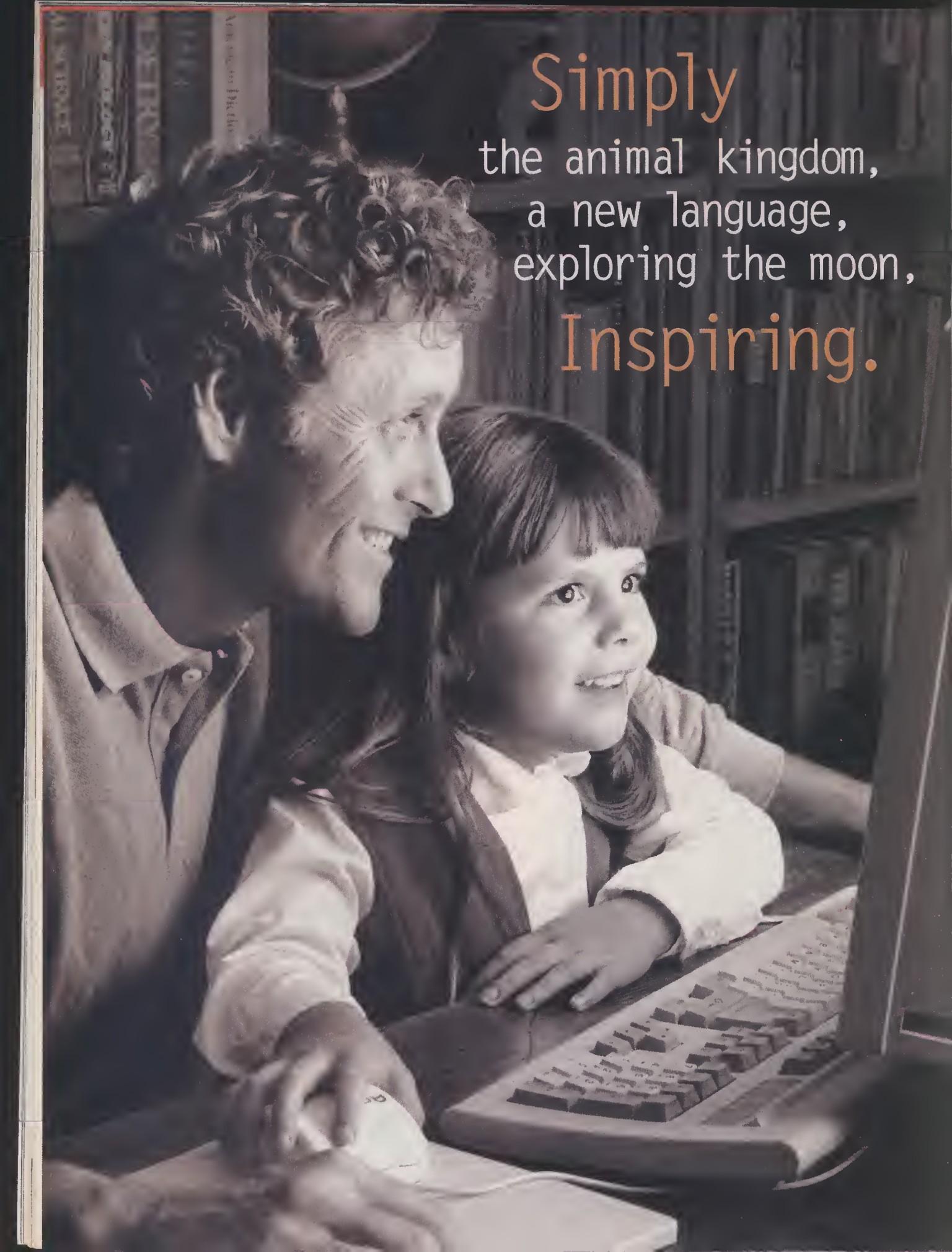


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*For the location of the Acer dealer nearest you,
call 1-800-529-ACER. Or visit us on the World Wide
Web at <http://www.acer.com/aac/>*

A black and white photograph of a woman and a young girl sitting at a desk, looking intently at a computer monitor. The woman, with curly hair, is smiling and pointing at the screen. The girl, with dark hair, is also smiling and looking up at the screen. They are surrounded by books, suggesting a home or library setting.

Simply
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a new language,
exploring the moon,
Inspiring.



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best buys

BY JENNIFER TRIVERIO

Color printer's a shade under \$200

If you're thinking of stepping up from a black-and-white printer, green is invariably the first color that comes to mind, given all the cash you may think you need to



spend. The good news is that Canon has lowered the price on its BJC-210 ink jet model to a level that won't make you see red.

Now selling for \$199, the BJC-210 churns out four pages per minute in black and white (with a maximum resolution of 720 by 360 dpi) and 0.27 ppm in color (at up to 360 by 360 dpi). The top-loading printer, which tips the scales at slightly less than six pounds and fits within the dimensions of a legal pad, can handle 100 sheets of plain paper, 15 envelopes or 40 transparencies. The included Color Advisor software will help ensure that your printouts have the right balance of tones.

To give you the impetus to experiment with Color Advisor, the BJC-210 comes with the Creative CD-ROM, which includes print projects from Hallmark Connections Everyday Greetings, Crayola Art, Stationery

Store, Pattern Maker, Sticker & Label Store, and more than 300 clip-art images and TrueType fonts. For \$9.95 more, you'll get the Starter Kit of paper samples (coated, transparency, backprint and high-gloss) and T-shirt iron-ons.

Finally, to guarantee that your reduced investment goes a long way, the printer carries a two-year warranty.

Canon, (800) 848-4123, (714) 438-3000, <http://www.usa.canon.com>. Circle #407

From here to fraternity

Congratulations! All those years of hard work have paid off, and your child has aced the SATs. Now it's your turn to do some homework: You need to figure out how to foot today's hefty college bills. Kaplan, the exam-tutorial company, can help you bone up on personal finance with its free on-line advice service.



Kaplan's Web site (<http://www.kaploan.com>) is a rich source of information, offering the 10 basic steps of applying for financial aid, tips for maximizing grants and more. Other

Top of the charts

The best-selling software for multimedia PCs and Macintosh systems

Personal productivity

- | | | | |
|----|------------------------------------|-------|-----------------------|
| 1 | TurboTax | | Intuit |
| 2 | TurboTax Deluxe CD-ROM for Windows | | Intuit |
| 3 | Print House | | Corel |
| 4 | TaxCut CD-ROM for Windows | | Block Financial |
| 5 | Quicken Deluxe CD-ROM for Windows | | Intuit |
| 6 | Quicken CD-ROM for Windows | | Intuit |
| 7 | Print Shop Deluxe CD Ensemble | | Broderbund Software |
| 8 | Softkey CD Jewel Case Promotion | | Softkey International |
| 9 | TurboTax (state versions) | | Intuit |
| 10 | Publisher | | Microsoft |

Games

- | | | | |
|----|------------------------------------|-------|------------------------|
| 1 | Warcraft II: Tides of Darkness | | Blizzard Entertainment |
| 2 | Civilization II* | | Microprose |
| 3 | Myst | | Broderbund Software |
| 4 | Descent II* | | Interplay |
| 5 | Wing Commander IV | | Origin |
| 6 | Command & Conquer: Covert Mission* | | Virgin Interactive |
| 7 | Command & Conquer | | Virgin Interactive |
| 8 | Flight Simulator | | Microsoft |
| 9 | MechWarrior 2 | | Activision |
| 10 | NBA Live 96 | | Electronic Arts |

Education

- | | | | |
|----|--|-------|-------------------------|
| 1 | Disney's Animated StoryBook: Pocahontas | | Disney Interactive |
| 2 | Where in the World Is Carmen Sandiego? | | Broderbund Software |
| 3 | Math Blaster: In Search of Spot | | Daridson & Associates |
| 4 | Disney's Animated StoryBook: Winnie the Pooh | | Disney Interactive |
| 5 | The Lion King Activity Center | | Disney Interactive |
| 6 | Mathematics Box Set | | SofSource |
| 7 | Where in the USA Is Carmen Sandiego? | | Broderbund Software |
| 8 | Fisher-Price Ready for School* | | Daridson & Associates |
| 9 | Mavis Beacon Teaches Typing | | Mindscape |
| 10 | Dr. Seuss's ABCs | | Living Books/Broderbund |

Source: PC Data (for March 1996)

* First time on charts

areas include a guide to college-funding options, from College Work Study to the federal Pell Grant (you can request applications for various programs at the site); a glossary; and a college-admissions timeline. You can also download the KapLoan Financial Contribution Estimator to help you calculate your Expected Family Contribution, which is used to determine eligibility for federal aid.

Kaplan, (800) 527-5626, (212) 752-1840, <http://www.kaploan.com>. Circle #409

These red tags raise no red flags



It seems low-priced computer games are a dime a dozen these days, but if the play isn't satisfying, the program's no bargain. The Maxis Collector's Series boasts eight proven winners on disc, now marked down to just \$14.95 each, including the ever-popular SimCity Classic, SimFarm Classic, SimEarth Classic and SimAnt Classic (Windows 3.1 CD-ROM, Macintosh CD-ROM); stars on the diamond and in the sky with Baseball for Windows and Discover Astronomer (Windows 3.1 CD-ROM); and, for kids, Zaark and the Night Team: The Quest for Patterns, and Zurk's Li'l Safari (Windows 3.1 CD-ROM).

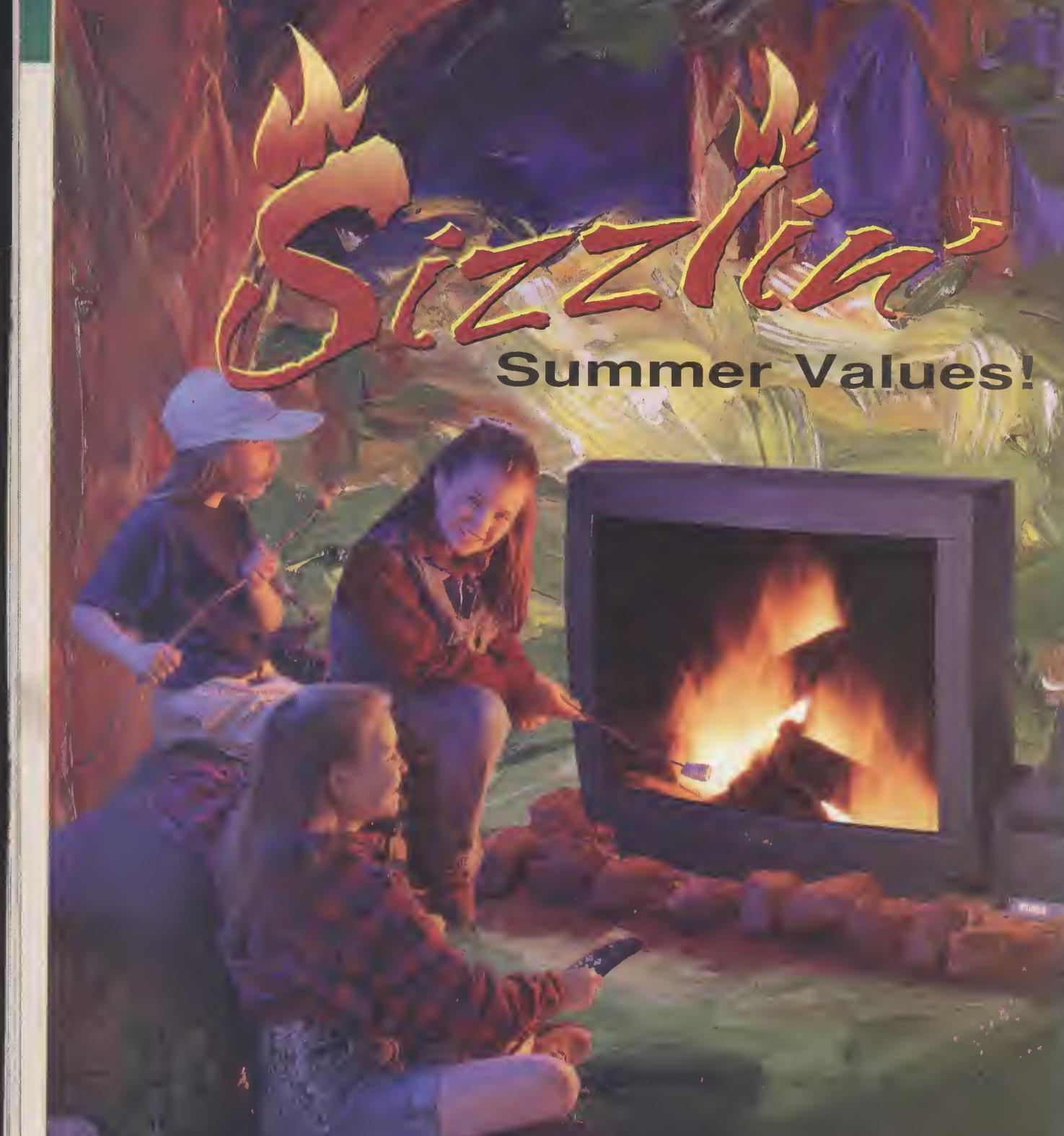
Maxis, (800) 526-2947, (510) 933-5630, <http://www.maxis.com>. Circle #409

Internet disc has low toll, top tools

With all the Internet products available these days, just getting your feet wet may be the hardest part of on-line surfing. ExpressNet Suite (\$49.95, Windows 3.1 CD-ROM, Macin-

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Welcome

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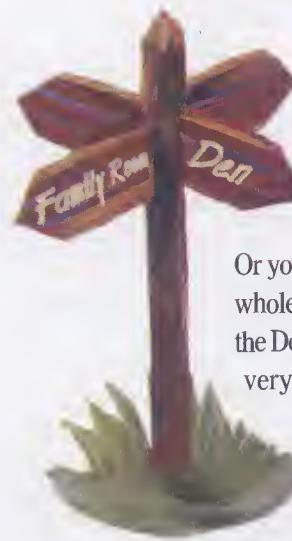
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Outstanding multimedia performance nights (and days)! From 16MB memory to 8X — these Gateway 2000 PCs are packed with high-performance components to maximize your multimedia experience. And a powerful processor really gets the software smokin'. Our multimedia PCs are shining examples of quality and reliability. Plus, each one is designed to meet your needs.



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- MS Windows 95
-  Generations II Software Collection
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ce hardware to
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lia systems are a
e is custom-built



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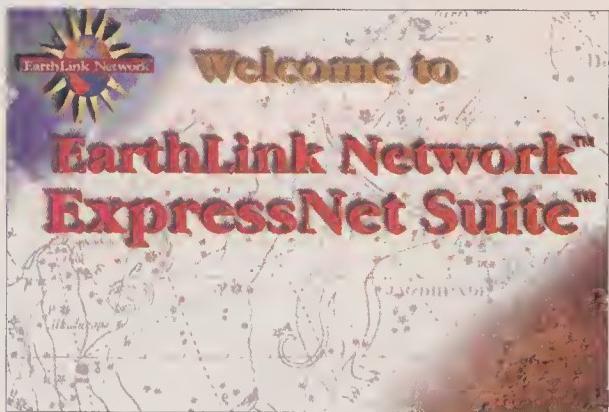
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tosh CD-ROM) is making waves by putting everything you need to get started on a single disc.

ExpressNet hooks you up with the EarthLink Network, which offers unlimited Net access for \$19.95 a month, and provides the Netscape Navigator 2.0 browser, as well as SurfWatch parental-control software and Inter-



net Phone (each sells separately for \$50), the Internet Coach tutorial, Netscape multimedia plug-ins and, in the PC version, a mike.

Once you've set up your browser, all the goodies are a mouse click away. SurfWatch lets you block access to Internet sites inappropriate for children; Internet Phone enables you to make inexpensive long-distance calls through your PC to others who use the same software; and the Netscape plug-ins—including QuickTime, RealAudio and Shockwave—give you real-time video, radio broadcasts and animation from various Web sites, eliminating the need

Top of the charts

Windows 95

- | | | |
|----|-------------------------------|------------------|
| 1 | Windows 95 Upgrade | Microsoft |
| 2 | Print House | Corel |
| 3 | Microsoft Plus | Microsoft |
| 4 | VirusScan | McAfee |
| 5 | Norton AntiVirus | Symantec |
| 6 | UnInstaller | MicroHelp |
| 7 | Netscape Navigator 2.0 | Netscape |
| 8 | Publisher | Microsoft |
| 9 | After Dark | Berkeley Systems |
| 10 | Spycraft | Activision |

Macintosh education

- | | | |
|----|--|---------------------|
| 1 | Disney's Animated StoryBook: Pocahontas | Disney Interactive |
| 2 | The Lion King Activity Center | Disney Interactive |
| 3 | Mavis Beacon Teaches Typing | Mindscape |
| 4 | Kids Mac Pak | Creative Wonders |
| 5 | Kid Pix Studio | Broderbund Software |
| 6 | The Oregon Trail | MECC |
| 7 | Mario Teaches Typing | Interplay |
| 8 | Where in the World Is Carmen Sandiego? | Broderbund Software |
| 9 | The Way Things Work | D.K. Multimedia |
| 10 | A.D.A.M.: The Inside Story | A.D.A.M. Software |

Macintosh games

- | | | |
|---|-------------------------------------|------------------------|
| 1 | Myst | Broderbund Software |
| 2 | SimCity 2000 | Maxis |
| 3 | 5 Ft. 10 Pak* | Sirius |
| 4 | Warcraft: Orcs & Humans* | Blizzard Entertainment |
| 5 | Top Ten Pak | Electronic Arts |

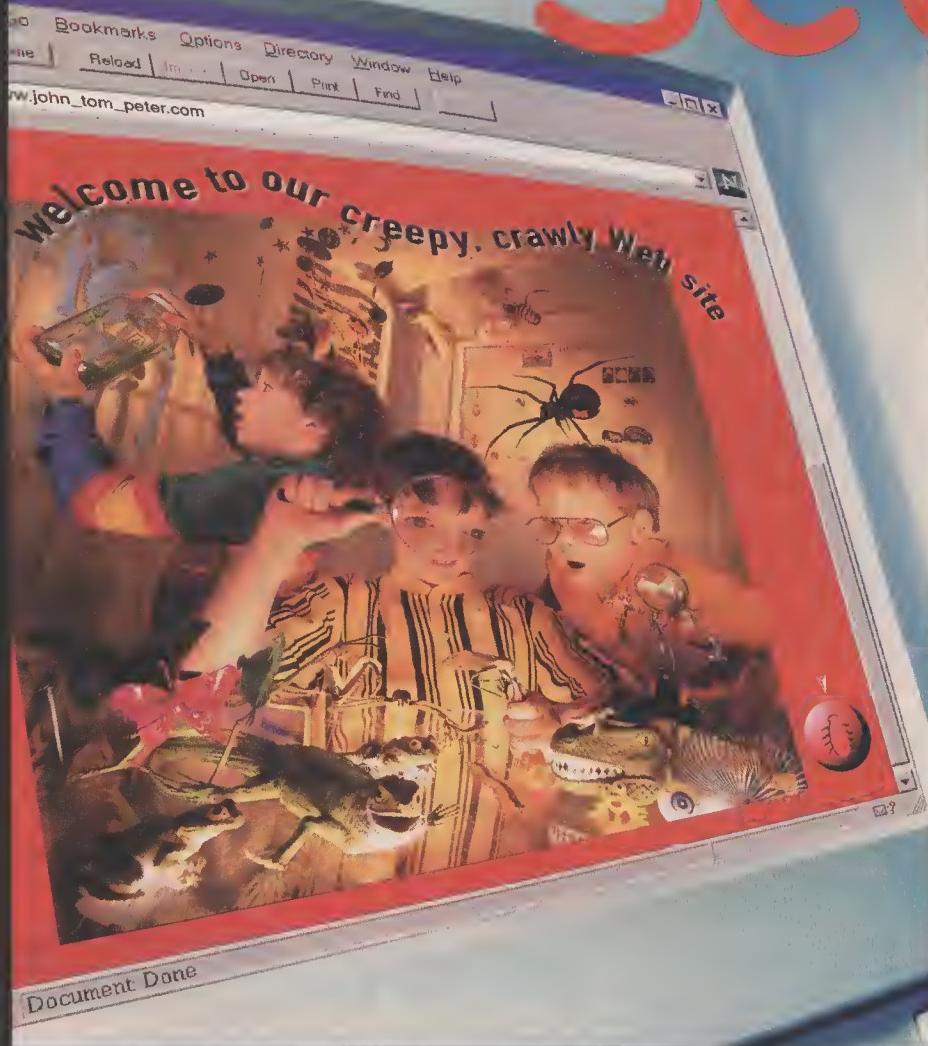
Macintosh personal productivity

- | | | |
|---|--------------------------------------|---------------------|
| 1 | MacInTax | Intuit |
| 2 | Quicken | Intuit |
| 3 | MacInTax (state versions) | Intuit |
| 4 | Print Shop Deluxe CD Ensemble | Broderbund Software |
| 5 | Quicken Deluxe CD-ROM | Intuit |

Source: PC Data (for March 1996)

* First time on charts

what if your PC could see?



That great one-of-a-kind idea for a Web site could become a reality. It only takes a few seconds and the right scanner. Agfa, a company that has always been known for creating quality images, now brings you an easy-to-use scanner for an incredibly low price. SnapScan.TM In just one pass, it captures your visual exactly, whether it's a snapshot, artwork or a transparency. And it comes with selective color correction software, so you can make your image just right.

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StudioStar \$985

One-pass scanning, optimum color and 600 x 1200 dpi resolution, 30 bit. Adaptec PC SCSI card. Software for Mac[®] or PC: Agfa Scanner CD with FotoLook,[™] FotoSnap,[™] FotoFlavor,[™] and FotoTune[™] (color management software), IT-8 reflective color calibration target, SOFT copy,[™] OmniPage[™] Limited Edition CD and Photoshop[™] LE CD (image editing software). Optional transparency module and Automatic Document Feeder available.

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CIRCLE READER SERVICE NUMBER 69

WHAT DO
YOU SEE?

AGFA 
The complete picture.

to first download the respective files to your hard drive.

Graphix Zone, (800) 828-3838, (714) 833-3838, <http://www.gzone.com>. Circle #410

Discounts to the Macs

Are you looking forward to the ease of use of a muscular Macintosh but not the number of bills you have to peel from your bankroll for a new Apple machine? Power Computing has a tasty alternative: the PowerCenter 120 Starter Mac-compatible.



For \$1,895 (monitor not included), you get a 120-MHz processor, 8 megabytes of RAM, an 850-MB hard drive, a quad-speed CD-ROM drive, 1 MB of video RAM, a 256-kilobyte Level 2 cache to help speed system response, a Mac 15-pin SVGA connector, three PCI expansion slots, and built-in Ethernet for linking to other computers.

You'll also get software, including ClarisWorks, Quicken, Grolier's Multimedia Encyclopedia, and the Now Contact and Now Up-To-Date PIMs. For \$195 more, hook up to the Web with the Internet Package—modem and all.

Power Computing, (800) 999-7279, (512) 388-6868, <http://www.powercc.com>. Circle #411

The Web's redeeming qualities

The Sunday morning coupon-clipping ritual goes high-tech at H.O.T. Coupons (<http://www.hotcoupons.com>), a new way to save money on home, office and travel products on the Web.



Old batteries fade—but never die

With shelf space at a premium, computer retailers' adage is "Out with the old, in with the new." That's usually fine for shoppers, but when the "old" that's out is your laptop, it's no fun scrambling to find suddenly scarce batteries to keep it running.

To the rescue comes Power Express, which carries rechargeable nickel-cadmium, lithium-ion

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CELLULAR PHONES CAM ORDERS LAPTOPS BATTERY TABLE CUSTOMER FEEDBACK NEW SPECIALS PRESS

and nickel/metal hydride batteries (\$39-\$299) for almost every portable ever made. And if the service doesn't have what you need, just send in your old battery and the staff will rebuild it, proving another old saying: Everything old is new again.

Power Express, (800) 769-3739, (408) 879-1930, <http://www.powerexpress.com>. Circle #412



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Good PC speakers come in all shapes, sizes and price ranges; lend an ear, and

SOUND

By now, those puny pops of gunfire you hear when playing Descent II, the muffled music excerpts you endure while exploring The Viking Opera Guide, and the curiously subdued bass line in your Red Hot Chili Peppers audio CD have probably convinced you that your home computer's sound will never be a match for your stereo system. It's no mystery why you'd feel that way: Even as sound becomes more important in multimedia software, many computer

manufacturers skimp on one important component—the speakers. For music, the audio may strike you as not much of a leap from your old transistor radio, and in games, weak speakers can reduce today's rich multimedia soundtracks to the blips and beeps of Space Invaders.

But tiny, piercing sounds coming from your prepackaged

speakers aren't the last word in PC audio. It's not hard to find high-quality multimedia speakers that will satisfy every ear and budget, bearing names you'll recognize from the stereo store, as well as those of respected manufacturers in computers and multimedia.

For as little as \$40, you can buy speakers that improve upon the pair that came with your system. Or, if you're a dedicated audiophile—and can part with \$800—you can sit back and enjoy speakers worthy of a home theater. (Either way, you'll need a capable 16-bit sound card, which turns digital information into analog audio, to get the speakers really pumping. For some recommendations, see the Editors' Choice Awards in the April issue of *HomePC*.)

While you might like to connect home stereo speakers to your PC, that's not an option. For one thing, they probably don't have

by

Robert J.
Atkinson



we'll tell you which ones make multimedia sing.

Speakers' corner:
We've tested and
rated 15 pairs,
from budget to
audiophile.



built-in amplifiers; instead, your stereo system supplies the jolt of 40 to 100 (or even more) watts of power required to kick up the volume. But an included amp or two is a must for multimedia speakers, because the amps on PC sound cards deliver a relatively paltry 4 watts of power.

Multimedia speakers also require some extra controls—volume, treble and bass, for instance—that you won't find on most home stereo speakers, which are usually controlled from a receiver or another component. On a multimedia speaker, the controls should be accessible from the front, top or side; controls on the speaker itself spare you the hassle of fumbling with your audio software's on-screen commands to turn down the sound when you hear the phone ringing.

Some multimedia speakers also

provide headphone jacks and microphone pass-through connectors, so you don't have to reach around your computer to plug those items into your sound card. You may even find two stereo inputs, allowing you to hook up both a sound card and another sound source—perhaps a portable CD player.

Home stereo speaker drivers, such as woofers and tweeters—which push air around to make, respectively, low- and high-fre-

quency sounds—present another problem: They can create electromagnetic interference on your PC, which can affect image quality on your monitor or erase the contents of a floppy disk. Multimedia speakers have magnetic shielding to cancel out any such interference.

Some multimedia speakers come with a subwoofer—a separate box that helps "fill out" the sound by reproducing bottom-end frequencies such as the electric bass guitar in rock music or the rumbling earthquake sound effects in games. (In such three-piece set-

nps, the speakers are often referred to as "satellites.") But most subwoofers aren't magnetically shielded; if you get one, be sure to place it at least a foot away from your computer to avoid problems.

Another increasingly popular feature on multimedia speakers is 3-D sound. The effects can range from a sensation of spaciousness to the illusion that a bullet was actually fired from just behind your ear. (For more on 3-D sound, see the sidebar below.)

WHAT'S WATT?

When you're shopping for a pair of speakers, you'll hear about two important ratings again and again: power and frequency response. The power rating is typically expressed in watts per channel; generally, the higher the watts-per-channel spec of a speaker's amplifier, the louder the volume can go without causing distortion. (You may see the abbreviation RMS,

for root-mean-square, after this spec on a product sheet; this refers to the average, or sustained, power rating, rather than a less reliable peak power rating.)

A power rating of 10 watts is usually sufficient, but specs don't tell everything.

A power rating of 10 watts per channel is usually sufficient for listening to music at normal volume. But the rating alone doesn't tell the whole story. A set of 10-watt-per-channel speakers that very efficiently translate their power into sound may seem considerably louder than another pair with the same rating—and

The sounds of science: Adventures in 3-D audio

Remember those old 3-D movies, B-flicks with crawling rubber monsters and screaming starlets? The gimmick essentially faded into '50s fare, but these days, 3-D sound appears to be making a more lasting impression: The surround-sound technique is adding an impressive new dimension to home-computing entertainment.

Altec Lansing's ACS500 speakers use Dolby Pro-Logic Surround Sound—with four drivers in each speaker—to send sound in different directions; the effect is similar to placing five speakers around a room. But to experience 3-D sound, your CD-ROMs and audio CDs must be Dolby-encoded. That may not be a problem for long with CD-ROMs: Dolby Laboratories and Microsoft have teamed up to develop such discs.

Speakers that use Dolby are typically a bit pricey, but manufacturers are using other, more cost-effective ways to create 3-D effects. The three alternative methods rely on frequency shifts or time delays in certain portions of the audio to trick you into thinking sound is coming from all around you.

QSound is the most effective at creating the illusion that, say, a rocket is approaching from behind you. But multimedia and music titles must be programmed to use it, and there aren't yet many QSound-compatible products. (None of the speakers in our roundup use the technology.)

The Spatializer and SRS (Sound Retrieval System) technologies don't require special encoding for discs, but neither is quite as effective as Dolby or QSound. Listen to the Spatializer-based Labtec LCS-3210 or SRS-based Nakamichi SP-3d speakers, and you'll hear sounds as if they were coming from nearer or farther away than the speakers' physical location—but neither pair will convince you that a bomb's just exploded beside you. —R.A.



You'll have to search the galaxy to find a more realistic multimedia experience than this.

There's not much doubt that intelligent life forms exist somewhere else in the universe. The question is: Are their multimedia systems as advanced as ours?

The new Sound Blaster 8x Kits make your current multimedia system seem like something out of a history book. They give you a brain-blistering 8x CD-ROM drive that makes all your CD-ROM

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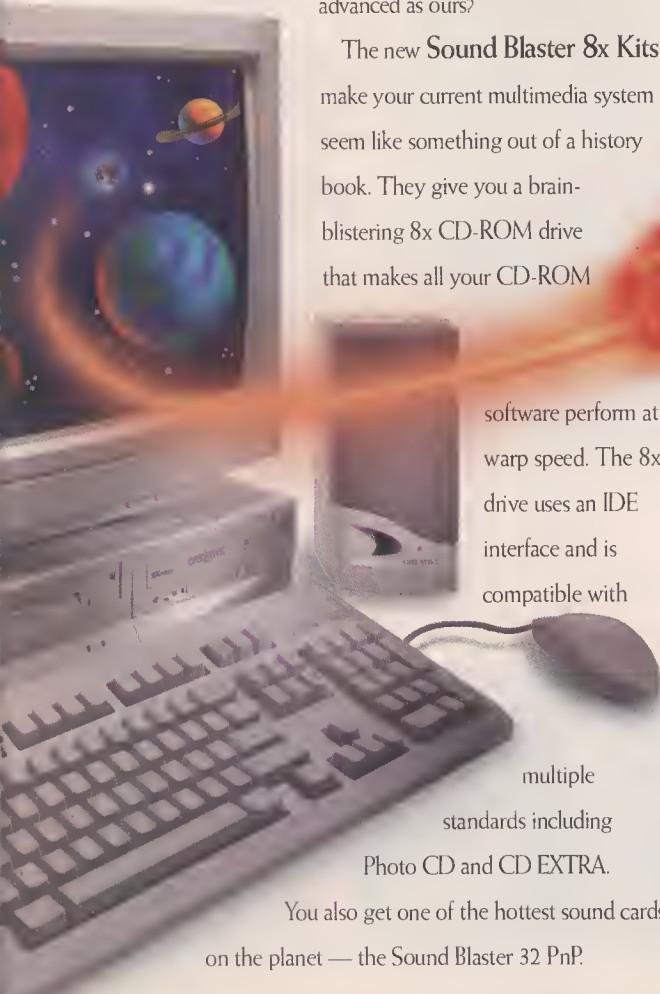
Creative's 3D Stereo Enhancement Technology

to make your whole system sound better.

Since the search for bargains is universal, a fat collection of the hottest new games and software comes with every kit. Sound Blaster Performance 8x is designed for the multimedia fanatic. Sound Blaster Discovery CD 8x takes the whole family to the cutting edge. Both come with a pair of Sound Blaster speakers powerful enough to attract low-flying spacecraft. If you're looking for the ultimate CD-ROM upgrade, Blaster CD 8x gives you mach speed and great software to boot.



Great software value in every kit!



software perform at warp speed. The 8x drive uses an IDE interface and is compatible with multiple standards including

Photo CD and CD EXTRA.

You also get one of the hottest sound cards on the planet — the Sound Blaster 32 PnP.



So the next time you see aliens from your window, just point them to the nearest Creative Labs dealer. Think of it as a way to promote harmony in the universe.

Introducing Sound Blaster 8x Multimedia Upgrade Kits

	CD-ROM	Speakers	Sound Card	Play Audio CDs and Games	Record 16-bit audio	Wave-Table Synthesis	32 Note Synthesizer	128 Real Instrument Sounds	3D Stereo Enhancement
Typical Multimedia System	CD-ROM Drive	Stereo Speakers							
Sound Blaster Multimedia Kit	8X	8X							



CREATIVE
CREATIVE LABS, INC.

<http://www.creativelabs.com>

may even sound better than 20-watt speakers.

The frequency-response rating indicates the range of sounds speakers can reproduce—from extreme low notes to the upper reaches of human hearing. An ideal frequency-response rating is from 20 Hz at the low end to 20 kHz at the high end, mirroring the generally accepted range of frequencies the human ear can potentially hear.

But most of us don't hear sounds across that entire range. And no two people hear exactly the same way—for instance, you may be more sensitive to higher notes than your best friend is. Add this to the mix, too: A speaker with a 40-Hz frequency-response rating at the low end—that is, good bass response on paper—may actually perform poorly at the lower range in the real world, just as speakers with good ratings at higher frequencies may still give you trouble with treble.

So, if you can only partially trust the specs, how do you decide which speakers to buy? Take some well-recorded music CDs to the store with you to play on different speakers. Don't bring a multimedia CD-ROM, though; its audio quality won't match that of a music CD, so you won't get a good sense of the speakers' capabilities. Although it's rare for a computer store to have caught up with the needs of home buyers enough to build a sound room for speaker auditions, playing the same material on different speakers will give you some points of comparison. (See "How we tested" above to learn how

How we tested

To audition each pair of speakers, I listened to three audio CDs to help assess the speakers' capabilities across the musical spectrum. Oasis's "Definitely Maybe" CD was a good test of how well the speakers reacted to blaring guitars and other rock sounds; a recording of Mozart's horn concertos by the Hanover Band provided insight into how realistic the instruments sounded; and Mozart's *Cosi fan tutte* with Janet Baker revealed the speakers' ability to hold up under the sonic demands of opera. Remember, hearing is subjective; I may notice flaws in the speakers that you wouldn't consider distracting—and, of course, vice versa. —R.A.

that you'll find retailing for around \$125 or less that deliver acceptable or better sound for games and casual music listening); Mid-price (from \$180 to \$300, and typically a big improvement over most PCs' original speakers); Professional (suitable for the serious digital musician, selling for about \$200 to \$299); and Audiophile (geared to the demands of listeners who want no-holds-barred multimedia, ranging in price from about \$400 to \$800).

BUDGET

The choices below will nicely fill your computer room or home office with sound and music. While they'll likely improve on your current setup, their low cost may exact a price: The audio quality may be a little sloppy and the lower bass range a bit weak.

(While subwoofer options for the Koss and Yamaha speakers can further boost bass response, they lift them out of the budget category, so we didn't review them.)



Altec Lansing ACS52

For overall sound quality, these speakers surpass competitors such as the Jensen JPS45 and Koss HD/50 speakers (see below). Nevertheless, they fall short in the upper musical range and can sound strident at times, which poses a

problem if you play much classical music. The speakers have a power rating of 9.5 watts per channel and a frequency-response rating of 60 Hz to 20 kHz; they can hook up to two sound sources, and their controls for volume, treble and bass adjustments are in front for easy access.

\$89 from Altec Lansing, (800) 648-6663, (717) 296-2818. Circle #438

Jensen JPS45

You'll squeeze more volume from these speakers than from the less expensive Koss HD/50's, but turn up the juice too high and you'll get distorted sound. Overall, the 10-watt-per-channel speak-

Use a favorite music CD to test speakers; it's a better gauge than a CD-ROM.

we evaluated speakers for this review.)

For our roundup of 15 sets of speakers for both PCs and Macintosh computers, we divided products into four categories: Budget (speakers



ers, rated at 120 Hz to 20 kHz for frequency response, are efficient, but lack some clarity and low-range depth. The combination bass-and-treble, balance and volume/power controls are all accessible on the side of one speaker, but the headphone jack is awkwardly positioned at the back, and you're limited to one stereo input source.

\$125 from International Jensen, (800) 753-6736, (847) 317-3700. Circle #439

Koss HD/50

With the lowest price in the bunch, you get what you pay for—decent audio and not much more. Keep the conveniently placed front-panel treble and bass-boost buttons depressed, because the HD/50's sound hollow without the extra lift. The 4.5-watt-per-channel speakers have a 150-Hz to 20-kHz frequency-response rating.

\$39.99 from Koss, (800) 872-5677, (414) 964-5000. Circle #440



Labtec LCS-3210

If you're a serious gamer on a budget, consider this pair, which deliver Spatializer 3-D sound. The handsome duo claims a 10-watt-per-channel power rating and a frequency-response

rating of 48 Hz to 20 kHz. The bass, treble and volume controls sit on the front panel, along with an on/off switch for 3-D sound. The Spatializer technology improves the perspective of certain audio effects, so games' explosions, sirens and so on sound more realistic. It also works well for rock music, but hit the 3-D off-switch for classical pieces, because the technology imposes a false tonality.

\$100 from Labtec, (360) 896-2000, http://www.labtec.com. Circle #441

NEC AudioTower Speaker System

Here's one of the best budget bargains you'll find. The attractive speakers—which carry a



power rating of 8 watts per channel and a frequency-response spec of 150 Hz to 18 kHz—offer full sound, with good midrange response suited to both popular music and CD-ROM soundtracks. You get a large volume dial and three well-designed controls for bass, treble and mixing two audio sources. But crank them up too high and you'll distort the sound.

\$99 from NEC, (800) 632-4636, (508) 264-8000, http://www.nec.com. Circle #442

Yamaha YST-M15

For playing rock music or listening to explosions in games, these speakers do the job. Their hallmark is the "active servo technology," which essentially improves lower bass response at lower volume levels. The speakers offer a 10-watt-per-channel power rating and tout a frequency response of 70 Hz to 20 kHz. Factor in convenient controls and jacks, and you have a great deal for the money.

\$89 from Yamaha, (800) 823-6414, (714) 522-9011. Circle #443



MID-PRICE

Here you'll find mostly three-piece systems—two speakers ("satellites"), and a subwoofer for boosting the bass. You'll get more volume out of these speakers than the entries in the budget group, and enjoy improved sound clarity.

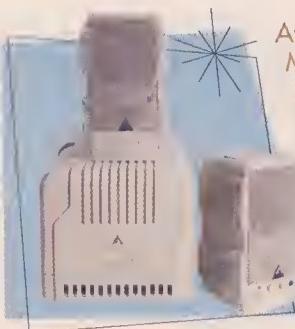
Advent Powered Partners AV370

These speakers' well-rounded sound will satisfy listeners no matter what their taste in music or CD-ROMs. With a rated frequency response of 50 Hz to 20 kHz, this three-piece setup offers the added convenience of a volume control for its 30-watt subwoofer on the 10-watt-per-



channel speakers, so you don't have to reach under your desk to turn down the sound. But the subwoofer's about the size of a legal briefcase, so make sure you have the room for it. Another minor complaint: The system has only one stereo input.

\$279 from International Jensen, (800) 753-6736, (847) 317-3700. Circle #444



Atlantic Technology M110/M105 Multimedia System

The M105 speakers and M110 Bass Toaster subwoofer that make up this three-piece set deliver a moderately accurate sound despite the fact that the speakers are

rated at a seemingly slim 3 watts per channel; the subwoofer kicks in another 45 watts. While this trio doesn't have the oomph of some other speaker setups, its "colorless" sound and restrained approach should please classical music fans. The speakers sport a frequency-response rating of 55 Hz to 20 kHz, and they have all the necessary controls, a headphone jack and two stereo inputs.

\$249 from Atlantic, (617) 762-6300. Circle #445

Bose MediaMate Multimedia Computer Speakers

No review of speakers would be complete without an entry from Bose, a respected name in home stereo speakers. Alas, that heritage and a price of about \$300 for the MediaMate Multimedia Computer Speakers add up to a big disappointment—it seems you're paying more for the name than for the sound.

While the speakers are attractive—angled slightly upward, with volume and mixing controls and a headphone jack on the front—and deliver nicely rounded midrange and high tones, there's a noticeable lack of response in the lower ranges, and there's no subwoofer option. Bose doesn't provide a power or frequency-response rating for the MediaMate duo.

\$299 from Bose, (800) 444-2673, (508) 879-7330. Circle #446

Multimedia Labs PC Amp- TC-1940-7Sub

If you want to fill your room with the sound of laser blasts and NASCAR racing, look no further. For sheer muscle, this subwoofer-equipped system—which has a frequency-response



rating of 35 Hz to 22 kHz and its own external 40-watt-per-channel amplifier—is unsurpassed. The built-in equalizer lets you balance the sound to almost any taste, but note that the rather large speakers and tall subwoofer make the system best suited for a wide open space.

\$180 from Multimedia Labs, (800) 484-5159, (410) 429-4300. Circle #447

Nakamichi SP-3d

Looking like something out of *2001: A Space Odyssey*, the Nakamichi SP-3d system makes an impression right out of the box. It has two 6-watt-per-channel conical speakers and a small, 13-watt subwoofer that resembles a flying saucer. You can easily adjust

the volume and balance for all three pieces from the top of one of the speakers, though that's about it as far as controls go. In addition to a 60-Hz to 20-kHz frequency-response rating and clean, crisp sound all around, the setup provides 3-D audio through SRS (Sound Retrieval System) technology.

\$189 from Nakamichi America, (800) 421-2313, (310) 538-8150. Circle #448

PROFESSIONAL

If you or your kids compose and play MIDI (Musical Instrument Digital Interface) music on the computer, look at the two pairs of speakers in this group. Their rugged cases are designed for the way musicians work: You can regularly move them from the den, where they hook up to your computer for MIDI composition, to the basement, where the band rehearses. Instead of the mini RCA jacks common to most speakers, our selections in this category have full-size jacks that let you easily plug in your MIDI instruments without an adapter. And each speaker has its own built-in amplifier, allowing you to hook up your MIDI instrument to just one of the pair.

Advent Powered Partners AV570

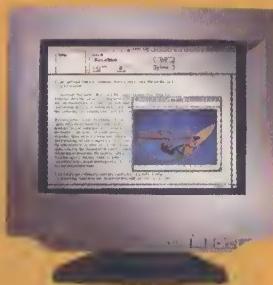
Of the two entries in this group, these

AV570 speakers offer the subtler sound reproduction. Still, this set's 35-watt-per-channel amps have power to spare, and the rated frequency-response range zooms upward from 40 Hz to 25



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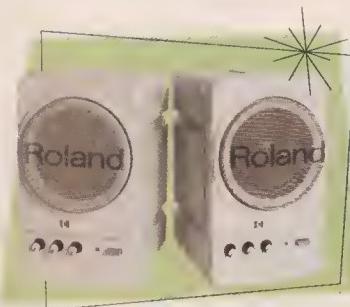
NO LIMITS

kHz. With a lot of up-front presence, the AV570's are great for rock music, handling volume particularly well. Like the competing Roland MA-12CP's, however, they're weaker in the lower bass range. You'll find separate treble, bass and volume controls on the front of each attractive, wedge-shaped speaker.

\$299 from International Jensen, (800) 753-6736, (847) 317-3700. Circle #449

Roland MA-12CP

These heavy-duty speakers are bargain-priced for this category and built to last, with metal cases, rubber bumpers and shielded power cords. Featuring a 10-watt-per-channel amplifier in and separate controls on each speaker, the MA-12CP's can easily handle the demands of a variety of equipment, from a MIDI instrument to a microphone. The sound is bright and loud, mak-



ing the pair an excellent choice for performers. But they lack evenness across the entire audible frequency range, so don't expect much when you play multimedia titles. Roland doesn't list a frequency-response range for the MA-12CP's.

\$220 from Roland, (213) 685-5141, http://www.rolandus.com. Circle #450

AUDIOPHILE

Connoisseurs of classical music and die-hard devotees of roaring multimedia games, bend your ears this way. Of course, you'll need the budget to fund your passions if you hope to take home a speaker set whose sound is matched only by its good looks.

Altec Lansing ACS500

The company's top-of-the-line multimedia speakers stand 18 inches tall, with controls in plain sight on the front. These towering speakers deliver Dolby Pro-Logic Surround Sound when you're playing Dolby-encoded software or music CDs. The speakers pump out a powerful 22.5 watts per channel, the subwoofer adds an additional 40 watts, and

vers

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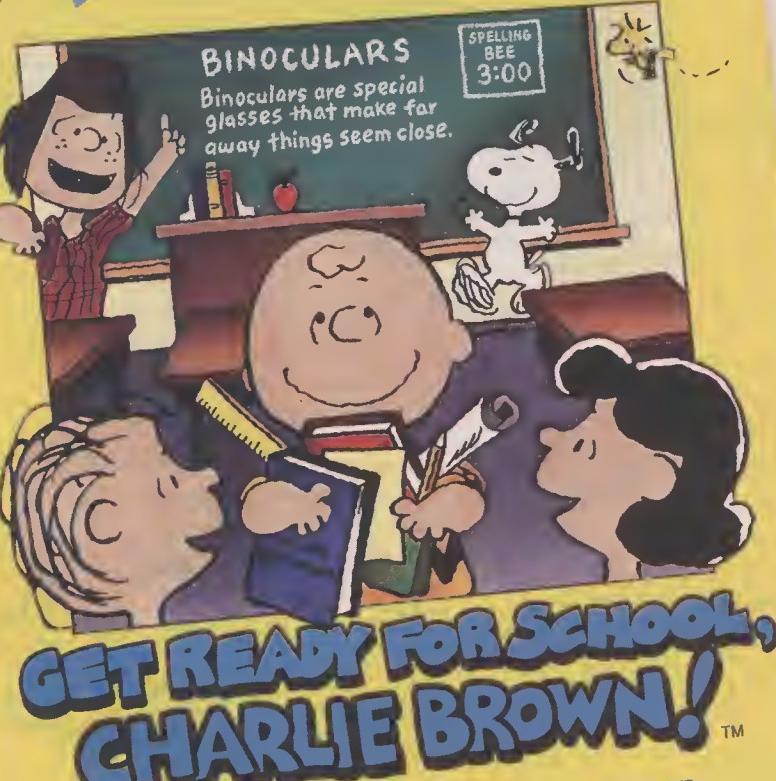
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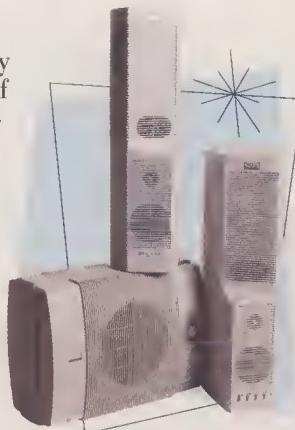
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the system offers a rated frequency response of 32 Hz to 20 kHz. Even if you don't plan on playing Dolby-encoded material for the surround-sound effect, these sonically well-rounded speakers are equally suited to rock, jazz and classical music; a built-in pink-noise generator helps balance the sound.

\$399 from Altec Lansing, (800) 648-6663, (717) 296-2818. Circle #451



Eminent LFT-11

Lovers of high-end audio will find this system hard to resist. The speakers can be tilted for the best listening position, and they use a planar magnetic design—a technology common in expensive home stereo speakers, but unique among multimedia speakers. Instead of the standard cone drivers, here you'll find a thin aluminum diaphragm. The actual speakers are set in oak frames and are only about 1 inch thick. Including a conventional-looking subwoofer, the set possesses remarkable sensitivity, reacting well to

even the subtlest changes in music. To power the LFT-11 system, with a rated frequency response of 35 Hz to 20 kHz, you get a separate 15-watt-per-channel digital stereo receiver, which houses all the controls. Granted you'll be making a hefty investment, but there's no question you'll get uncompromising audio.



\$790 from Eminent, (904) 575-5655, <http://www.eminent-tech.com>. Circle #452 •

Robert J. Atkinson specializes in writing about multimedia. You can send him your comments on this story by e-mail at adcnoid@aol.com.

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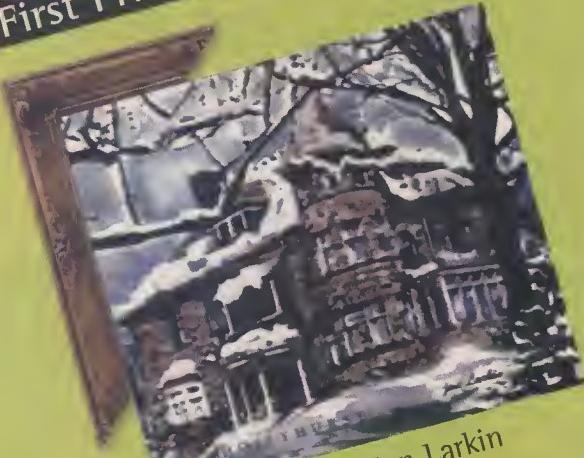
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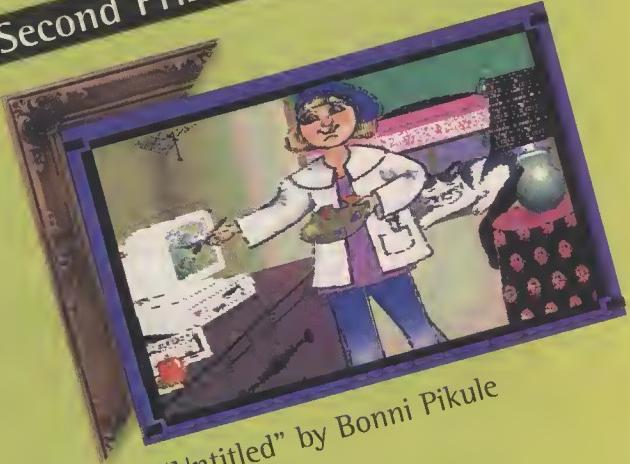
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First Prize Winner



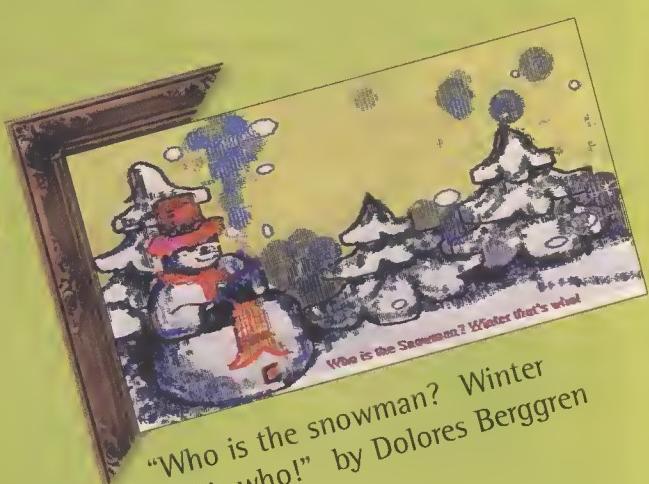
"Hollyhurst" by Jan Larkin

Second Prize Winner



"Untitled" by Bonni Pikule

Third Prize Winner



"Who is the snowman? Winter that's who!" by Dolores Berggren

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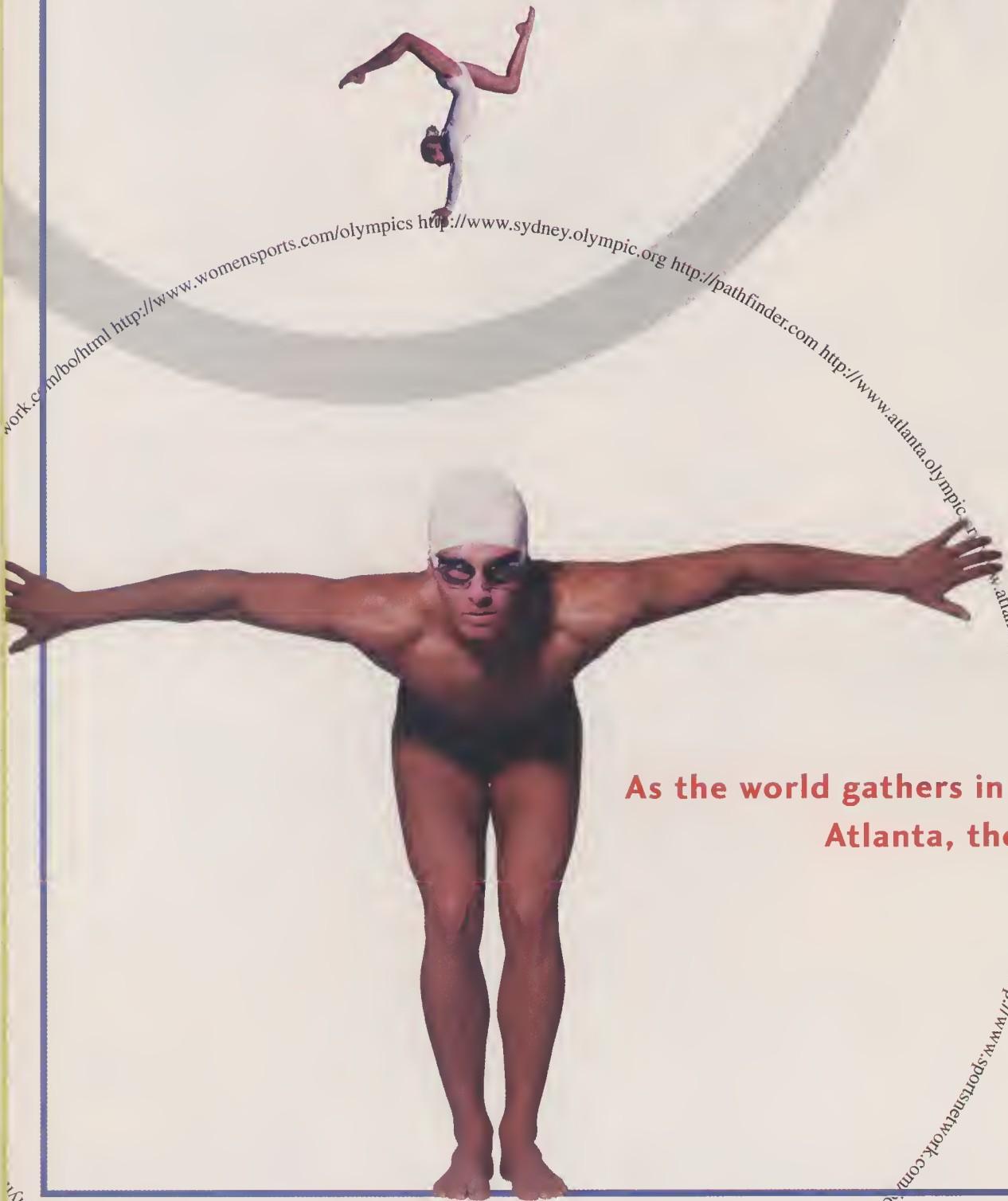
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Atlanta, the Net is**

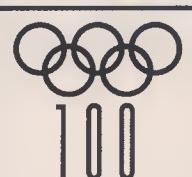
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pics AND THE Web



Every four years, I go camping with my wife, Pamela—in front of our TV. For two weeks we live on popcorn and pizza, and indulge our obsession with the Summer Olympics. When we're not fixed on the tube, we're rummaging through newspapers and magazines, sharing articles we've found about the Games.

It's funny, but the event that brings the whole world together makes us antisocial: we forsake colleagues, friends and family. However, this year we're inviting one newcomer to our quadrennial retreat: our computer. When the athletes come out to play July 19 to August 4 at the XXVI Olympic Games in Atlanta, the Internet's World Wide Web will offer an unprecedented opportunity for spectators like us to feel a part of the action.



BY CHARLES BOWEN

of time and physical space, TV and print media can't possibly cover it all; they naturally focus on the most popular events, such as swimming, gymnastics, and track and field—but even then the coverage can be fairly superficial.

This year, the Olympic universe is well represented in cyberspace, and you're in control. Even if it's the middle of the night, you can hook into the Web to find out who holds the Olympic record in the javelin throw, review the rules for soccer, or exchange opinions with viewers all over the world on a questionable call by a referee.

Of course, this doesn't mean that your TV is obsolete, or that you should ignore the morning paper. But as an additional source of Olympics coverage, the Web's a sure winner. You'll be able to find in-depth coverage of and background on every sport, as well as real-time results of all the action when you want it. And if you're lucky enough to be in Atlanta, the Web can help you feel right at home, with maps, schedules, and the lowdown on hotels, restaurants, nightspots and tourist sites.

Pamela and I first discovered sports information on the Web after the Barcelona Games in 1992. We'd become fans of the



already caught up in the Games; here's where to go for the gold.

Even with hundreds of hours of TV time and enough articles in print to stretch from Atlanta to the Games' birthplace in Athens, Greece, "comprehensive" Olympics coverage outside the Web is a misnomer. Consider that the Atlanta Games will include more than 560 sessions in 26 sports; gold, silver and bronze medals will be handed out to some 1,933 winners. Due to the constraints



volleyball competition and were wondering how we could follow the U.S. team after the closing ceremonies. We discovered a number of Web sites, including Sports Network and Women-Sports (see box on facing page), that offered coverage of the sport, and we were hooked. We've been surfing the Net all spring to feed our Olympic frenzy, and sure enough, we've found a number of gold-medal sites.

The official story

The obvious place to start a cyberspace tour of the Atlanta Games is the official 1996 Centennial Olympic Games home page (<http://www.atlantaolympic.org>).



The official Olympics home page will post results of every event for the two weeks of the Games.

atlanta.olympic.org), operated by IBM in conjunction with the Atlanta Committee for the Olympic Games. The site promises perhaps the most comprehensive coverage on the Net once the competition gets under way, and has been gearing up for months with coverage of Olympic preliminaries. For instance, it offers continuing coverage of the Torch Relay, which brings the Olympic flame—flown to North America from Greece in April—from Los Angeles to Atlanta. If the torch bearer is passing through your area, you can look here to find the date; if you can't make it to the route in person, you can at least view photos posted here of some of the 10,000 runners taking part.

Along with photos of Atlanta's Olympic Park and background on all the Olympic sports—including the official rules—you can search the schedule by sport, date or venue. When the Games begin, you'll be able to find results of all events, so if you missed the opening round of the basketball tournament on TV, or you're a devotee of a sport such as badminton that never makes it to the evening highlights or morning edition, this page will have the scoop.

Of course, Olympic licensing means money, so it's no surprise the official home page is also

Olympic merchandise central, from pins and T-shirts to programs and posters. There's also an area for kids: The Fun Side icon calls up a trivia quiz, interesting "factoids" about the Olympics, and the adventures of Izzy, the computer-generated mascot of the '96 Games.

In Atlanta, the Olympics is the local story of the year, and *The Atlanta Journal-Constitution* is rising to the occasion. You can take advantage of the newspaper's local expertise by visiting its excellent Web site, *The Atlanta Games* (<http://www.atlautagames.com>), which features coverage written exclusively for the Web. For the past few months it's contained a slew of interesting stories, including the saga of the construction of the Olympic Village and venues, news of preliminaries, and athlete profiles, such as the story of Lance Armstrong and the other American cyclists gearing up for Olympic trials that begin just one week after the grueling Tour DuPont race.

The Atlanta Games site is using the Web's interactivity to build an electronic Olympic Village of sorts, encouraging visitors from around the world to share their views. You can find a pen pal in Atlanta or overseas, or click on Let's Talk to visit a virtual "veranda," where you can post messages to all comers about your favorite Olympic sport or memorable moments from past Games (for a multimedia look at the Summer Games' history, see the box on page 78).

If your PC is equipped with a VRML (Virtual

With a special viewer,



you can take a 3-D tour of Olympic Park.

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The Atlanta Journal-Constitution's Web site has exclusive stories from the local news team.

al Reality Modeling Language) viewer, you can take a unique 3-D tour of the Olympic Park at the Atlanta Games site. (If you don't have VRML capability, the page links to sites where you can download a VRML viewer for Netscape Navigator 2.0 or a stand-alone VRML browser,

plus installation instructions, for free.)

With VRML capability, you can "move" into and around the buildings you see on the screen, and get names and descriptions of points of interest. Granted, it's not as good as being there—like most "virtual reality" on the Net, the tour has a flat, cartoonish quality—but at least you won't have to push through the crowds.

If you're wondering which country is favored in field hockey, which athletes are nursing injuries, or whether steroid use is cropping up as a big issue in Atlanta, chances are you'll find the answers in the Olympic Games area of *Sports Illustrated's* SI Online at Time Warner's Pathfinder site (<http://pathfinder.com>). All year round, the magazine's seasoned sportswriters post some of the Net's best sports reporting and analysis, and they'll be drawing on their expertise and sources to give you unique perspectives on the Games. And while *Sports Illustrated* hits the newsstand just once a week, the on-line version is updated continuously.

SI Online is not only deep in current events, but also a great resource for Olympic history. Its Olympic Almanac has records dating back to the first modern Games, in 1896. Don't miss the colorful Olympic Timeline, which combines text with photos and illustrations of events and

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athletes to trace the Games' history. For instance, I didn't realize that political controversy at the Olympics is almost as old as the competition itself. During the opening ceremonies in 1908, American shot-putter Ralph Rose caused an international incident by refusing to lower the U.S. flag in honor of England's King Edward VII, saying, "This flag dips to no earthly king." The timeline also offers tasty trivia—did you know that tug-of-war, pole climbing and mud fighting once were Olympic events?

The site wasn't complete at press time, but SI Online intends to post background on each sport and the venues, as well as other valuable information, as the Games draw near; already up are news reports on the qualifying rounds of top events, construction of the Olympic Park, plans for TV coverage and more. Once the Games begin, you'll find analysis and breaking news on results of the competition in sports from archery to yachting.

Atlanta raves

If you're one of some 2 million anticipated attendees at the Atlanta Games, don't leave home without visiting the 1996 Centennial Olympic Games site. Its events schedule will help you plan your itinerary, and you can download and

Best of the rest: **Olympics news & previews**

Search the Web for Olympics-related information, and you may get the feeling there's a site for each of the 2 million people expected in Atlanta for the Games. Below, we highlight four more good places to start; if you're hungry for additional tips, check the list of sites on HomePC's Web page (<http://techweb.cmp.com/hpc/>) and in our Features folder on America Online (Keyword: HomePC).

- **Games of the XXVI Olympiad** (<http://www.olympic.nbc.com>): Want to set your VCR so you don't miss an event? NBC will post detailed programming schedules of its Olympics broadcasts at this site (though last-minute changes for a live event are inevitable). You'll also find "Athlete of the Week" and "A Day in the Life of an Olympian," which profile individual competitors, as well as live chats.
- **The Sports Network** (<http://www.sportsnetwork.com/bo/html>): This popular sports site, which boasts a live scoreboard, discussion forums and sports news, has an area devoted specifically to in-depth news about the Atlanta Games.
- **WomenSports** (<http://www.womenssports.com/olympics>): Though dedicated to the achievements of female athletes, this site's special Summer Games area lists all Olympic hopefuls—men and women—by state, and offers news coverage of events and background about women on the U.S. team.
- **Sydney 2000 Olympic Games** (<http://www.sydney.olympic.org>): If you suffer Olympic withdrawal after the closing ceremonies of the Atlanta Games, check in here for an overview of Australia's plans for the next Summer Games. —C.B.



Glittering history

The World Wide Web may be your best bet for breaking Olympics news, but if you want to delve into the past, check out Olympic Gold from Discovery Channel Multimedia (\$39.95, Windows 3.1 CD-ROM, Macintosh CD-ROM; 800-889-9950, 317-579-0413, <http://multimedia.discovery.com/>).

This authoritative account of the first 100 years of the Summer Games is licensed by the U.S. Olympic Committee and the International Olympic Committee. It uses photos, videos and text to bring to life all the drama from the past 25 Olympiads.

The main menu is divided into five sections:



Athletes, Nations, The Games, History and Events. There's also a trivia game and a searchable database. Help and map buttons are always available, but you probably won't

need them; navigating the program is easy. Printing the text is a snap, too.

Trivia buffs can find out when volleyball became an Olympic sport (1964), how many world records were set at the 1988 Summer Games in Seoul (21), which nation has won the most medals (the United States, with 1,897) and much more.

Ever wonder about the Olympic flag and rings? Choose Symbolism from the History menu. This section will also tell you the story behind the official mascots, and that the Olympic Motto—*Citius, Altius, Fortius*—means Swifter, Higher, Stronger.

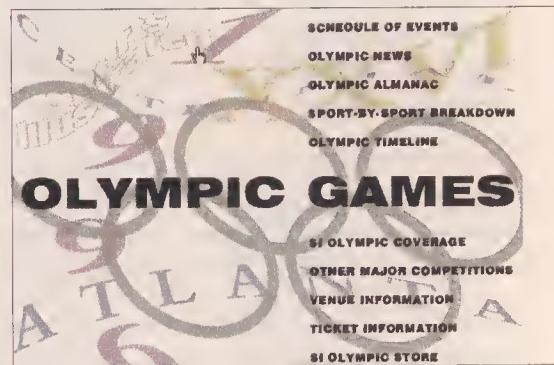
The Athletes section contains bios of more than 15,000 competitors who've won medals in the Games since 1896. And the disc reaches Olympic heights with in-depth stories of 100 greats—told using audio, video and photos—including track-and-field stars Jesse Owens and Evelyn Ashford, decathlon greats Bruce Jenner and Jim Thorpe, swimmers Mark Spitz and Janet Evans, and gymnasts Nadia Comaneci and Mary Lou Retton. —C.B.

print detailed directions to each venue, giving you a head start if you're unfamiliar with Atlanta or attending an event that will be held outside the city (other Olympic locations include the Ocoee River in Tennessee, and the Georgia cities of Columbus, Savannah and—where else?—Athens). While tickets to most major events are long gone, you might luck out and find some stray tickets through the site.

The *Journal-Constitution's* Atlanta Games page offers a wealth of travel tips, tour ideas and hotel information. You'll find suggestions from the locals for surviving the downtown traffic and crowds, and information on the Metropolitan Atlanta Rapid Transit Authority—complete with an interactive map and details on how to reach events by mass transit.

Also on the Atlanta Games site's menu is the inside word about the city's top eateries, tips on nightlife and concerts, suggestions for tours around town and background on other attractions, such as day trips to Civil War landmarks. If you're having trouble finding a hotel room at the last minute, there's advice on renting an apartment, condominium or home; a list of companies offering private housing rentals; even information on campgrounds with space available.

As for us, we'll be camped out in front of the TV at home. We'll have all the great moments in our sights, but if the announcer says there's a stirring upset in volleyball brewing while the cameras remain fixed on a track event, or we



Visit Sports Illustrated's site for ongoing news and analysis of the on-field competition.

want to keep tabs on a tennis match when the telecast switches to gymnastics, it's good to know those events will be in our sites, too. •

*Charles Bowen is a HomePC contributing editor. His latest book, *Modern Nation* (Random House), is being published this month. Send him comments on this article by e-mail at ebowen@aol.com.*

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HOW TO GIVE



Whether you want to protect your PC from viruses or guard against system crashes, speed up the time it takes to retrieve a file or remove the preschool software your child has outgrown, you need utilities—special programs designed to keep your computer running at peak performance and help you avoid problems.

Complaints about the lack of high-quality utilities in Windows 3.1 pushed Microsoft to improve certain tools built into Windows 95, its latest PC operating system. Four bare-bones utilities from Windows 3.1 and DOS 6.22 have been beefed up in Windows 95: Backup, which copies files that are on your hard drive; DriveSpace, which compresses files to make more room on the drive; Disk Defragmenter, which reorganizes scattered files; and ScanDisk, which looks for file fragments and corrupted files that needlessly consume space on your hard drive. You'll find these four System Tools in the Accessories group under the Windows 95 Programs icon, unless you bought your PC with Windows 95 already installed; in that case, you may be missing the Backup utility and possibly DriveSpace (see the sidebar on page 82).

Windows 95 also adds some new tools. The Recycle Bin lets you retrieve files you've deleted by mistake—as long as you haven't emptied it.

And the Uninstall wizard, accessible from the Control Panel, guides you through the steps to remove Windows 95 programs (it won't help with Windows 3.1 or DOS holdovers).

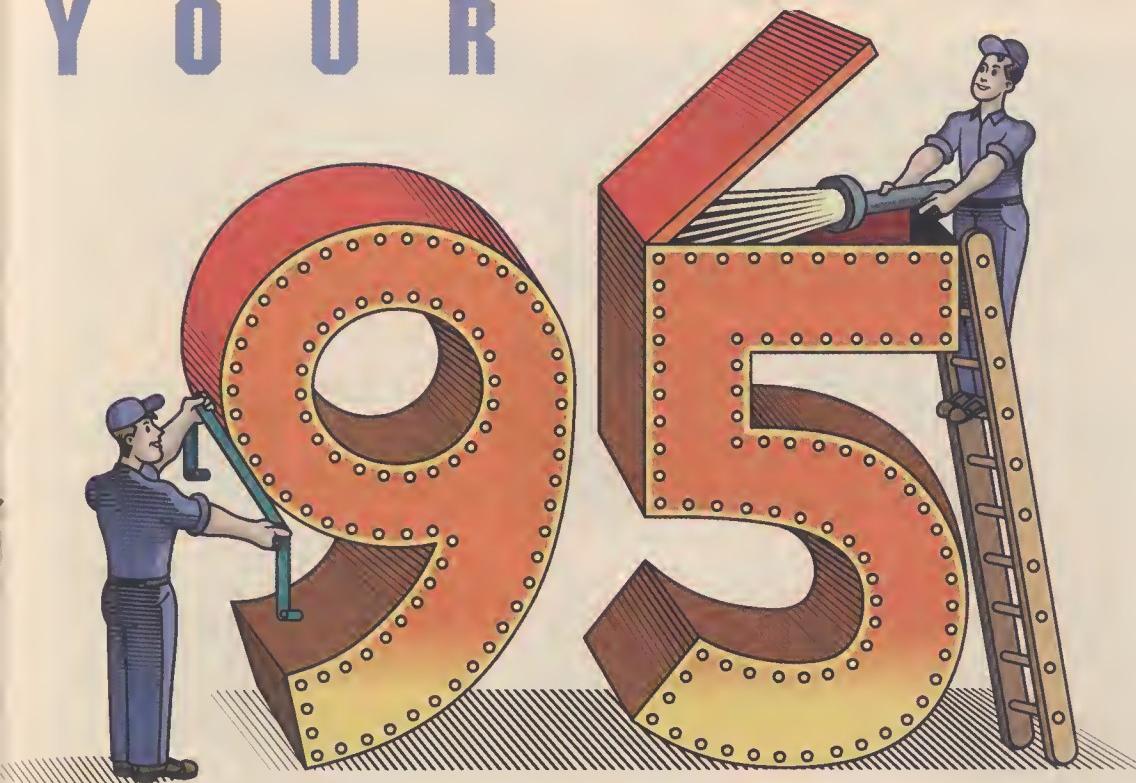
But you'll be disappointed if you think you've found utility utopia in Windows 95: The operating system offers no anti-virus protection, and neither the new nor the improved tools are as thorough as utility software sold separately.

And yet, having the right utilities is extremely important. Every day, the number of viruses that can prey on PCs multiplies; some reports peg the number of active viruses at 10,000 and up. In addition, the complexity of the latest software, the surging capacity of today's hard drives and the sheer number of programs that many of us install demand peak performance from our computers.

If you think you're safe because you dutifully invested in utility software for Windows 3.1 or DOS, think again if you're upgrading to Windows 95—utility programs for the older systems won't work. Many will crash, while others won't be able to access or scan information in Windows 95.

Into the breach step new tools designed for Windows 95 that make caring for your PC easier than ever before. While you could spend a small fortune on utility software—dozens of programs crowd store shelves, each claiming to do one or two things better than the rest—don't fall for the hype. Your PC toolbox needs only a few essential utilities, which we'll profile below.

YOUR



PC ATUNE-UP

To learn how often you should use them, see the sidebar on page 87.

For starters, virus protection is a must. From the innocuous Stoned virus, which sends friendly countercultural messages to your screen, to the lethal Jerusalem B virus, which can wipe out all the programs and data on your hard drive in seconds, any computer is vulnerable to attack—whether from a disk you borrow from a friend or take home from work, or from a file you download to your hard drive from a bulletin board, the Internet or an on-line service, or as an e-mail attachment. And while viruses of the 1980s and early 1990s infected only program files, newer strains attach to Word documents and template files.

Most anti-virus utilities claim to detect and kill more than 5,000 viruses, generally running in the background so you don't have to interrupt whatever you're doing at the computer. But new viruses pop up all the time, so anti-virus software must hone in on a constantly moving target. To keep current, most anti-virus programs offer regular updates, which are practically as important as the programs themselves.

If you use Word, be sure to choose anti-virus software that automatically scans document and template files as well as program files. The

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BREAKDOWNS. BY MICHAEL J. ZULICH





best of the anti-virals also can check compressed files, so you don't have to wait until a file is decompressed, or expanded for use, to see if it's carrying a virus.

Norton AntiVirus and VirusScan for Windows 95 are both solid programs that meet all the criteria above; each can detect more than 7,500 viruses. Their quarterly disk updates are pricey—\$39.95 a year for Norton's, \$149 for VirusScan's—but you can download monthly updates for free from the respective companies' Internet sites and bulletin boards, as well as from various on-line services.

Another strong choice is PC-cillin 95, which can identify some 6,200 viruses. Quarterly updates on disk cost as little as \$19.95 for the first year, or you can receive monthly updates from the manufacturer's Internet site or bulletin board. The program won't scan your document and template files automatically, but you can direct it to do so.

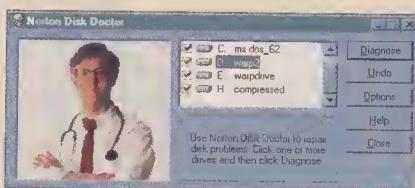
DEFRAGGING DISKS

When your PC is new, all the blocks of data that make up the programs and files on your hard drive are stored neatly in order, like books on a well-maintained library shelf. But as you work with your files over time, open spaces, or sectors, are created on the hard drive. When you store a file, some pieces of data will be deposited into these open sectors. If there aren't enough contiguous sectors for an entire file, parts of it may be stored separately, in sectors a short distance away or in a far corner of the drive. When this happens, it takes more time to retrieve a file—it's like trying to get dressed when your pants are in the bedroom, your shirt in the kitchen, your socks in the attic and your shoes in the basement.

The Disk Defragmenter in Windows 95 works well to restore order if the fragmentation isn't serious. But if you make a daily habit of storing and eliminating files—say you constantly save and

delete e-mail messages—you need a more sophisticated defrag utility.

Norton Utilities for Windows 95 does the trick: Its Speed Disk feature is especially efficient at putting all your programs and files in or-



Norton's Disk Doctor is on call to examine your drive after a crash.

der. And Speed Disk can run in the background, allowing you to use the PC while it's being defragged. Although Windows 95's Disk Defragmenter also works in the background, it slows other programs, and defragging your entire hard drive can take hours. As a bonus, Norton will defrag your all-important Windows swap file, which en-

sures that multitasking works efficiently—an extra step the Disk Defragmenter doesn't take.

Another set of problems can result when your PC crashes or is shut down improperly—for example, when there's a power failure, or if your dog trips over the cord. When files close improperly, they can send "trash"—useless file fragments—to the hard drive, often taking up precious space and decreasing the efficiency of your system.

Windows 95's ScanDisk utility helps, but Norton Utilities' Disk Doctor does a more thorough job. If you've partitioned your C: drive—say, you've made it into drive C: with a password for yourself and drive D: with a password for your daughter—Norton will run through both partitions and fix any problems.

Besides routinely scanning your hard drive, utilities can detect problems with other

WHERE DID BACKUP GO?

If you recently buy a new PC with Windows 95? If so, chances are you don't have the Backup utility. This isn't a mistake—Microsoft says it decided not to burden buyers with a tool that chews up an extra megabyte of hard drive space, so the default installation for the operating system, which computer manufacturers typically use, excludes Backup.

To add Backup, you need to reinstall part of Windows 95, using the floppy disks or CD-ROM packed with your computer. Follow these instructions:

1. Click on the Start button, then select Settings and open the Control Panel.
2. Double-click on the Add/Remove Programs icon.
3. Click on the tab marked Windows Setup. Then highlight "Disk Tools" and click on the Details button.
4. Click on the checkbox next to "Backup," and be ready with your disks or CD-ROM. Once Backup is installed, click on Start again, then select Programs, Accessories and System Tools; Backup should now appear as one of the tools.

Your PC may be missing DriveSpace as well; follow the same steps to install it, clicking on the checkbox next to "DriveSpace" instead of "Backup" in step 4.

If you're planning a Windows 95 upgrade, selecting the custom installation will give you the option to include these utilities or skip them. —M.Z.

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GIVE YOUR WIN 95 PC A TUNE-UP

hardware, with the system files your PC needs to launch Windows 95, and with individual programs, such as a word processor, spreadsheet or game. The Device Manager, accessible from the Windows 95 Control Panel, will report on the status of your hardware components. For example, it will tell you if a driver for your fax/modem is working incorrectly, and will alert you to ways you can try to fix it.

But many glitches elude the Device Manager. For example, your fax/modem may be operating, but at a painstakingly slow pace. Norton Utilities' System Doctor exam-

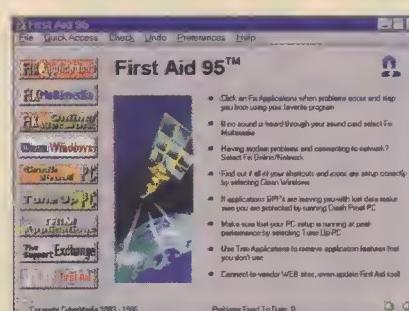
WINPROBE CLEANS SYSTEM & PROGRAM FILES TO RELIEVE STARTUP WOES.

ines 80 system checkpoints, including hardware, and rectifies many of the more subtle problems that can slow your system.

TROUBLESHOOTING

To keep your PC running in peak condition, you need to give it periodic shots in the arm. There are several utility programs that can help; while they all have similar tools, each package focuses on some specific fixes.

WinProbe does a yeoman's job of cleaning your program and system files—the files Windows 95 requires in order to run, which are filled with markers directing the operating system to recognize your programs. Trouble is, if you delete a program from your hard drive and fail to remove some of those markers, Windows 95 will cruise



First Aid 95 can dial up Microsoft's Web site to get recent Win 95 fixes.

fruitlessly around your hard drive looking for the program. In some cases, your PC won't start up, or it will shut down improperly; in others, it will boot up, but at a snail's pace. WinProbe tracks down these problems and gets rid of files (those with .ini or .dll extensions) you no longer need.

WinProbe can also determine: if you have sufficient RAM available to run the programs you've installed; if your software cache—a segment of RAM that manages frequently used data—is large enough; and if hardware components are running at maximum efficiency. In addition, WinProbe can confirm whether your PC has all the muscle you thought you bought—if you question whether your video card really sports 2 megabytes of memory, put WinProbe on the case.

Another handy tool is First Aid 95 Deluxe, which can tweak your programs to improve performance. Every time you modify a program's toolbar or change the colors on your desktop, you make changes to the Registry, a massive and critical system file. After a series of changes, you may end up with redundant entries. First Aid leads you through the steps to clean out any duplicate instructions that reside in your programs and the Registry.

First Aid will also check the settings that launch every program you've installed to ensure they're set for optimum performance. And its CyberFix feature includes a wizard that will contact Microsoft's Web site and download the latest Windows 95 updates.

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GIVE YOUR WIN 95 PC A TUNE-UP

What if your PC has problems starting up after you install a new hardware component or program? First Aid can come to your rescue here, too. Each time you shut down your computer, the utility's Retro-Fix feature takes a snapshot of your PC's configuration—everything from the colors on your Windows 95 wallpaper to the details about your peripheral devices. Faced with a system snafu, you can start your PC simply by restoring the previous configuration. If the problem occurred after installing a new program, chances are you can use First Aid's database of more than 2,000 software companies to reach the manufacturer's Web site for technical support.

CRASH-PROOFING

If you're a Windows user, you're well acquainted with the dreaded General Protection Fault, which locks up a program, sometimes forcing you to restart your PC and

causing you to lose the active file. Unfortunately, GPFs are still lurking in Windows 95, but now there's software to intervene: First Aid 95 traps GPFs and lets you back out of your program so you don't lose your work.

The utility can't guard against everything, but it's almost fool-proof. It starts automatically when you launch Windows 95, and filters every task you ask the PC to perform. First Aid also provides a pop-up list detailing errors it encounters during a GPF; just click on the AutoFix button to repair them.

Indirectly, Norton Utilities attacks the GPF problem, too. It constantly scans the hard drive looking for the problems that can cause GPFs in the first place; the System Doctor makes the necessary fixes.

FILE RECOVERY

Occasionally, you may drop a file into the Recycle Bin by mistake, or decide days later that you'd like to



SCHEDULING MAINTENANCE

nce you buy the tools you need to keep your computer in the pink, how often do you have to use them? Just follow this checkup schedule, and your PC will remain robust.

Backup: As a rule of thumb, back up your hard drive at least every three months; if you have a home business or a number of important files—perhaps you're writing a book—consider backing up weekly, or even daily.

Crash-proofing: Run a utility that can fight General Protection Faults by standing guard in the background at all times.

File management: Archive or uninstall programs whenever you want to free some space on your hard drive—just be sure to use a utility that identifies the proper files to remove.

Hardware maintenance: Defrag your hard drive once a week; run diagnostics to detect and fix problems monthly.

Tune-ups: Perform hardware and system-file tune-ups anytime you make a major change to your system configuration, such as adding hardware, or installing or deleting programs.

Virus protection: Run a utility in the background at all times to trap and destroy any potential viruses. —M.Z.



"I just picked up *Shivers* as an exchange for 11th Hour and I'm delighted with the replacement."

-mayland199@aol.com



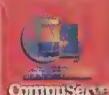
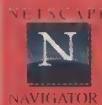
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GIVE YOUR WIN 95 PC A TUNE-UP

rescue a file you thought you no longer needed. If you haven't emptied the Recycle Bin yet, you're safe, thanks to Windows 95's "undelete" feature. Simply double-click on the Recycle Bin, highlight the file you want to rescue, and from the File pull-down menu, select Restore. Windows 95 will recapture the file and place it in its previous directory or subdirectory, or allow you to create a new one.

But you're out of luck if you've already emptied the Recycle Bin,

right? Not if you have Norton Utilities. Its UnErase feature lets you reclaim a file even after you've emptied the Recycle Bin.

BACKUP

How often have you been told to back up your hard drive? It's advice worth repeating—all the virus protection and disk and file management in the world won't prepare you for a day when your hard drive unexpectedly conks out.

Windows 95 includes Backup.

SHOPPER'S GUIDE

Here's how to get more information on the Windows 95 utility software mentioned in this article.

CleanSweep 95

Quarterdeck, (800) 653-6696, (310) 309-3700, <http://www.qdeck.com> \$29.95 (Windows 95) Circle #462

Colorado Backup

Hewlett-Packard, (800) 451-4523, (970) 669-8000, <http://hpcc988.external.hp.com/cms/index.htm> \$25 (Windows 95) Circle #463

First Aid 95 Deluxe

CyberMedia, (800) 721-7824, (310) 309-3700, <http://www.cybermedia.com> \$59.95 (Windows 95, Windows 95 CD-ROM) Circle #464

Norton AntiVirus

Symantec, (800) 441-7234, (408) 253-9600, <http://www.symantec.com> \$79.95 (Windows 95); \$39.95 for quarterly disk updates; free monthly updates from Symantec's Internet site, BBS and various on-line services. Circle #465

Norton Utilities for Windows 95

Symantec, (800) 441-7234, (408) 253-9600, <http://www.symantec.com> \$119 (Windows 95), \$129 (Windows 95 CD-ROM) Circle #466

Note: Before you buy any software, check your computer owner's manual to determine operating system, microprocessor, memory and disk space. Then read the software box or consult a salesperson to be sure the program and your computer are compatible. All prices are suggested or estimated retail.



PC-cillin 95

TouchStone Software, (800) 531-0450, (714) 969-7746, <http://www.checkit.com> \$49.95 (Windows 95); \$19.95 for quarterly disk updates in the first year, \$44.95 thereafter; free monthly updates from TouchStone's Internet site and BBS for one year, \$34.95 thereafter. Circle #467

Seagate Backup

Seagate Software, (800) 327-2232, (407) 333-7500, <http://www.seagate.com> \$99 (Windows 95) Circle #468

VirusScan for Windows 95

McAfee, (800) 332-9966, (408) 988-3832, <http://www.mcafee.com> \$65 (Windows 95); \$149 for quarterly disk updates; free monthly updates from McAfee's Internet site, BBS and various on-line services. Circle #469

WinCheckIt 4.0

TouchStone Software, (800) 531-0450, (714) 969-7746, <http://www.checkit.com> \$49.95 (Windows 95) Circle #470

WinProbe4

Quarterdeck, (800) 653-6696, (310) 309-3700, <http://www.qdeck.com> \$44.95 (Windows 95) Circle #471

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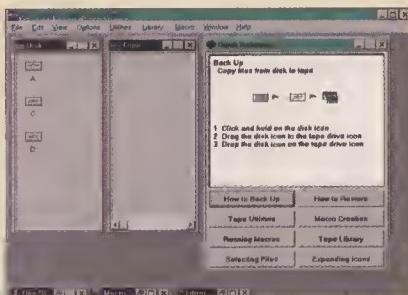


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a well-honed utility produced by the Colorado Memory Systems division of Hewlett-Packard, but it allows unrestricted backup only to certain kinds of tape drives—models that connect to a floppy disk controller, and that are manufactured by Colorado Memory,



With Colorado Backup, you won't be stuck with limited tape drive options.

Conner Peripherals, Iomega or Wangtek. If you own a tape drive made by a different manufacturer, or if you have a parallel-port or SCSI drive, your only option with Backup is to copy your files to floppy disks—and bear in mind that it requires more than 800 floppies to back up 1.2 gigabytes' worth of files.

Also, several important functions you may well want are missing from Windows 95's Backup program. For instance, you can't schedule a backup to run automatically at intervals you determine.

If you're not satisfied with the features in Windows 95's Backup, there are several attractive alternatives. Seagate Backup, for instance, fully accommodates external drives, including parallel-port drives and SCSI devices, and it will run backups according to the schedule you determine. Moreover, the on-screen wizard makes the whole process easy. You may not even need to buy Seagate Backup separately; most tape drive manufacturers include a copy of the program (previously known as Arcada Backup) with their products.

Colorado Backup, an alternative tape drive backup utility, offers the same features as Seagate

Backup, but with the familiar feel of a Windows 95 program.

UNINSTALLERS

You can do a complete backup to create more room on your hard drive, but sometimes all that's needed is a little nip and tuck—you can either uninstall entire programs you no longer need, or archive files and programs to floppy disks to use later. The danger, though, is that you could knock out innocuous-looking files that Windows 95 will require to run other programs. Conversely, you may neglect to delete files you don't need that are eating up space on your hard drive.

Suppose you want to remove an old copy of Excel for Windows 3.1. You may be tempted to simply nix the Excel folder and send its con-

Using an
UNINSTALL
UTILITY
KEEPS
UNNEEDED
FILES OFF
YOUR
DRIVE.

tents to the Recycle Bin. But chances are you'll miss dozens of small files related to Excel that are scattered about the drive. The Uninstall utility included with Windows 95 (accessible from the Control Panel by double-clicking on Add/Remove Programs) won't be much help—the wizard recognizes only Windows 95 programs.

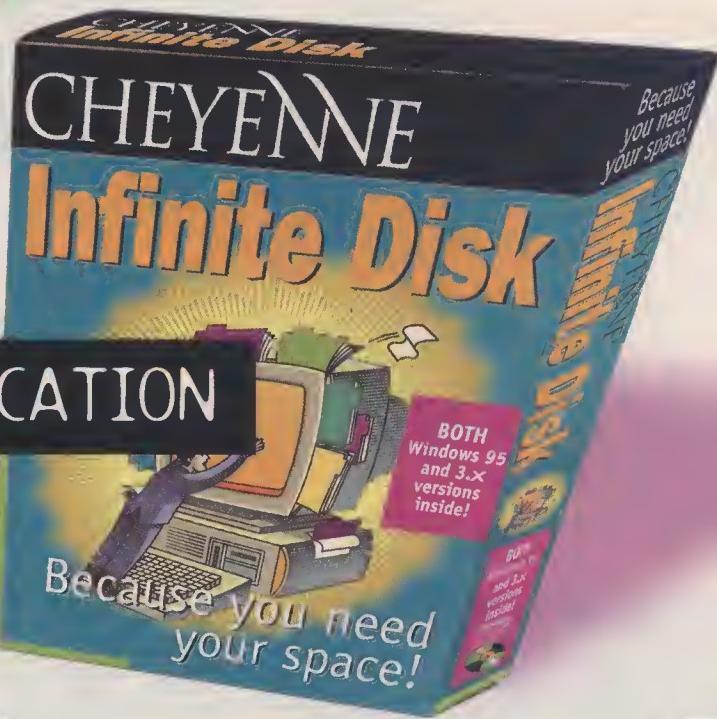
That's where a program such as CleanSweep 95 comes in handy: It quickly finds and deletes not only Windows 95 programs, but also those written for Windows 3.1 and DOS.

If you just want to remove su-



APPLICATION KILLERS

KILLER APPLICATION



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GIVE YOUR WIN 95 PC A TUNE-UP

perfluous files from your hard drive and store them for safekeeping; either CleanSweep or WinCheckIt will do the job. Both search for rarely used, duplicate and old files, and compress them in ZIP format for archival storage. WinCheckIt's Clean & Zip feature also provides a ZIP file manager, which lets you examine the contents of a compressed file if you've forgotten what's inside. And you can specify the files you want to eliminate—say, any Word documents that haven't been opened in six months. (WinCheckIt also provides a number of tune-up tools.)

Norton Utilities has a similar feature: Its Space Wizard lets you locate old, duplicate or unnecessary files and archive them away from the hard drive. And First Aid has a feature-by-feature un-installer, which is helpful if you want to regain some hard drive space by

USE UTILITIES WELL AND YOUR PC WILL PURR LIKE A CONTENTED CAT.

deleting, say, the grammar-checker in your word processor.

One of the best features of all these utilities is that you don't have to be a computer technician to use them. For the most part, you do nothing more than click on a tool and sit back as it does its job automatically—whether it's protecting

your PC from viruses; helping it work more efficiently; preventing, diagnosing or fixing problems; backing up your hard drive; or keeping your files neat and clean.

Even with "friendly" Windows 95, a computer can kick like a mule if you don't give it the proper attention. But if you keep just a few utilities in your toolbox—a "Swiss Army Knife" package such as Norton Utilities; a tune-up tool such as First Aid 95 Deluxe, WinCheckIt or WinProbe; a system broom like CleanSweep to keep your hard drive tidy; and any of the anti-virus and backup programs mentioned above—you can make your PC purr like a contented cat. •

Michael J. Zulich frequently writes about technology. He lives in Brooklyn, N.Y. You can send him comments on this story by e-mail at 102631.1314@compuserve.com.

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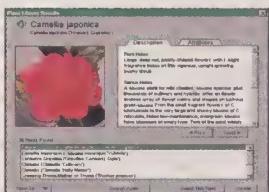
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DUET YOURSELF GUIDE

Let's face it—I'm no concert pianist. I do love music, though; I relax by playing piano, and the idea of learning a new instrument had intrigued me for a while. That it was finally time to get started dawned on me just before sunrise in a budget-busting hotel room a stone's throw from Disney World. I was comforting our feverish 18-month-old son while his twin brother, also sick, slept fitfully

nearby. As my husband felt our 4-year-old's forehead to see if she, too, had caught the bug, I realized it's silly to depend on a one-week vacation to dissolve a year's worth of job stress and parenting pressures.

I vowed then, with Mickey Mouse as my witness, that when we returned home, I'd treat myself to guitar lessons—a regular, calming activity that would help keep my psyche in tune, just as piano lessons had five years earlier.

At that time, I'd tried setting up appointments

BY
SHELLEY
CRYAN

with a teacher, but scheduling conflicts led to a number of canceled sessions; that's when I first discovered music-instruction software. My computer was on call whenever the mood struck me; freed from worries about squeezing pre-arranged lessons into my hectic weekly calendar, I wound up practicing more, and I made steady progress.

Whether you want to learn how to play piano or guitar—or improve your technique for either instrument—software can help. Unfortunately, if you're

interested in the violin, clarinet or another musical instrument, we haven't yet turned up any instructional software. It's too bad, because the systems can be quite valuable. The best programs "hear" what you play, monitor your progress and suggest ways to improve. Most are geared to teens and adults, but some, like the Piano Discovery System from Junip!Music, are designed just for kids (for more information, see Best Buys in the January 1996 issue of *HomePC*).

Grand piano lessons?

Several software programs teach piano; some concentrate on theory, some focus on playing skills, and some tackle both. Regardless of the approach, before you begin your lessons, you have to hook a MIDI (Musical Instrument Digital Interface) keyboard into your computer. (If you don't have a MIDI keyboard, see the sidebar on the facing page for tips on shopping and installation.) A MIDI keyboard sports white and black keys just like a piano, but the keys produce digital code that tells the software what notes you're playing and the duration of each note. You hear the notes either through the keyboard or your speakers.

I studied piano with Practica Musica, one of the few programs that worked with a musical

Play Piano
makes it
easy to
memorize
songs, but
skimps on
technique.



keyboard in the early '90s. It's still a good choice if you want to learn to read music, explore theory, and fine-tune your ability to identify notes by ear. The current version (for the Mac only) includes a thorough, well-written textbook, which introduces concepts that are reinforced by software-based demonstrations and exercises. Most screens show music notation at the top and a keyboard below.

But Practica Musica glosses over the drills that help you develop the physical skills needed to play piano. Even more disappointing, it offers few songs to practice. So I bought my own sheet music, and after a year of on-and-off lessons, I was able to play tunes that my family recognized on the first try.

If tickling the ivories at parties is your goal, Play Piano, for the PC, is a better bet: It's designed for the recreational musician, so the lessons are quick and fun. Pick a tune from the 69 built into the program, and Play Piano teaches you how to play it. Songs range from the very easy "Go Tell Aunt Rhode" to the intricate "Flight of the Bumblebee."

The main screen shows a player piano with song titles listed on the roller. Click on a title, then select either a demonstration or a lesson. The lesson screens show a music score at the top and a piano keyboard below it. Animated hands play each tune, so you can master the fingering. Using narration, videos and other examples, Play

Piano patiently coaches you through the song, section by section, pointing out trouble spots in your performance by highlighting passages in the music score, and suggesting ways to do better, such as by slowing the tempo.

The main problem with Play Piano's approach is that you can simply memorize the songs, never developing the skills you need to sight-read or play by ear. While Play Piano has screens full of theory instruction, they're too easy to ignore.

If you want a balanced learning experience, the program Piano, also for the PC, deftly blends music theory with physical practice. The Piano series consists of four courses, each featuring 250 lessons that you complete in sequence.

After each concept is introduced and explained, you must answer multiple-choice questions or play something on your keyboard to demonstrate your understanding before advancing to the next tutorial. If your answer is wrong or you play a selection incorrectly, Piano supplies hints until you get it right.

The lessons progress very slowly, repeatedly reinforcing the concepts you've learned earlier. At first, you may find this annoying and feel as if you're not getting anywhere, but the method works—it fills the role of traditional practice time, and you'll soon find yourself mastering increasingly difficult songs from the included songbook.

Despite my enthusiasm for interactive piano

Piano

stresses

repetition—

and, like

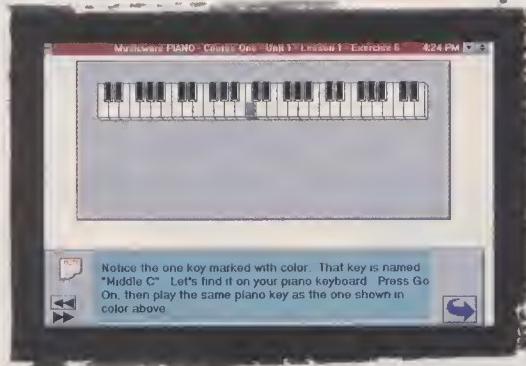
a pop

melody,

concepts

stick in

your head.



programs. I'll concede there are some benefits to learning from a live teacher that software can't touch. For instance, these programs may "hear," but they can't see, which makes it harder to learn proper fingering technique. And you're on your own if a tune that catches your ear on the radio isn't in your software's limited repertoire. Finally, an on-screen message of praise for a job well done will never be as encouraging as a teacher's nod and smile.

Guitar picks

I enjoy playing the piano, but when I decided to resume my music lessons, I chose the gui-

tar—a brand-new instrument to concentrate on and just the thing to take my mind off day-to-day stress.

I discovered a few software courses I liked, although they didn't offer the kind of interactive evaluation I sought. eMedia's Guitar Method suits people with no experience, and Play Blues Guitar from Play Music is an exceptional program for more advanced guitarists. Both feature fret-board diagrams showing finger positioning as you play, as well as audio and video clips demonstrating proper technique. I also took a look at a pre-release version of Classic Rock Guitar, a program from Ubi Soft Entertainment that should be available by the time you read this. Students learn to play popular songs such as "Sweet Home Alabama" and "Blowin' in the Wind," strumming along with full accompaniment and vocals that imitate the Lynyrd Skynyrd and Bob Dylan versions fairly well.

The only guitar-instruction program I found that could evaluate my playing the way piano courses do was G-VOX Musician. This hardware/software combo, for both PC and Mac, includes a simple plastic-and-metal sound sensor that attaches with suction cups

BUYING A KEYBOARD: FIVE ITEMS TO LOOK FOR

If you're shopping for a computer-compatible keyboard, be prepared to spend at least \$350 for a good introductory model. Here are three important features you should be sure the keyboard has before you buy:

- MIDI (Musical Instrument Digital Interface) compatibility. This standard digital format allows the keyboard to communicate with your music-instruction software.
- Full-size keys. Skip models with tiny keys; you'll have a hard time retraining your fingers when you graduate to standard piano keyboards.
- Polyphony. Be sure the keyboard can sound multiple notes simultaneously. That way, you can play chords with your left hand while picking out a melody with your right, or hit a new note while another is still sounding.

Though not necessities, the following two features are recommended if they fit your budget:

- Touch or velocity sensitivity. If notes sound louder when you press the keys hard, and softer when you use a lighter touch, your keyboard will seem more like a traditional piano.
- 88 keys. A standard electronic keyboard usually has 61 keys, which is enough for most people. However, if you want the same number as a regular piano—88—expect to pay a few hundred dollars more.

When you bring your new keyboard home, you shouldn't have any trouble connecting it to your computer. Setup for my Macintosh was no more involved than plugging a MIDI interface box (a card-deck-size device you can buy for \$50 to \$80 at many computer stores) into my modem port, then using a pair of MIDI cables to connect the interface box to my keyboard. If you have a PC, you won't need a special interface box, but the steps are a bit more involved (consult the documentation that comes with the keyboard or see our December 1995 Nuts + Bolts section for instructions). —S.C.



under the strings of nearly any acoustic or electric guitar—though it won't work with the nylon-stringed instruments used by classical guitarists. The sensor's cable plugs into one of your computer's serial ports, with a



In G-VOX's game Tour, you play for a tough crowd: Hit a sour note and you might get hit with a lemon.

device called a Belt Pack in between to translate your picking and strumming into a digital format the computer understands. This clever setup detects not only what notes you play, but what string and fret combinations you use to produce those notes.

The instruction software, called Riffs, has several song libraries. When you're ready to practice, choose from among the three beginners' song collections that come with the program, or one of the more advanced libraries devoted to playing styles such as blues or folk. All the screens look similar: The top half shows a music score written in standard notation as well as in tablature (an alternative notation that's often used for guitar and banjo), while the bottom shows a guitar fret board positioned horizontally. You'll find VCR-like controls just beneath the fret board; click on the Play button, and you'll hear music through your computer's speakers and see dots dancing along the fret board, showing you where to place your fingers on your guitar.

After you've studied the way the program plays a selection, you'll be ready to tackle the song yourself. Click on the Step Play button and the program will listen to you play. As you progress through the selection, a bouncing ball moves along the music score to mark where you are. Hit a sour note, and it waits patiently until you find the right one. If you need help, the animated fret board shows you where to place your fingers and which strings to play. There's even a built-in metronome to help you keep the beat.

When you need a break from practice, you can sharpen your skills with an included game called Tour, which casts you in the role of a street performer using your musical wits

to dodge fruit thrown by an unruly mob. Each piece of fruit is labeled with a note. If you play that note correctly before the fruit reaches you, the missile disappears. Choke, and your on-screen alter ego gets splattered.

Playing the game brought me back about a dozen years to the time I was studying French at the Sorbonne and, on a lark, played banjo in a Paris Metro station to earn my dinner money. No fruit was thrown, but alas, not many francs were, either.

Today, I'd probably fare a little better. With the G-VOX setup, I learned to play reasonably well. Granted, I'm not holding my breath for the folks at MTV to call, but I started this to relieve stress, so fame wasn't on my agenda anyway. My best audience is my kids, who sing and dance to my guitar strumming—if they like it, why should I fret? •

Shelley Cryan lives in Tarrytown, N.Y. When she's not writing about computers, she might be found playing guitar, piano, banjo, harmonica, clarinet or kazoo. You can reach her at 71232.3673@compuserve.com.

SHOPPER'S GUIDE

Here's how to get more information on the interactive music-instruction software mentioned in this article.

G-VOX Musician

Lyrus, (800) 789-4869, (215) 922-0880, <http://www.lyrus.com> \$349.95 (Windows 3.1, Macintosh; includes necessary hardware); \$19.95-\$39.95 for each additional Riffs song library. Circle #453

Piano

Musicware, (800) 997-4266, (206) 581-9797, <http://halcyon.com/musicware> \$79.95 for each of four courses (Windows 95 CD-ROM, Windows 3.1 CD-ROM). Circle #454

Play Piano

Midisoft, (800) 776-6434, (206) 391-3610, <http://www.midisoft.com> \$79.95 (Windows 3.1 CD-ROM). Circle #455

Practica Musica

Ars Nova, (800) 445-4866, (206) 525-2711, <http://www.ars-nova.com> \$140 (Macintosh). Circle #456

Note: Before you buy any software, check your computer owner's manual to determine operating system, microprocessor, memory and disk space. Then read the software box or consult a salesperson to be sure the program and your computer are compatible. All prices are suggested or estimated retail.



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**How can a PC
improve kids' education?
Three sharp essayists
will now get to find out.**

By Carol Ellison

Flip on the evening news, and you often get the impression kids use computers only to hunt for pornography on the Internet, or to separate warriors from their internal organs in games like Doom. But read the 500-plus submissions to the annual Computer Learning Contest—co-sponsored by *HomePC* and the Computer Learning Foundation—and you'll get a very different picture: Many



multimedia PC; a Canon color printer; a Delrina scanner; an American Power Conversion back-up power supply; a one-year Prodigy membership; three CD-ROM games from Interplay; five educational programs of the winner's choice from Davidson & Associates; ClarisWorks; and three software titles from The Learning Company.

Danny's essay, illustrated with copious clip art (see left), detailed all the ways he uses the PC now—from writing stories to developing math worksheets for friends—and explained what he'd like to do next—"talk to kids all over the world from our computer" and "get a lot of information to help with my schoolwork."

Even without a PC at home, Kimberly had "many ideas about what I could invent and do with computers." For starters, she'd use a computer to interview people overseas about their cultures, chart science projects and learn more about animals. And we can't wait to see the PCs she'd design—they'd "come in cool colors!"

Jennifer described the trials that are all too familiar to high-school students without a computer. She noted how access to the Internet would have enriched her learning experience when she had to research and write a 14-page paper on the Great Depression: "I could have had a unique source

that provided details of what life was really like during that time." She anticipates using a PC to practice Spanish with a pen pal, compose music and—when she becomes a teacher—spruce up worksheets for her students.

HomePC also awarded second and third prizes in each of the three age groups. For a list of all the winners, their prizes, the grand-prize-winning entries and choice excerpts from other submissions, visit *HomePC* on the Web (<http://techweb.cmp.com/lpc>) or look in *HomePC*'s Features folder on America Online (Keyword: HomePC).

To receive a list of the winners and their prizes by U.S. mail, send a stamped, self-addressed envelope to Computer Learning Winners, *HomePC*, 600 Community Drive, Manhasset, NY 11030. •



youngsters are serious about using a computer to learn, and are quite aware of the ways it can enrich their education.

A few months back, we invited kids to compose an essay explaining how they use—or would use—a computer to support their learning. The following grand-prize winners stood out in their respective categories for the creativity and presentation of their ideas: Take a bow, Danny Darkoski, 8 (primary school); Kimberly Pitts, 11 (middle school); and Jennifer Stewart, 17 (high school).

Each winner receives a Gateway

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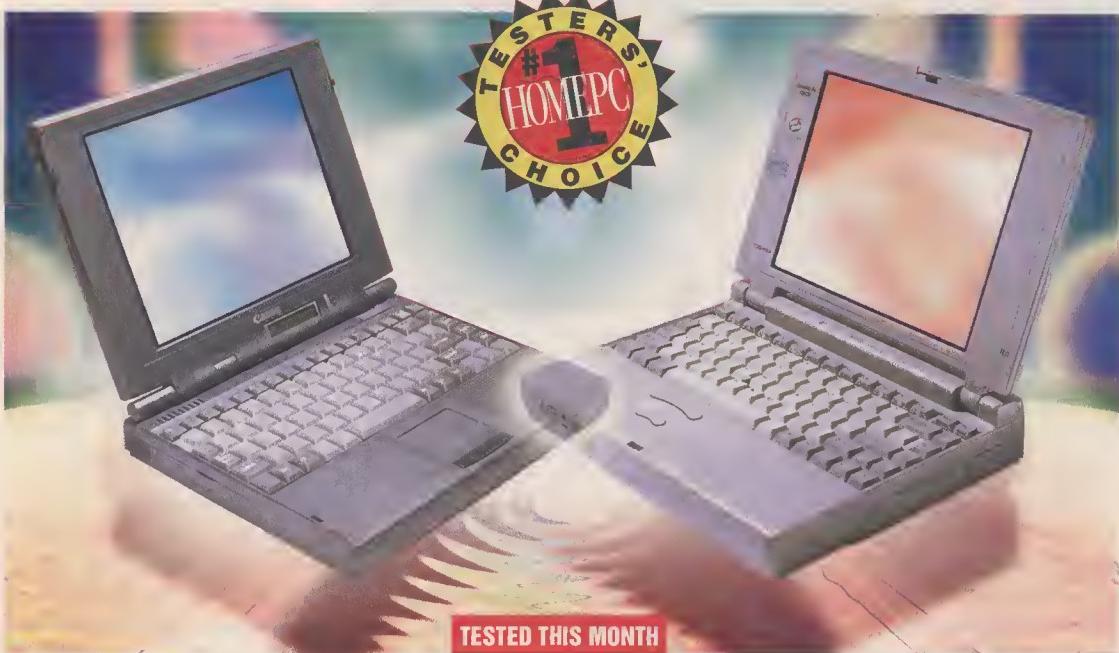
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consumer lab

BY JENNIFER ZAINO AND SEAN FULTON

Kings of the road: 2 portables walk away winners



TESTED THIS MONTH

Notebooks

- ★ **Canon Innova Book 350CD**
- **WinBook XP5**
- **AcerNote Pro Pentium 120**
- ★ **Toshiba Satellite Pro 400CDT**
- **Compaq LTE 5200**
- **Apple PowerBook 5300c/100**

So you're thinking about buying a new computer? It doesn't take a mystic to guess what's near the top of your wish list: powerful performance, easy expansion and dynamic multimedia features. But here's something you may not foresee—the dream machine you walk away with won't necessarily be a desktop PC.

Notebook computers are winning over new fans, and it's easy to see why. A crop of lightweight portables now tote a hefty col-

lection of features that once tipped the scales toward the desktop for shoppers: muscular Pentium or PowerPC chips, convenient expansion bays that let you add components at will, quad-speed CD-ROM drives and rich 16-bit sound.

Of course, portability has its price—you'll have to dig a bit deeper into your wallet to buy a feature-rich notebook. While a multimedia desktop PC with a 120-MHz Pentium chip, 16 megabytes of RAM and a 1-gigabyte hard drive may lighten your wallet by just \$2,000, expect to part with at least \$3,000—and conceivably as much as double that—for a similarly configured notebook. And some staples of new desktop systems, such as a fax/modem and a shelf's worth of included software, are often extras for notebooks, requiring you to ante up more cash.

Yet for many people, the value of a laptop's flexibility outweighs the immediate cost. For instance, a notebook computer can help you find more productive ways to spend your time; just try rolling a desktop onto the train to write letters or catch up on your finances during your morning commute. Or, if you've got a home business, a laptop lets you take your company on the road and receive your e-mail away from home. A portable is also a good fit for anyone who lives in a cramped city apartment or likes

than \$4,000: the Canon Innova Book 350CD, the WinBook XP5 and the AcerNote Pro Pentium 120. The other six sampled three models carrying price tags of more than \$4,000: the Toshiba Satellite Pro 400CDT, the Compaq LTE 5200 and the Apple PowerBook 5300c/100.

Despite the price differences, don't assume the components you see on a more expensive system's features sheet or in ads will invariably leapfrog over those of a less expensive alternative. For ex-

ample, what you pay for. For instance, the active-matrix color display on the close-to-\$6,000 Compaq LTE 5200 raises the resolution from 640 by 480 pixels to a sharper 800 by 600. This lets you fit more icons and more usable windows on its 10.4-inch screen than do notebooks with similarly sized LCDs (liquid-crystal displays) running at the lower resolution.

Common to the notebooks in our test group at both price levels is a secondary, or Level 2 (L2), memory cache, which uses very

Chip speed is important, but not the last word in performance—a 75-MHz Pentium unit often kept up with 120-MHz rivals in tests.

having options for incorporating a computer into a living space—for example, you can keep your notebook in the kitchen without crowding out your coffeeemaker.

To discover how well the latest laptops fulfill their roles at home and on the road, we invited 12 people into the *HomePC* Consumer Lab to give us their impressions of six top manufacturers' cutting-edge notebooks, with 16 MB of RAM and multimedia options (including 16-bit sound and CD-ROM drives). Half of our panel tried three units that sell for less

than \$4,000: the Canon Innova Book 350CD, the WinBook XP5 and the AcerNote Pro Pentium 120. The other six sampled three models carrying price tags of more than \$4,000: the Toshiba Satellite Pro 400CDT, the Compaq LTE 5200 and the Apple PowerBook 5300c/100.

By the same token, you don't have to buy a high-end system to step up from a dual-scan screen to a more advanced active-matrix color display. You'll find active-matrix technology, which delivers a crisp, bright image from a side angle as well as a straight-ahead view (and typically adds about \$500 to a laptop's cost), on the sub-\$4,000 WinBook XP5.

Of course, sometimes you do get

fast memory and boosts system performance by storing your most recently used data for speedy retrieval; this keeps the notebook from having to continually summon the information you need from the slower system memory. An L2 cache helps explain why a 90-MHz system, the Midwest Miero SoundBook IIp, recorded scores far ahead of even 120-MHz laptops in formal benchmark tests we conducted. (We tested the SoundBook IIp for these Lab reviews, but Midwest Miero discontinued production of that model

Making the grade: How the notebook computers stack up

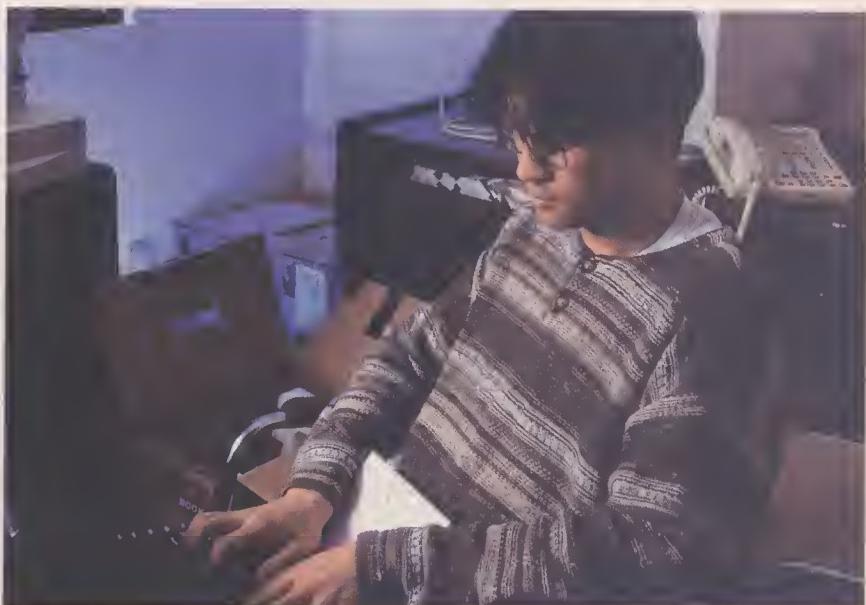
	Sub-\$4,000	WinBook XP5	AcerNote Pro Pentium 120
Documentation	Canon Innova Book 350CD		
Ease of setup	B+	B	B+
Keyboard	A	B+	B+
Overall quality	B+	B	B
Overall value	B+	B	B
Performance	A-	A-	B
Pointing device	B	A-	C-
Screen quality	B	A-	B
Size	A	B+	B
Sound quality	B	B+	B
Weight	A	A-	B
Overall grade	B+ (3.55)	B+ (3.48)	B (3.05)

before this issue went to press.)

However, bear in mind when you shop that an L2 cache alone won't guarantee peak performance; each of the 120-MHz systems the SoundBook IIp left in the dust had one, too. Performance also depends on the type of local-bus graphics subsystem the notebook uses—either the VESA Local Bus (VL-Bus) or the newer, higher-performance PCI local bus—plus the quality of the unit's components and more.

Some manufacturers have eschewed L2 caches in more expensive notebooks, opting instead to use fast EDO (extended data out) RAM for the system's main memory. This can have a similarly positive impact on a notebook's speed. Toshiba chose this route in the Satellite Pro 400CDT; for a 75-MHz machine—the slowest processor speed of any of the systems we tested—the model did surprisingly well in our benchmark tests; this was particularly true in the Excel test, which puts a notebook's system RAM through the wringer (see chart on page 108).

The most obvious differences between the machines at the two price levels often center on their system designs. For instance, the pricier models are more likely to go the extra mile to make it easy to switch among the devices you can install in



Boyi Liu studies computers in school as well as in our Lab; our testers set up the notebooks in our offices, then took them on the road for a week.

the multifunction expansion bay. This bay can alternately hold a variety of devices; you pull out the included drive—usually a floppy—and substitute another device, such as a hard drive, in its place.

Testers who put the more expensive systems through their paces appreciated the extra flexibility some of those units' expansion bays afforded them. For instance, they liked the idea of being able to

swap optional items into and out of the PowerBook 5300c/100 bay—a second hard drive, an AC adapter, a magneto-optical drive—without first shutting down the notebook, a convenience not found on any of the other machines. And the Toshiba Satellite Pro 400CDT was the only unit to let testers shelter its CD-ROM drive in the expansion bay while keeping the floppy drive in action (it pulls off this trick by allowing the floppy drive to connect to a special system port as an external device).

While the add-ons available for use in an expansion bay differ from notebook to notebook, our testers were most interested in CD-ROM drives for the bay. Such a CD-ROM drive is standard on the Toshiba Satellite Pro 400CDT and the Canon Innova Book 350CD, and one's available as an option for the Compaq LTE 5200 and the Acer-Note Pro Pentium 120.

To meet our multimedia requirement for this Lab, WinBook supplied a CD-ROM drive that's installed in an optional docking station, while Apple provided its external 600e drive, which connects to the PowerBook's SCSI port, but not comfortably—the bulkiness of Apple's 6-by-12-inch drive cramped testers' style. In fact, Apple typically does not advise using the 600e CD-

\$4,000 and up

Toshiba Satellite Pro 400CDT

A-	B+
A	A-
B+	A-
A	B+
B+	C
A-	B+
B+	B
A-	B+
A-	A
A	B+
B+	A-

A- (3.70)

Compaq LTE 5200

	B+
A	A-
B+	A-
A	B+
B+	C
A-	B+
B+	B
A-	B+
A-	A
A	B+
B+	A-

B+ (3.45)

Apple PowerBook 5300c/100

	B+
A	B+
B+	B
A	B
B+	B-
A-	B+
B+	B+
A-	B+
A-	B+
A	B
B+	B+

B (3.31)

Vital statistics: Prices, specifications and features

	Sub-\$4,000	
Manufacturer	Canon USA	WinBook Computer
Price (list/estimated retail)*	\$3,249/\$2,650	\$3,757.94/NA
Processor	Cyrix 100-MHz 5x86	Intel 120-MHz Pentium
Installed/maximum RAM	16 MB/32 MB	16 MB/32 MB
L2 cache	No	256 KB
Hard drive capacity	540 MB	810 MB
Display	10.4-inch dual-scan color	10.4-inch active-matrix color
Local-bus video	VL-Bus	VL-Bus
Video RAM	1 MB	1 MB
Maximum resolution		
Built-in display	640 by 480	640 by 480
External CRT	1,024 by 768	1,024 by 768
Cursor control	Touchpad	TouchPoint pointing stick; optional Alps touchpad, \$79.95; optional trackball, \$29.95
16-bit sound	Yes	Optional (\$79.95)
CD-ROM drive	Internal quad-speed	Optional internal quad-speed (included with docking station)
Built-in fax/modem	No	14.4 Kbps
PC Card slots	One Type III, or two Type I or II	One Type III, or two Type I or II
Power-suspension button	No	Yes
Ports	Audio line-in, audio line-out, mike-in, infrared, parallel, PS/2, serial, video, expansion-device connector	Audio line-in, audio line-out, parallel, PS/2, serial, video, expansion-device connector
Expansion bay	Yes	No
Removable hard drive	No	Yes
Battery	NiMH	Lithium-ion
Weight (including battery)	6.6 lbs.	6.1 lbs.
Height by width by depth	1.9 by 11.5 by 8.9 inches	2.0 by 11.7 by 8.7 inches
Included software	America Online, City Streets, CompuServe, FaxWorks, Flight Disk, NetCruiser, OAG Pipeline, SideKick for Windows 95	Delrina CommSuite 95
Carrying case	Yes	No
Port replicator/docking station	None	WinBook Docking Station with Quad-Speed CD-ROM (\$399)
Warranty	1 year, parts and labor	1 year, parts and labor
Tech support	Toll-free, 7 days, 6am-midnight (Eastern)	Toll-free, M-F, 8am-9pm, Sa 9am-4pm (Eastern)
Customer service	(800) 423-2366, http://www.ccsi.canon.com/	(800) 468-2162
Reader service	Circle #401	Circle #402

*Tested configuration, including options. ** At test time, only a 2X CD-ROM drive was available; a 4X model is now shipping.

\$4,000 and up

AcerNote Pro Pentium 120	Toshiba Satellite Pro 400CDT	Compaq LTE 5200	Apple PowerBook 5300c/100
Acer America	Toshiba	Compaq Computer	Apple Computer
NA/\$2,848	NA/\$4,458	NA/\$5,899	NA/\$4,485
Intel 120-MHz Pentium	Intel 75-MHz Pentium	Intel 120-MHz Pentium	Motorola 100-MHz PowerPC 603e
16 MB/40 MB	16 MB/40 MB	16 MB/72 MB	16 MB/64 MB
256 KB	No	256 KB	No
810 MB	772 MB	1.3 GB	750 MB
10.4-inch dual-scan color	10.4-inch active-matrix color	10.4-inch active-matrix color	10.4-inch active-matrix color
PCI	VL-Bus	PCI	None
1 MB	1 MB	1 MB	1 MB
640 by 480	640 by 480	800 by 600	640 by 480
1,024 by 768	1,024 by 768	1,024 by 768	640 by 480
TrackPad touchpad	AccuPoint pointing stick	EasyPoint II pointing stick	Apple TrackPad touchpad
Yes	Yes	Yes	Yes
Optional internal double-speed (\$200)**	Internal quad-speed	Optional internal quad-speed (\$399)	Optional external quad-speed (\$335)
No	No	No	No
One Type III, or two Type I or II	One Type III, or two Type I or II	One Type III, or two Type II	One Type III, or two Type I or II
Yes	No	Yes	No
Audio line-in, audio line-out, mike-in, infrared, parallel, PS/2, serial, video, expansion-device connector	Audio line-in, audio line-out, mike-in, infrared, parallel, PS/2, serial, video, external floppy drive, expansion-device connector	Audio line-in, audio line-out, mike-in, infrared, parallel, PS/2, serial, video, expansion-device connector	ADB, audio line-in, audio line-out, serial, SCSI, video
Yes	Yes	Yes	Yes
Yes	No	Yes	No
NiMH	Lithium-ion	NiMH	NiMH
6.4 lbs.	7.3 lbs.	7.4 lbs.	6.4 lbs.
2.0 by 11.7 by 9.0 inches	2.2 by 11.8 by 9.0 inches	2.1 by 12.2 by 9.0 inches	2.2 by 11.5 by 8.5 inches
City Streets, Classic Card Games, Personal Organizer	CD Audio, ESS Sound System, Fn-esse, MagicDisc, MCS MusicRack	America Online, CompuServe	PowerBook Mobility Bundle
No	No	Yes	No
AcerDock (\$599 without CD-ROM, \$799 with CD-ROM); Acer Port Replicator (\$99)	NoteDock Enhanced Port Replicator (\$399)	MultiBay Expansion Base (\$499)	None
3 years, parts and labor	3 years, parts and labor	3 years, parts and labor	1 year, parts and labor
Toll-free, 7 days, 24 hrs	Toll-free, 7 days, 24 hrs	Toll free, 7 days, 24 hrs	Toll-free, M-F, 6am-6pm (Pacific)
(800) 733-2237, (408) 432-6200, http://www.acer.com/aac	(800) 999-4273, (714) 583-3800, http://www.toshiba.com/tais/csd/support	(800) 345-1518, http://www.compaq.com	(800) 767-2775, http://www.apple.com
Circle #403	Circle #404	Circle #405	Circle #406

ROM drive while on the road.

As is common with notebooks, you can expand most of these systems by hooking up a docking station or port replicator to the note-

5200, you can choose other products—Compaq's MPEG and TV Video Adapter, for instance—to hook into the expansion port or install in a docking station.



Although Paul Peterson wants to buy a notebook, he worries about the cost; his group liked the Satellite Pro, but thought its two rivals were too pricey.

book's expansion port. Docking stations generally allow your notebook to come closer to a complete desktop system than do port replicators, which mostly just duplicate your notebook's ports and add a few more to the mix.

Docking stations often include drive bays for add-on units such as backup devices, and sometimes even add network connections. In certain models, such as the Compaq LTE

All the models in this review sport 16-bit PC Card slots, which accept the credit-card-size devices that bring fax/modem, networking or even additional storage abilities to notebooks. However, these units are not equipped to handle two new developments in PC Cards, called Zoomed Video and CardBus.

The Zoomed Video interface is an extension to the PC Card standard that lets a PC Card send video

information directly to the graphics controller without bogging down the processor, resulting in better performance for programs such as games that use MPEG video.

CardBus is a more far-reaching extension to the PC Card standard that promises advances such as faster 32-bit performance. As a general high-performance bus, it provides an important boost in areas where having the greatest speed counts, such as multimedia applications or networking connections.

At press time, notebooks implementing both these new standards in a single PC Card slot were just beginning to trickle into retailers' hands (slots for these standards will accept older PC Cards, too). While neither standard is a must for most people who use a notebook at home today, be aware that at this point, you can't upgrade most current notebook models to support them.

How we tested

Both groups of testers got to know their notebook computers well: after setting up each machine and acquainting themselves with its included software in our Lab, they took each of the three systems in their group home for one week. We asked each tester to carry the notebooks around with them so that they (and their families) could use them at every possible opportunity—on the way to work, at the office, in the evenings to help the kids with their homework and so on.

We asked them to consider their experiences and grade each system

Time trials: Rating the notebook computers' speed

For another view of how well the notebook PCs reviewed here can be expected to handle your computing tasks, we conducted a series of formal speed tests to clock relative performance. The tests, which did not apply for the Apple PowerBook 5300e/100, were developed by lab technicians at *HomePC* and at our sister publication, *Windows Magazine*. The Doom II test highlights each system's hard drive response and its ability to process graphics; the Excel test gives each system's memory and processor a workout. Results are rounded to the nearest second.

Sub-\$4,000

Doom II Excel

Canon Innova Book 350CD	WinBook XP5	AcerNote Pro Pentium 120
7 min., 6 sec.	7 min., 24 sec.	8 min., 46 sec.
2 min., 6 sec.	1 min., 28 sec.	1 min., 38 sec.

\$4,000 and up

Toshiba Satellite Pro 400CDT	Compaq LTE 5200
8 min., 1 sec.	8 min., 28 sec.
1 min., 28 sec.	1 min., 17 sec.

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Staying alive: How long do the notebooks' batteries last?

Before conducting our formal battery tests on the five PC models, we exhausted the power in each laptop, then recharged each one to be sure it began at full energy capacity. We also activated Windows 95's Advanced Power Management feature, which maximizes battery life.

The tests (developed by our sister publication, *Windows Magazine*) access the hard drive repeatedly, which causes the batteries to run down more quickly than they might if you were working normally. The computing time you'll get from a fully charged battery will depend on your work habits. For example, if you're not actively engaging the hard drive, Windows 95 will help extend your battery life by powering down the drive.

While we didn't conduct a formal battery test for the PowerBook 5300c/100, Apple rates it for a four-hour life; we were able to use it for two hours and 45 minutes in informal testing. (Tested battery-life figures below are rounded to the nearest minute.)

	Sub-\$4,000		\$4,000 and up
Rated maximum battery life	Canon Innova Book 350CD 2 hrs., 30 min.	WinBook XP5 2 hrs., 5 min.	AcerNote Pro Pentium 120 2 hrs.*
Tested battery life	2 hrs., 5 min.	1 hr., 58 min.	1 hr., 36 min.

*With a single battery installed

in 11 areas: documentation, ease of setup, screen quality, keyboard, pointing device, sound quality, performance, size, weight, overall quality and overall value. We also conducted formal tests to further evaluate each model's speed, and battery tests to gauge how long it runs on a single charge.

a surface to reach an icon or option, and then usually activate it with a tap) than eraser-like pointing sticks, though they said the difference was probably not important enough to sway their choice at the store if a model had other appealing features.

They also advise shoppers that if a carrying case is included in the

tions before you buy. They didn't see the point of having to pay for a carrying case if you're only going to have to shell out more cash for a roomier replacement.

If a laptop isn't in your immediate plans but you think you might buy one in the future, there are some postscripts to this Lab to re-

If you don't need a notebook today, upcoming innovations include more 12.1-inch color screens as well as \$2,500 ultrathin models.

In each price group, one system emerged as a clear winner: The Canon Innova Book 350CD set the pace in the sub-\$4,000 group with a grade of B+, while the Toshiba Satellite Pro 400CDT was the champ among the high-end competitors with an A-. Testers particularly applauded the ease with which they could add devices to the Innova Book 350CD and the bright screen of the Satellite Pro 400CDT. They were also pleased with both winners' battery life; the Canon machine ran slightly longer than two hours on a single charge, while the Toshiba entry managed to keep ticking for more than three hours.

After their comparisons, the jury had a few general tips to share with shoppers. First, they were generally more comfortable using touchpads (which let you glide your finger over

price of the notebook, make sure the bag is big enough to accommodate the notebook *and* all its op-

member. As we went to press, a number of companies were issuing teasers about upcoming models with 12.1-inch active-matrix displays (the notebooks in this roundup all had 10.4-inch screens) for roughly \$5,500 and ultrathin notebooks for about \$2,500. Meanwhile, IBM's new 2-gigabyte-plus notebook hard drive is good news for storage-hungry users (see Hot Stuff!, page 44). But those are subjects for a future notebook test; to see which of today's leading portables moved our testers, check out the reviews beginning on page 114.

Research and technical assistance provided by Albert Chan, Anne Clifford, Abdul Farooqi, Patrick Gaynor, Barbara Hamill, Judith N. Hogan, Dean Markidakis, Mel Odemis and Sun Ying Tam.



For Liuda Costa, a case helped the Innova Book 350CD carry the day.

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discuss the *female*
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Meet July's testers

(Top row, left to right)

Michael Privitera, 29, is an auto mechanic. He shares his home computer, which he uses to run Microsoft Office and a variety of games, with his wife and son.

J. Robert Gross, 39, is a chiropractor and father of three. He'd like to see more notebook computers with built-in CD-ROM drives.

Linda Costa, 41, is a financial analyst. She uses a Macintosh

Boyi Liu, 20, is a computer-science student. He runs a variety of programs, including Word, PageMaker and Access, on his two home computers. He considers performance the most important factor in choosing a notebook computer.

(Middle row, left to right)

Alberta Bardin, 34, is a systems analyst and mother of two. She uses a 120-MHz Pentium PC at home, and recommends looking

uses for software development, games and on-line excursions.

Stuart Aser, 48, is a college professor and father of two grown children. He was using computers long before the advent of the PC, and today he runs programs such as Microsoft Office and Adobe Photoshop on a speedy Pentium desktop system.

Cheryl Moore, 46, is a CPA. She's married, has two children and owns a PowerBook, which she and her family use mostly for scheduling and word processing.

(Bottom row, left to right)

Paul Peterson, 48, is director of vocational rehabilitation at a hospital. Paul, who's married with three children, says he plans to buy a notebook soon, but worries about how much he'll have to spend to get the features he wants.

Lisa Castaneda, 31, is a full-time homemaker. She's been using PCs for about six years, and says if she were shopping for a notebook computer, she'd focus on high-quality color and a low price.

Katharine M. Romenick, 32, is a systems analyst. She's intrigued by notebook computers, but she hasn't taken the plunge yet.

Patrick Powers, 29, works in computer support. He's the father of three children and considers himself a PC expert.



lly at home, and although she's not planning to buy a notebook computer anytime soon, she says that if she were to shop for one, she'd want a model that's durable and easy to use.

at a notebook's price and convenience features before buying.

Mike Schlosser, 21, is a PC analyst. He owns a 100-MHz Pentium desktop system, which he

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• Canon Innova Book 350CD

B+

Canon Innova Book 350CD

Sub-\$4,000**Highest grade**
Ease of setup: A**Lowest grade**
Sound quality: B**Specs****Cyrix 100-MHz**
5x86, 540-MB
hard drive, 10.4-
inch dual-scan
color screen**GOOD NEWS**

- Swapping devices is a snap
- Includes a roomy carrying case

**BAD NEWS**

- Dull screen
- Limited hard drive capacity

Only a few dark spots intruded on an overall bright picture: The unit's dual-scan color screen (B) paled against other displays, and testers harped on the single speaker's weak sound and a loose power cord connection. But at \$2,650 in stores, those quibbles didn't keep them from carrying on about this portable powerhouse.



Canon made several smart decisions in the design of its Innova Book 350CD, and now the company has the grades to show for it: Testers put the model in the top spot among the three sub-\$4,000 notebooks in eight of 11 categories, including overall quality (B+) and overall value (B+).

For starters, they marveled at how easy it was to swap the floppy drive for its CD-ROM counterpart: "Flip it over, push a button and bingo, that's it," said a satisfied J. Robert Gross.

The Innova Book 350CD also took top scores for its size and weight (both A), although it wasn't the lightest model, nor was it substantially more compact than others. The secret is its roomy carrying case; you don't have to struggle to pack away the unit and its accessories. "It was so easy to transport," said Linda Costa.

Testers were pleased with the model's performance (A-), and it handled our formal hard drive and graphics-intensive tests nimbly, although its 100-MHz Cyrix 5x86 chip didn't handle our processor-performance test quite as well as rivals packing 120-MHz Pentiums.

• WinBook XP5

B+

Easy on the eyes and rugged for the road—that's how our testers assessed the WinBook XP5, which landed in the middle of our sub-\$4,000 notebook field.

All the testers came away impressed with the WinBook XP5's uncompromising active-matrix color screen, which earned the top grade of A-, easily outpacing its two rivals. Mike Sehlosser, for one, admired the "clear, crisp" display and "very bright colors."

The group also liked the cursor-control options; the PC comes with a pointing stick, but you can use a touchpad (\$79.95) or trackball (\$29.95) instead.

The unit's real-world performance earned a second-place A- from our panel. Indeed, it scored well on formal tests that taxed its memory and processor, though it lagged a little when hard drive and graphics capabilities were on the line.

While testers appreciated how easily the notebook slides into its docking station, "the connection between the two didn't hold too well," Linda Costa reported. "Shift the laptop a bit and it shuts off."

It also bothered testers that the CD-ROM drive was built into the docking station, rather than fitting into an expansion bay. But between the model's lucid display and satisfying battery life, they found sufficient reasons to justify the price (about \$3,800).

**GOOD NEWS**

- Excellent screen
- Choice of pointing devices

**BAD NEWS**

- Easy to disrupt the docking-station connection
- No multipurpose expansion bay

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• AcerNote Pro Pentium 120

The AcerNote Pro Pentium 120's overall B grade reflects both the testers' delight at easy-to-follow documentation (B+) and a clear screen (B), and their frustration with



B
AcerNote Pro Pentium 120

Sub-\$4,000

Highest grade
Documentation:

B+

Lowest grade
Pointing device:

C-

Specs

Intel 120-MHz Pentium, 810-MB hard drive, 10.4-inch dual-scan color screen



GOOD NEWS

- Two batteries in the box
- Clear screen



BAD NEWS

- Poorly designed input devices
- Power problems

poorly designed input devices, unreliable power, and restrictions on the CD-ROM drive.

The notebook's grades for its keyboard (B) and pointing device (C-) were the lowest the testers doled out. Linda Costa complained about "stiff" keys, while the unit's touchpad got jeers for its small size and touch-resistant buttons.

Power was a bone of contention, too. "After a while, the notebook cut out—even on AC," Mike Schlosser told us, and he wasn't the only one. Acer says that early units had a problem with the alert that turns the system off when it becomes too hot, but that this has been corrected.

Boyi Liu lamented that "you can't fit the CD-ROM drive in the accessory bay and a nickel/metal hydride battery in the power bay at the same time." For battery-powered operation along with CD-ROM access, you need a \$399 lithium-ion battery. On the upside, the system includes two NiMH batteries that can be installed at the same time, allowing you to conveniently extend computing sessions.

In the end, testers could not justify spending nearly \$3,000 for Acer's notebook when other choices cost less, perform better or sport more elegant designs.

• Toshiba Satellite Pro 400CDT

A-
Toshiba
Satellite Pro
400CDT

More than
\$4,000

Highest grade

Ease of setup: A

Lowest grade

Weight: B+

Specs

Intel 75-MHz Pentium, 772-MB hard drive, 10.4-inch active-matrix color screen



Testers found a lot to like about the Toshiba Satellite Pro 400CDT.

When pressed to name favorite features, they pointed to the sparkling screen (A-), sizzling sound (A) and durable design. "The screen's colors and brightness blew everything else away," Lisa Castaneda said. And like the other testers, she was impressed by the sound from the single speaker.

But that only begins to explain why the notebook dominated almost every category in the \$4,000-and-up group. Testers hailed the internal power supply (unique in this group) and the ability to have access to CD-ROM and floppy drives at the same time without a docking station. The fact that the unit, which costs about \$4,500, has only a 75-MHz Pentium didn't bother testers at all.

"The performance didn't seem much slower than the Compaq LTE 5200," said Stuart Asner. Indeed, in our formal memory and processor tests, the Toshiba unit—with its high-speed EDO RAM—was a good match for 120-MHz models, and it did well in our hard drive and graphics

tests, too. Testers would have preferred a control other than the pointing stick, but they weren't touchy about it. "The Satellite Pro is right on the money," Lisa said.



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● *Compaq LTE 5200*



The Compaq LTE 5200 was a strong second among the three notebooks in its group. Testers were very impressed by its comfortable keyboard, awarding it the top score (A-) in that category. Sharp documentation earned another thumbs-up (B+).

The LTE 5200 also scored a B+ in the sound category, although testers thought the audio, while clear, was too subdued. "I wasn't looking to shake the walls," said Lisa Castaneda, "but I'd have liked a little more volume."

On the downside, while the group gave the display a B+ on the strength of its extended 800-by-600-pixel resolution, they thought the images on the screen should have been brighter and more vivid than they were.

Testers also found the LTE 5200's eraser-like pointing stick uncomfortable to use, and some were confused by the initial setup, which required them to choose between Windows 3.1 and Windows 95. They were also annoyed that they had to struggle to get the carrying case for the floppy or CD-ROM drive (depending on which is installed at the time) to fit inside the laptop shoulder bag.

What really threw them for a loop, though, was the price. "It's a nice machine," summed up Paul Peterson, "but not for \$6,000."

B+**Compaq
LTE 5200****More than
\$4,000****Highest grade****Size: A****Lowest grade****Overall value: C****Specs**

**Intel 120-MHz
Pentium, 1.3-GB
hard drive, 10.4-
inch active-ma-
trix color screen**

**GOOD NEWS**

- Comfortable keyboard
- Excellent documentation

**BAD NEWS**

- Screen images are dull
- It'll set you back \$6,000

● *Apple PowerBook 5300c/100*

Although it landed behind the two other notebooks that cost more than \$4,000, that doesn't mean testers were displeased with Apple's PowerBook 5300c/100.

B
**Apple
PowerBook
5300c/100**

**More than
\$4,000****Highest grade****Ease of setup: B+****Lowest grade****Overall value: B-****Specs**

**100-MHz Power-
PC 603e,
750-MB hard
drive, 10.4-inch
active-matrix
color screen**

**GOOD NEWS**

- Easy-to-use touchpad

**BAD NEWS**

- Huge external CD-ROM drive
- Hard-to-reach keys

"I found the touchpad very easy to adapt to," said Stuart Asser, and most everyone agreed, giving it a category-leading B+ (tied with the Toshiba Satellite Pro 400CDT). The only drawback is that, unlike most touchpads, you have to click on a separate button rather than simply tap on the touchpad surface to activate various on-screen options.

While testers were satisfied with performance (B+), they developed a deep dislike for Apple's foot-long external CD-ROM drive. Although the PowerBook 5300c/100 has an expansion bay that accepts devices from other companies, at press time an expansion-bay CD-ROM drive was not part of the system.

"Forget about using your CD-ROMs on the road" with this PowerBook, cautioned Alberta Bardiu.

Note also that the keyboard score (B) was the lowest in its group; some testers found that the keys were hard to reach.

In the end, the PowerBook 5300c/100 walked off with a B- for overall value; testers ultimately wouldn't bite for Apple's \$4,485 price. •



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• **Compaq LTE 5200**



The Compaq LTE 5200 was a strong second among the three notebooks in its group. Testers were very impressed by its comfortable keyboard, awarding it the top score (A-) in that category.

B+
**Compaq
LTE 5200**

**More than
\$4,000**

Highest grade
Size: A
Lowest grade

Overall value: C

Specs

**Intel 120-MHz
Pentium, 1.3-GHz
hard drive, 14-inch
active-matrix color screen**

Sharp documentation earned another thumbs-up (B+).

The LTE 5200 also scored a B+ in the sound category, although testers thought the audio, while clear, was too subdued. "I wasn't looking to shake the walls," said Lisa Castaneda, "but I'd have liked a little more volume."

On the downside, while the group gave the display a B+ on the strength of its ex-



GOOD NEWS:

- Comfortable keyboard
- Excellent documentation



BAD NEWS

- Screen images are dull
- It'll set you back \$6,000

• **Apple PowerBook 5300c/100**

Although it landed behind the two other notebooks that cost more than \$4,000, that doesn't mean testers were displeased with Apple's PowerBook 5300c/100.

B
**Apple
PowerBook
5300c/100**

**More than
\$4,000**

Highest grade

Ease of setup: B+

Lowest grade

Overall value: B-

Specs

**100-MHz PowerPC 603e,
750-MB hard drive, 10.4-inch
active-matrix color screen**



GOOD NEWS

- Easy-to-use touchpad



"I found the touchpad very easy to adapt to," said Stuart Asser, and most everyone agreed, giving it a category-leading B+ (tied with the Toshiba Satellite Pro 400CDT). The only drawback is that, unlike most touchpads, you have to click on a separate button rather than simply tap on the touchpad surface to activate various on-screen options.

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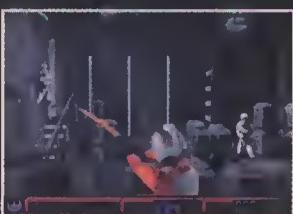
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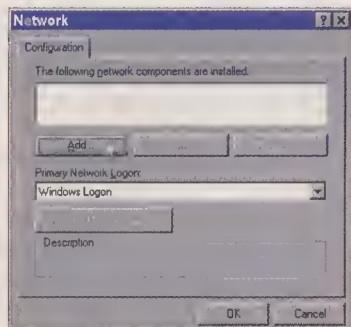


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STEP-BY-STEP TIPS

The ties that bind: Linking two PCs in Win 95



- 1 Shut down one of your two PCs and install a network card according to the manufacturer's instructions. (Set aside whatever driver disk came with the card; odds are you'll be able to use Windows 95's built-in drivers.) Restart the PC, and from the Windows 95 Control Panel, double-click on the Network icon to open that window. Click on the Add button to install Windows 95 drivers for your network card.**

In years past, if you wanted to see teamwork between two home computers, you had to resort to a "sneaker-net": To move files from one PC to the other or use one printer with both computers, you laced up your running shoes and shuttled floppy disks from machine to machine.

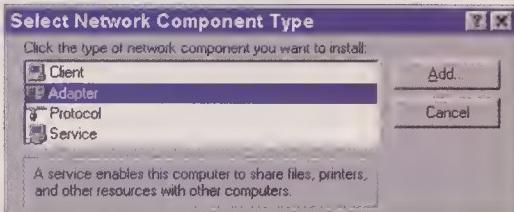
Pooling two computers' resources became easier—but not truly easy—when folks put the sneakers away and began running Windows for Workgroups 3.11; it was tricky, but at least it was possible to let the machines copy each other's files, and share drives, printers and scanners via network connections. When Windows 95 hit the scene, home networking received its biggest boost yet: Linking two home computers finally became simple.

If you have two Windows 95 PCs and want them to work together, all you need are two Plug-and-Play thin Ethernet network cards; a stretch of thin Ethernet, or coaxial, cable; two BNC "T" connectors; and two BNC terminators. You can pick up everything on this shopping list at your local computer store (although smaller retailers may have to order some of the items); the total cost should be around \$100. Then invest about an hour of your time, and with the steps beginning at left (and a bit of patience), your two computers will be joined at the chip.

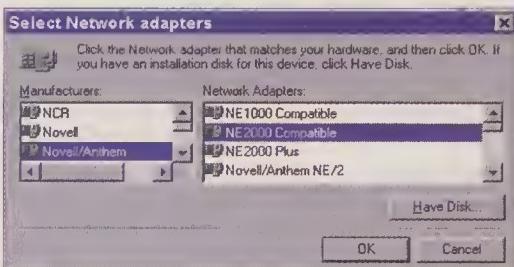
Before you begin...

- Make sure both your PCs are running Windows 95.
- Purchase two thin Ethernet network cards, a length of thin Ethernet cable to reach from one machine to the other, two BNC "T" connectors and two BNC terminators.

by Sean Fulton



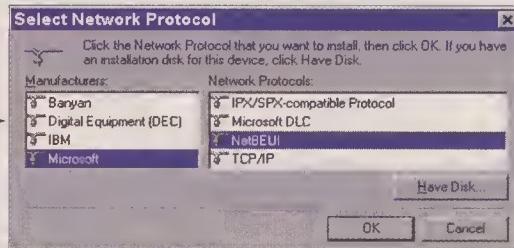
- 2** Click once on the "Adapter" line to highlight it, then click on the Add button.



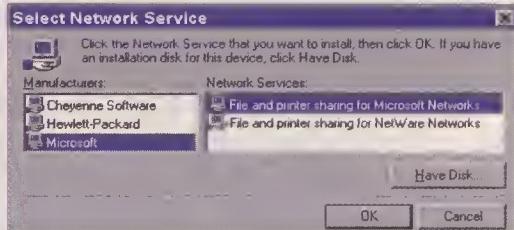
- 3** Highlight the manufacturer of your network card in the list of companies on the left side of the next window, then highlight your network card on the right.

If you can't find either your manufacturer or your specific card listed, check the card's documentation to see if it's NE2000-compatible. If it is, highlight "Novell/Anthem" on the left and "NE2000 Compatible" on the right. (If your card isn't NE2000-compatible, use the driver disk that came with your card; click on Have Disk and follow the instructions on the screen.)

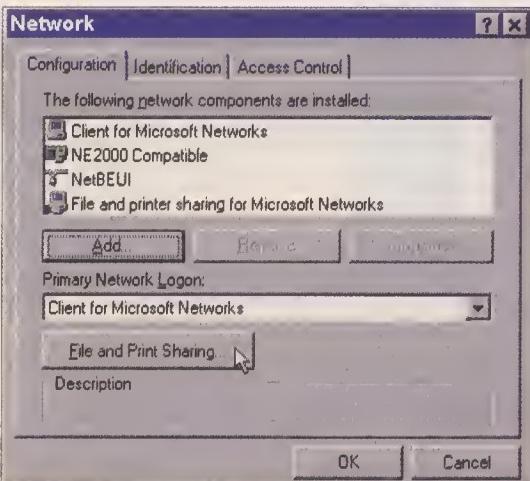
Once you've made your selections, click on OK. You may be asked to insert your Windows 95 CD-ROM or installation floppies; after doing so, you may be asked if you'd like to restart the computer. Click on No, since you've got a few more steps to go through first.



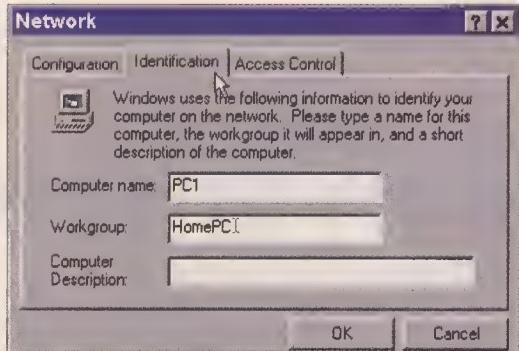
- 4** The Network window should be back on your screen; click on the Add button again. In the window that pops up (see step 2), highlight "Protocol"—the language the two PCs will use to communicate—and click on the Add button. Then select "Microsoft" in the list of manufacturers that appears on the left, and either "IPX/SPX-compatible Protocol" or "NetBEUI" in the list on the right. (The difference between the two relates only to network servers; since you're simply connecting one Windows 95 PC to another, either protocol will do the trick—but be sure to select the same one on both of your PCs.) Click on OK, and if you're asked if you want to restart the computer, click on No.



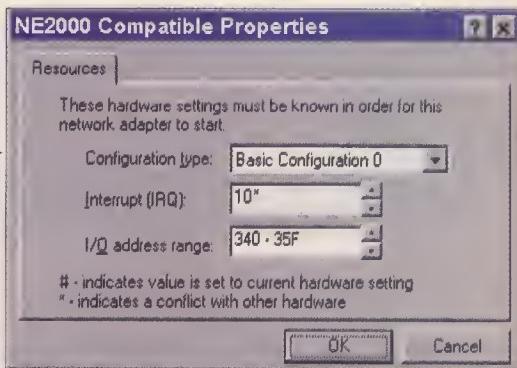
- 5** Now you'll need to tell Windows 95 what you want to do with your network connection: The Network window should be on your screen once again; click on the Add button, and this time highlight "Service" and click on Add. Again, select "Microsoft" in the list of manufacturers that appears on the left, and "File and printer sharing for Microsoft Networks" in the list on the right. Click on OK. If you're asked about restarting the computer, click on No.



- 6** Your Network window should now look like the one above. Click on the button marked File and Print Sharing in the lower portion of the window, and make sure both boxes are checked (one for file sharing, one for printer sharing), then click on OK. Once more you may be asked if you want to restart your computer; the answer is still No.



- 7** At the top of the Network window, click on the Identification tab to bring up a screen where you'll identify each computer in your network. Type a name for the computer you're working on in the Computer Name box, and name your network in the Workgroup box. (Note that your two PCs must have different names, while their workgroup name must be the same.) Click on OK. The driver installation and network setup is now complete on this machine, so you will (finally!) need to restart the computer whether you're prompted to do so or not.



- 8** If there were any problems with the driver installation, or if any of the card's resource settings need to be changed, a window may pop up asking you to make adjustments before rebooting. If a setting is shown to conflict with one used by another device inside your PC (indicated by a *), simply change that setting using the up/down arrows at the right until the * disappears. Consult the network card's documentation to determine if there's anything else you'll need to do to eliminate conflicts. Click on OK and restart.



- 9** Repeat steps 1 through 8 for your second computer. (Remember, you must choose a unique name for this PC, but use the same workgroup name.) After you've completed step 8 for the second PC and rebooted, attach one end of the thin Ethernet cable to one side of a BNC "T" connector, and a BNC terminator to the other side of the connector; then attach the bottom (wide) part of the connector to one network card. Follow the same procedure at the other end of the cable, attaching it to your second network card.



- 10** Restart both PCs. On one of them, double-click on the Network Neighborhood icon on the desktop; in the window that opens, you should see icons representing both computers. If you don't, check the cable connections carefully, and verify that the Network window on both PCs looks like the window shown in step 6, making sure the two machines are using the same protocol—either IPX/SPX-compatible or NetBEUI. If you're stuck, go to the Help pull-down menu; choose Network Troubleshooter from the Index, which will help you trace the problem in your network setup.



- 11** Once everything is in order, it's time to put your network to work. Double-click on the My Computer icon on either PC, and click the secondary mouse button on the icon for any device on this machine that you want to be able to share with the other (such as a hard drive, a CD-ROM drive or, in the Printers folder); from the pull-down menu that appears, select Sharing.



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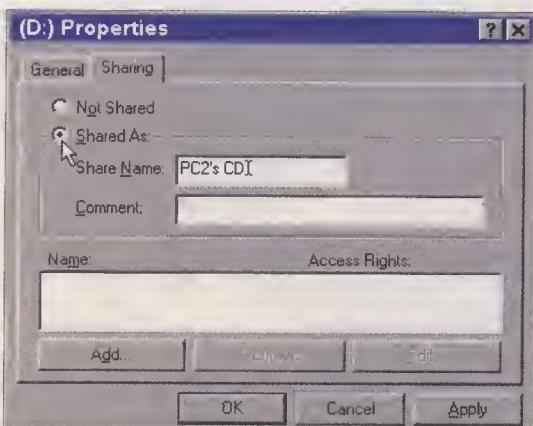
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- 12** Click on the button labeled Shared As. In the Share Name field, enter a name for this device as you'd like it to appear on the network. Click on OK. Repeat steps 11 and 12 for each device on this machine that you'd like to be able to share with the other, and do the same on the other PC to share any of that computer's resources with this one.



- 13** In the Network Neighborhood window of either computer, double-click on the icon for the new partner; a window will open showing everything connected to the other machine that's available for this PC to use. If you've selected one PC's printer to be shared, you'll need to "install" it on the other PC; launch the latter's Add Printer Wizard, and specify "Network" instead of "Local" during the installation process. You can also pop a disc into a shared CD-ROM drive on one of your computers and run the program on the connected PC. And of course, accessing files on a hard drive is now a two-way proposition. There are numerous benefits from your new arrangement; explore the possibilities to get your share. •



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TAKING CARE OF HOUSEHOLD BUSINESS

Before John Rutledge accepted a position with a computer-consulting firm in suburban Maryland, he spent a lot of time scouting his would-be new home. But even though the town was a three-hour drive from the U.S. Air Force base in Hampton, Va., where he was stationed, the staff sergeant got a good

metro-area real estate magazines. While John selected his house the old-fashioned way—with the help of a local realtor—he decided against using the mortgage broker recommended by the agent. Instead, he turned to American Finance & Investment, a member of the Mortgage Bankers Association offering competitive rates and rock-bottom closing costs through an independent Web site called Financenter (<http://www.financenter.com/>).

"It was great," John says. "I filled out an on-line application and used mortgage calculators to help decide what kind of loan to get."

John's interest in the Web's home pages isn't unusual among people who are buying or selling houses these days, as mortgage lenders, real estate brokers and agents woo customers with powerful electronic analytical and marketing tools. With a modem and an Internet connection, you can prequalify

Real estate questions? Look up these home pages

look around without leaving his den—he did all his reconnaissance work over the Internet.

First, John searched the World Wide Web and found sites created by branches of local government and the chamber of commerce. From the Montgomery County page (<http://www.co.mo.md.us/>), he learned the average household income in the area was \$97,600, the median age was 35, and 47 percent of homes had a computer. He found a list of the largest employers in the county and felt encouraged about his possibilities in the area.

When he decided to accept the job offer and relocate, his Web research continued, though the addresses changed. He found Homes & Land Publishing (<http://www.homes.com/>), which lists houses—complete with color photos of the exteriors—from 250



or apply for a mortgage, compare the costs of different loans, and calculate the advantages of locking in a lower interest rate by paying points. First-time homebuyers can find much-needed guidance and background information, and if you're relocating, like John, you can look for a house, research the cost of living in the new area, estimate moving costs and more.

by Wayne Harris

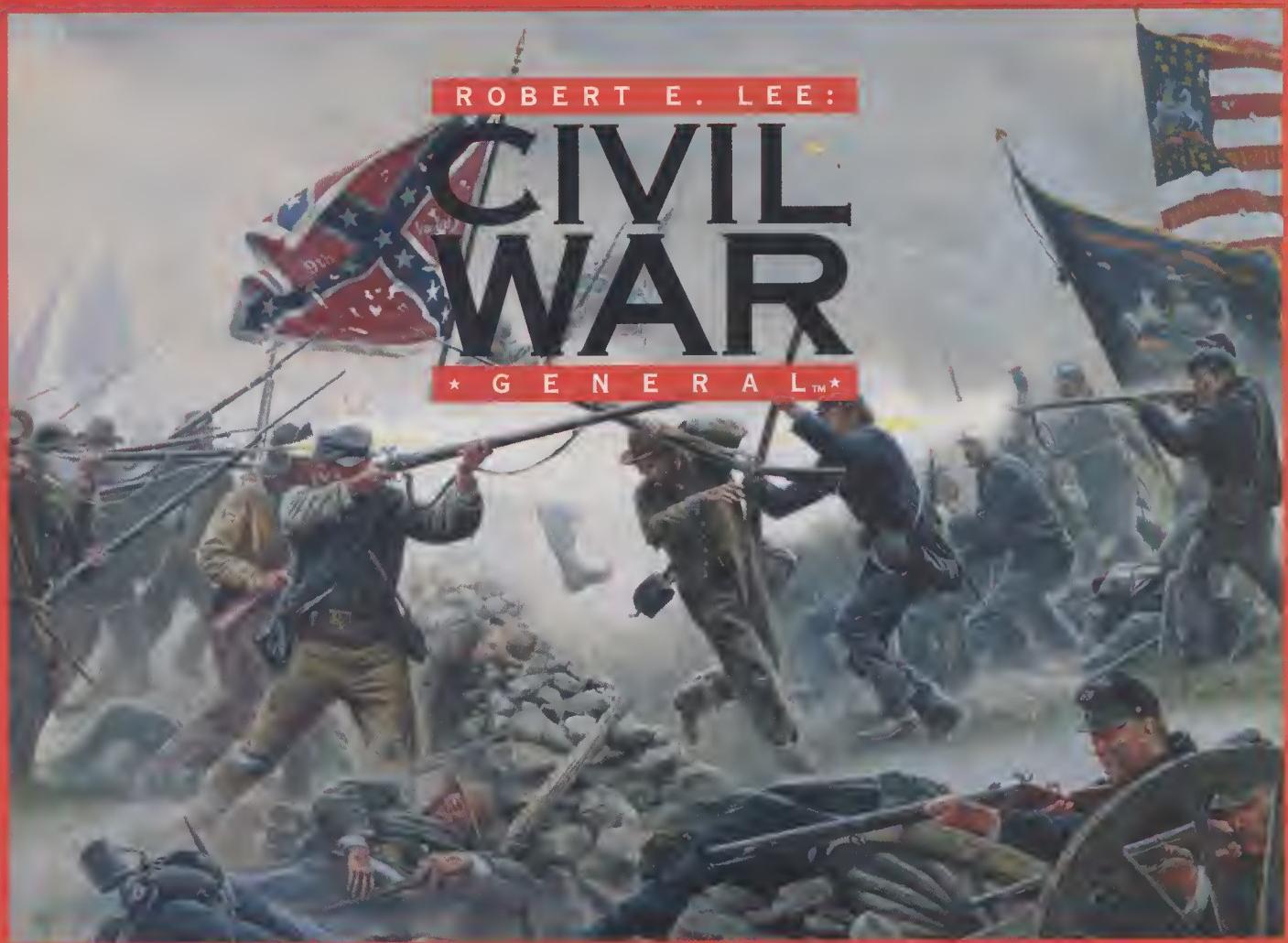
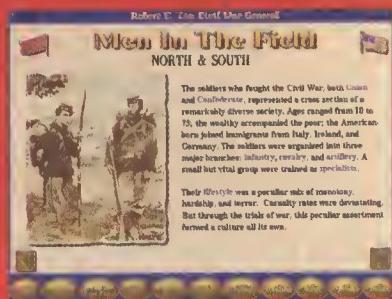


Illustration by Mort Künstler

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PARENTS' GUIDE

(To learn what commercial on-line services offer, as well as find tips on locating new information and services on the Web, see the sidebar on page 133.) When selling a house, you can expand the potential market by putting a photo and listing on the Web.

If you're shopping for a mortgage, Financenter's wealth of analytical tools and rock-bottom pricing make it an excellent place to begin; the site includes 35 calculators that help visitors weigh the cost of dozens of loan options.

For example, John set his sights on a 30-year mortgage with a seven-year balloon payment—that is, the loan would be calculated on a 30-year schedule, but he'd have to pay the balance after seven years; this would allow him to keep his monthly payments affordable and get a low interest rate. The big

payment at the seven-year mark didn't worry him because he plans to sell the house in five years.

Welcome to Financenter

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- Free airfare credit card - Any U.S. airline

Financenter moves fast on home loans, promising to act in 48 hours.

John used a Financenter calculator to compare his desired 30-year mortgage to an adjustable-rate loan. After he entered the details of both mortgages, the calculator showed him the relative costs under a best-case scenario (steadily declining interest rates) and a worst-case scenario (steadily rising rates). It even factored in anticipated tax savings on the loans from a home mortgage deduction and let him compare the after-tax cost of each.

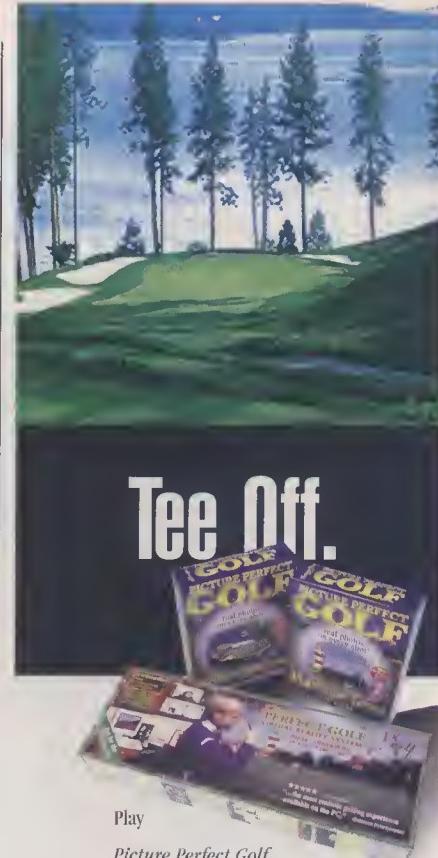
Once he'd settled on the 30-year loan, John used another Financenter calculator to determine that he'd be better off paying at least two points up front—each point represents 1 percent of the total loan—to get a lower interest rate.

Then he negotiated with American Finance, mainly by e-mail and fax. (His e-mail was encoded against interception by his Netscape Navigator browser, but not all sites support this feature; see the box at left for details.) He says the service was excellent, and he estimates he saved \$2,000 in closing costs.

Along with providing the calculators John used, Financenter can help you determine how much you'll be able to borrow, what your payments and closing costs will be, whether you're better off buying or renting, refinancing or standing pat, or going for a fixed- or adjustable-rate mortgage for a term of 15 or 30 years. (For reviews of software programs that perform some of these calculations, see Fi-

Stay secure

Be aware that even if your Web browser can encrypt e-mail to protect sensitive information from prying eyes, not all mortgage lenders' Web sites support the technology on their end. When the encryption tool built into Netscape Navigator is engaged by a secure site, the two halves of the broken key in the lower left corner of the browser screen connect. If you're going to send financial data on-line, check the key icon first. If it's broken, print out the application, and fax or mail it to the lender; do the same if you're using a browser without encryption. —H.I.L.



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Commercial zones: Value varies

Just as on the Web, real estate areas on the commercial on-line services vary in quality. In general, the exclusive real estate information on the major services is less helpful, comprehensive and interactive than the best of the Web.

Of the commercial services, the offerings on America Online are the easiest to find and best designed. The real estate section under Clubs & Interests (Keyword: Real Estate) includes the Real Estate Center, which lists mortgage rates from lenders nationwide; has message boards covering topics such as refinancing and taxes; and maintains a library. You'll find listings in the Buy, Sell, Rent, Exchange folder, but they're sparse and lack photos. AOL also offers links to relevant Web sites and the United Homeowners Association forum.

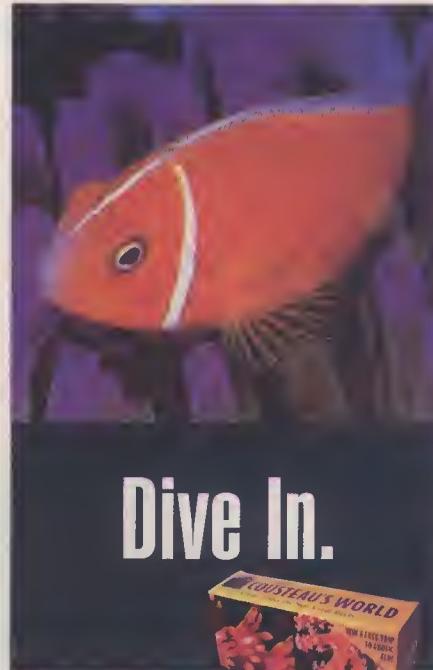
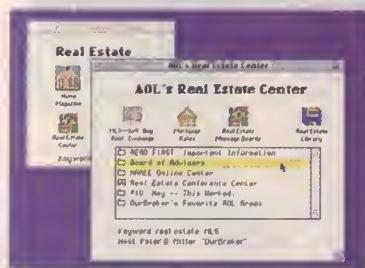
On CompuServe, go to the Money Personal Finance section (Go Finance), click on Rates and then on Home for current mortgage and home-equity loan rates, plus articles with good advice on home loans and marketing your house.

Ferreting out real estate information on the glacial and enigmatic Microsoft Network is difficult. When I tried to

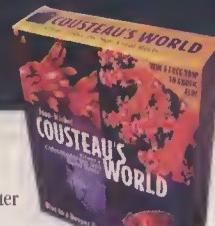
view mortgage rates in an area called Mortgage Online, I got a window of unreadable computer code. A section called Real Estate Finance was "not available at this time." And clicking on an icon in the Property Finance area for a prequalification calculator triggered—without warning—a 20-minute download.

Prodigy's Real Estate Center (Jump: Real Estate) has listings from the Homes & Land real estate firm, but the graphics are less attractive than those on the company's own Web site. Prodigy also offers for-sale-by-owner classifieds, which cost \$30 a month for a three-month listing, but I found listings for only a handful of states. Prodigy's Homefinder offers community reports and other relocation information for \$5.95 per document, but there's no way to gauge the quality of the reports before you pay for them.

The commercial serviceees' main value in real estate info is their link to the Web. To find the best of the Web's real estate pages, visit the Interuett Real Estate Digest, or IRED (<http://www.ired.com/>), which indexes and rates hundreds of sites focused on real estate, and includes a monthly list of the top 10 sites. Finally, if you're wondering what it will cost to reach your new house, the World Wide Web of Moving's Online Estimate (<http://www.mover.com/~tall/mover/estimate.htm>) lets you check off up to 150 items you own, zap the form to any of seven national moving companies, and receive estimates by electronic or regular mail. —W.H.



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nancial Adviser, January 1995.)

When you apply for a loan, Financenter promises a decision on your on-line or faxed application within 48 hours, and guarantees that if you find a lower rate on the day you lock in, it will match the rate and pay you \$100 at closing. However, the minimum loan is \$50,000, and at press time, state regulations prohibited loans to residents of Arizona, Nevada, New Jersey, New York and Washington.

To see how Financenter's rates stack up against those offered in your area—or one you're moving to—visit the Money Personal Finance Center on Time Warner's Pathfinder (<http://pathfinder.com/>) or on CompuServe (Go Finance), which lists the best mortgage rates in 100 metropolitan areas.

A good source of general mortgage and real estate information is the Homebuyer's Fair (<http://www.homefair.com/>), which is sponsored by a group of real estate service firms. It's got solid advice for borrowers and first-time homebuyers, classified ads, links to other real-estate home pages, and valuable articles by former Federal Reserve Board economist Arnold Kling.

But the site's most interesting feature is its Relocation Salary Calculator. Suppose you live in frosty

hoo (<http://www.yahoo.com>). Online versions of local magazines and newspapers also provide good clues. To find magazines in a search engine, enter the name of the city in front of the word "magazine" or "online." For a current list of online newspapers, go to Editor & Publisher Interactive (<http://www.mediainfo.com:4900>) and click on E&P Online Newspaper Directory.

To get a sense of the market, try HomeScout (<http://www.homescout.com>), a searchable index of 85 real



Money talks: The magazine keeps a running list of the top mortgage rates.

estate databases with some 216,000 listings, though only a few photos.

If you're selling real estate, your best bet remains a local agent or the newspaper's classified section, but many agents and papers with Web sites will post your listing on-line for

By financing his mortgage on the Web, one homebuyer saved \$2,000 at closing.

Duluth, Minn., and you're offered a job in Honolulu paying \$10,000 more than the \$40,000 you make now. The sunshine may be free, but the calculator says you'll need to earn \$87,000 in Hawaii to equal what \$40,000 buys in Duluth.

Say you received that \$87,000 call, though; you still might need information on housing costs, schools and more to make a decision. Although many realtors around the country are now offering on-line listings, only a handful provide community information on the Web; for that, check to see if the local chamber of commerce has a Web page by using a Web search engine, such as Alta Vista (<http://www.altavista.digital.com>) or Ya-

no extra charge. If you're selling your own home without an agent, By Owner On-line (<http://www.magicnet.net/byowner/>) offers a six-month listing with one color photo for as little as \$149.

Though John Rutledge doesn't know exactly how he'll sell his new Maryland house, he figures the Internet will play a part: "The more exposure you have, the better off you are." He's not sure if he'll try to sell the house himself on the Net, but he's sure his agent will know the value of a Web address. •

Wayne Harris is a financial writer based in Tallahassee, Fla. You can send him comments on this story by e-mail at wharris@polaris.net.

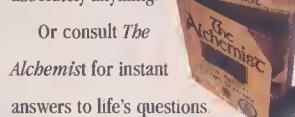


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working at home

TOOLS FOR GETTING THE JOB DONE

Whether you're receiving orders from customers, sending draft reports to clients or just placing a lunch order with the local deli, the fax machine sitting in your home office prob-

ably gets an all-day workout. By the same token, you're at your PC continuously. And yet, if you're like many people, you never give the fax capabilities of your PC's fax/modem much thought.

Get the fax: 8 reasons PCs beat stand-alone machines

Some people assume it's too much trouble to learn how to use the software; others worry it's a waste to leave the PC on all night to catch incoming faxes. And still others figure fax transmissions will bog down their system, a risk that no one with deadlines to meet can afford, right?

Legitimate concerns, all—or at least they once were. But now it's time to look at the facts. There are more good reasons to fax from your PC than ever before: Programs such as WinFax Pro and Focal-Point provide automated guides, or wizards, to show you step-by-step how to send documents. Simple tools such as Server Technology's \$149 Remote Power On/Off switch let you receive after-hours faxes without leaving your PC to feast on kilowatts; this device nudges a computer in low-power sleep mode

awake to receive incoming faxes. (Some PCs, such as the IBM Aptiva, have this capability built in.)

And if your PC has a Pentium processor and you run Windows 95, you need not worry about fax activity interfering with your productivity; PCs with this combination are able to process tasks efficiently enough that you can send and receive faxes in the background without causing incessant hiccups in your other programs. And the TAPI (Telephony Applications Program Interface) protocols embraced by Windows 95 prevent a communications program



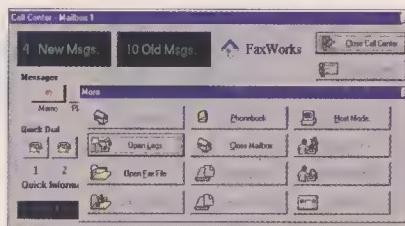
from seizing total control of the fax/modem, which means you no longer have to exit a TAPI-compliant fax program (such as the three Windows 95 products we'll discuss below) if you want to surf the Internet.

Faxing from your PC doesn't mean you have to give up features you've got on your fax machine, either; on the contrary, you'll probably welcome some of the PC's improvements. For instance, you'll be able to use your printer to output incoming faxes on plain paper—no more thin, curled-up thermal sheets. And don't assume you won't be able to fax information that's on paper; a low-cost

by David D. Busch

sheetfed scanner, such as the Visioneer PaperPort or HP ScanJet 4s (both sell for less than \$400), lets you turn hard copy into faxable computer files.

Below, we'll look at some of the snazziest tricks in a few popular dedicated fax programs—Eclipse Fax and WinFax Pro for the PC, and FaxPro and FaxSTF for the Macintosh. (As we went to press, Phoenix Technologies decided to stop selling Eclipse Fax as a stand-alone product, but you should be able to find copies on store shelves for a while.) And integrated communications software suites, which combine powerful fax and voicemail capabilities, sometimes add extras such as Internet tools; popular choices include FaxWorks Pro,



Call on FaxWorks Pro's Phonebook to send one fax to several people.

the Macintosh, fax programs for those formats let you initiate fax transmissions simply by dragging files from the desktop to the fax software icon.

- **Attach files to a fax.** You can attach files, such as a lengthy market analysis report for a client, to a fax, just as you might with an e-mail message, as long as both you

If you use software for Windows 95 or the Macintosh, you can send faxes simply by dragging files over the program icon.

Focal Point, ProComm Plus and CommSuite 95 (which incorporates WinFax Pro). You may well have received a "lite" version of one of these programs with your PC's fax/modem, but it won't have all the bells and whistles found in the full-featured versions; the built-in faxing features in Windows 95 and Windows for Workgroups 3.11 are limited as well.

Getting the message out

Just how does fax software make it easier to send documents? Consider these four options.

- **Send faxes directly from your programs.** Say you've finished up your pitch to a potential customer in your word processor. All the fax programs mentioned above let you send it out without having to first switch back to your fax software. How? Each can be installed as an alternate printer driver within your applications; when you click on the Print option in your word processor, for example, you can select your fax software as the output device. WinFax Pro and CommSuite 95 even insert direct access to a fax option right into some popular programs' File menus.

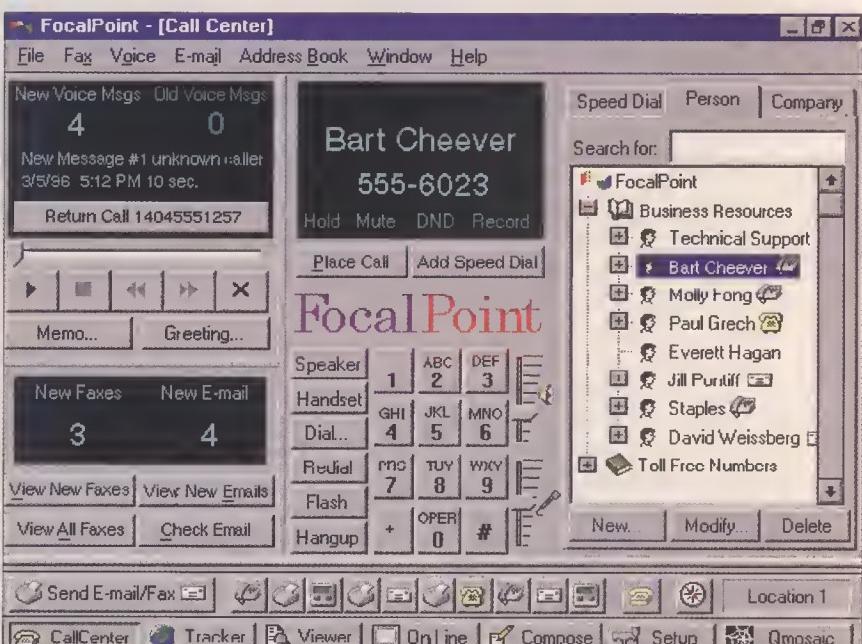
And if you use Windows 95 or

like e-mail, a fax and attached file arrive at a powered-up PC right away. The recipient doesn't have to find out that a file is waiting and log onto a service to retrieve it, nor continually check e-mail for an eagerly awaited document that is *s-l-o-w-l-y* making its way over.

There's also an advantage to attaching files to a fax rather than sending a fax directly from, say, a spreadsheet program: You can send out as many different files originating from as many different programs as you like—for example, a letter from your word processor, a spreadsheet detailing estimated closing costs for the home you're selling and a color photo of the building. All the formatting of the originals will be

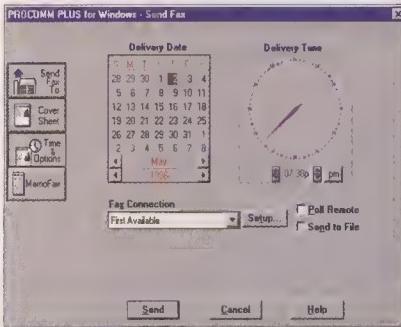
preserved, and the recipient will be able to edit the document immediately in any application that supports the file format in which it was delivered.

- **Send a fax to a named group of recipients.** Suppose you regularly publish a newsletter covering industry trends for your clients. It's easier to fax the infor-



Think of a full-featured communications suite, such as FocalPoint, as transmission control, letting you initiate faxes and calls from one screen.

mation to an entire group in one fell swoop, rather than prepare individual faxes for everyone on your list. Feature-rich fax machines let you do this, too, but they make it



ProComm Plus can call another fax for messages at a scheduled time.

tedious to indicate recipients and organize them into groups (if, for instance, you want one set of customers to receive just your newsletter and another to get the newsletter along with additional updates).

In all the fax software mentioned above, building groups is as easy as clicking on a name in the program's phone database; you can also quickly create unlimited permutations of group lists.

FocalPoint adds another nice enhancement to this feature: Text messages can be sent to a group of recipients either as faxes or via e-mail, depending on the preferences you set for each person in the program's phone book. This is a convenient way to send out an urgent alert to associates, such as, "The Jones project meeting is changed from 6 to 7 p.m."

Offer your clients fax-on-demand. Imagine your company provides doctors' offices with health-oriented pamphlets and videos. It's likely that people who inquire about your service want information on only a few of your offerings—a dermatologist will want to know about your hair-loss brochures and videos, not diabetes literature. If you use FaxWorks Pro, FocalPoint or CommSuite 95, you can set up fax-on-demand (or fax-back) capabilities so that customers can dial in for just the data they want—you'll have to shell out at least \$500 for a fax machine that offers this capability.

Callers who access FaxWorks

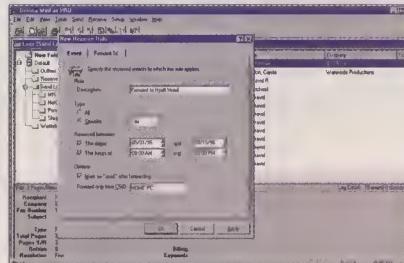
Pro's voicemail system, for instance, press 9 to get to the faxback system. They can then choose to have a document faxed immediately using the current phone connection, or enter the number of a different line for the incoming fax.

Receiving benefits

Is it better to send than to receive? Not in fax software; here are four ways the PC lets you better manage incoming documents.

- Poll other faxes to retrieve documents.** Many home businesses deal with regulars who send in weekly orders. In such cases, it may pay to use the polling features offered by every program mentioned in this story. All you need to do is prearrange a day and time each week for your fax software to call a client's fax and retrieve orders. In your fax software, setting up polling usually requires nothing more complicated than going to the remote retrieval option and entering the client's name, fax number, scheduled pickup time and—if your client wants extra protection for sensitive order data—a password to access the information.

- Make sure faxes reach you.** To stay in touch with clients when you're on the road, set up your fax software to pass transmissions received at home to you. Several of the programs mentioned here can forward faxes to a hotel fax machine, or even to a remote PC's



Fax on the run: WinFax Pro and other programs forward messages.

fax/modem, if you know in advance what phone number to use. Each program also gives you flexibility; for instance, you can tell it not to forward any messages until you've received a certain number of faxes, or have it send along whatever's

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been sent to you by 3 p.m. on each day you're away from home.

FaxWorks Pro and CommSuite 95 can both alert you by e-mail or pager when a fax arrives at home—a handy option if you can't specify a single fax number for forwarding in advance. When notified, dial into your PC by phone and have it forward the faxes to the number you punch in.

- **Neatly annotate your faxes.**

Each of these programs also offers tools to help you work out project details with clients and freelancers. Suppose a freelance artist creates a draft illustration and faxes it to you for approval; you'll be able to use your fax software's drawing and text-box tools to annotate the document. Before you fax the document back, you can circle something you don't like, for example, then add an arrow pointing to that object and a "sticky note" suggestion that the artist revise it.

- **File away your faxes on disk.** WinFax Pro, Eclipse Fax,

FaxWorks Pro, FocalPoint, CommSuite 95 and FaxSTF all help you save space in your file drawers by tucking the documents you receive (and the ones you've sent, if you'd like) into a system of file folders on your hard drive.

Using this feature, you might create one folder that holds all the orders your clients have placed, and another that contains requests for your company's literature. You can make good use of such stored data—for example, you can see which of your clients have ordered your latest product and make follow-up calls to see how they liked it.

If the ability to stay in touch affects how your clients perceive your services—and it almost always does—your computer's fax/modem will help boost your image. •

David D. Busch is a HomePC contributing editor. You can send him your comments on this story by e-mail at 75725.1156@compuserve.com.

shopper's guide

Here's how to get more information on the fax software mentioned in this article.

CommSuite 95, FaxPro, WinFax Pro

Symantec's Delrina Group, (800) 441-7234, (511) 334-6054,

<http://www.delrina.com>

\$99.95, CommSuite 95 (Windows 95, Windows 95 CD-ROM);

\$90, FaxPro (Macintosh); \$79.95, WinFax Pro (Windows 95, Windows 95 CD-ROM) Circle #457

Eclipse Fax

Phoenix Technologies, (800) 452-0120, (312) 541-0260,

<http://www.ptld.com>

\$49.95 (Windows 3.1) Circle #458

FaxSTF

STF Technologies, (816) 463-2021, (800) 700-1299

\$99 (Macintosh) Circle #459

FaxWorks Pro, FocalPoint

Global Village, (800) 329-9675, <http://www.globalvillage.com>

\$99, FaxWorks Pro (Windows 3.1); \$129, FocalPoint (Windows

95, Windows 95 CD-ROM, Windows 3.1, Windows 3.1 CD-ROM) Circle #460

ProComm Plus

DataStorm Technologies, (800) 474-1547, (314) 443-3282,

<http://www.datasstorm.com>

\$179 (Windows 3.1) Circle #461

Note: Before you buy any software, check your computer owner's manual to determine operating system, microprocessor, memory and disk space. Then read the software box or consult a salesperson to be sure the program and your computer are compatible. All prices are suggested or estimated retail.

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on-line connections

EXPLORING THE INFORMATION HIGHWAY

A sick baby in Peru has friends in cyberspace—generous, resourceful friends who, although they had never met her, banded together to try to save her life.

A young man in Santa Clara, Calif., is vic-

The real on-line decency acts: People helping people

timized by a vicious, random assault in his own home and receives help from an extended family of friends he never knew he had.

An entire San Francisco community, devastated by a massive earthquake, benefits from the instant aid of its cyberneighbors around the world.

The Internet frequently gets a bad rap, what with stories about cyberscams, worries about invasions of privacy, and concerns about kids, safety and pornography. What often fall through the cracks, though, are stories about the people in cyberspace who use the power of the Net to try to make their local communities—and the rest of the world—a better place. You can find (and join) them at any of the sites listed on page 144. For inspiration, consider the following three tales—they show how ours may be an increasingly virtual community, but the people in it display real heart.

Take the story of Andrea Horna, now almost 18 months old, in Lima, Peru. Last year, Andrea was diagnosed with a large ventricular septal defect—a hole in the lower portion of her heart. Her illness was compounded by the fact that she was suffering from congestive heart failure—her heart

couldn't adequately pump the blood throughout her body. She wasn't gaining weight, and she was breathing too fast. Andrea's condition was serious by itself, but it was gravely complicated because the accessible Peruvian hospitals weren't certified to perform the open heart surgery she needed.

Enter the Internet. Last January, Dr. D. Scott Alenick, a New Jersey pediatric cardiologist and director of pediatric cardiology

for the Children's Center at Newark (N.J.) Beth Israel Medical Center, heard the distressing details of Andrea's condition from a family friend. His hospital doesn't perform invasive cardiac surgery on children, so



Alenick turned to his on-line colleagues for help. It quickly became a transcontinental consultation.

"The Internet allowed me to reach a wide range of physicians specializing in pediatric cardiology throughout the nation in a short period of time," Alenick explains.

He posted a message detailing Andrea's situation to PediHeart, an e-mail discussion group. Operated by Dr. Adam Birek of Fresno, Calif., PediHeart is open only to medical professionals who treat children with heart disease; almost instantly, Alenick received replies. Among the first was a message from Dr. Greg Stidham, director of the pediatric intensive care unit at the LeBonheur Medical

by Charles Bowen

Center's International Children's Heart Foundation in Memphis, Tenn. Soon Alenick was following up with LeBonheur's Dr. William Novick, who was certified to perform the delicate surgery.

Despite the lightning speed of electronic communications, the mission was held up by old-fashioned paperwork—the surgery was delayed for weeks as arrangements were made for transportation and a U.S. visa for Andrea and her parents, Ivan and Cary Horna. (Ninety percent of the costs were covered by the Foundation.) Finally, the family boarded a flight in early March from Lima to Memphis.

Today, the Hornas—including a happy, healthy Andrea—are anticipating a reunion with Dr. Novick this summer, when doctors from

LeBonheur make a relief trip to treat other children in Peru.

"There's been a lot of negative press about the Internet and the abuses that occur on it," says Alenick. "But the Hornas' story is a prime example of how the Internet's power can be channeled to do something positive. Andrea might well have died without it."

As compassion motivates some people to action on the Net, so, too, does outrage. News of a vicious, senseless assault on a young man in his own home might have been just one more grim, sad story buried on the Santa Clara, Calif., police blotter—except that this victim was a prominent Netizen. The case illustrates how the virtual community resembles any other when a neighbor is in need.



On-line consultations led to surgery that saved little Andrea Horna's life.

Greg Marriott, a 31-year-old software engineer, was working at his home computer late one night last March when he was attacked by three teenage intruders swinging metal clubs and a knife.

"They were just daring each other to do something to me,"

Get involved! 6 on-line centers for community action

Community service is alive and well on the Internet. Here's a diverse collection of on-line resources that apply the power of personal computers in projects for the public good. All invite you to lend a helping hand, be it in your neighborhood or in good causes around the world.

- The National Center for Missing & Exploited Children (http://www.scubed.com/public_service/missing.html) is a clearinghouse for information on missing children. The site, working in conjunction with the missing children's hotline (800-843-5678), asks you to view on-line pictures of missing kids, then call the number or send e-mail to webmaster@scubed.com if you recognize any of them. However, the organization asks that you not redistribute the pictures, because of concerns for "the feelings of parents who might have to deal with a deceased child."

- America Online's Clubs & Interests area (Keyword: Clubs) links you to a number of volunteer groups, both nationally and close to your home, including America's National Parks, Food for the Hungry, Oprah Online's Be a Volunteer!, and SeniorNet Online. The area also has a direct link to Web sites for the American Red Cross, Literacy Volunteers of America and the Peace Corps.

- CompuServe's Global Crisis Forum (Go Crisis) is devoted to discussions of the world's trouble spots and disasters (sadly, it never seems to go begging for material). The forum grew out of the temporary emergency forums created on CompuServe over the past several years, including the Earthquake Forum, the Persian Gulf Crisis Forum and the Soviet Union Crisis Forum.

- Prodigy's Homelife Bulletin Board (Jump: Homelife BB) discusses topics ranging from children's issues to neighborhood relations. It has an especially active section for the discussion of domestic violence, and abuse of women and children.

- The Activist's Oasis (<http://www.matisse.net/~kathy/activist/activist.html>) offers an extensive collection of links to dozens of causes and issues, research centers, women's rights and student organizations, mailing lists, newsletters and more. The site also provides a breezy electronic pamphlet called "An Activist's Strategic Guide to The Internet" (<http://www.matisse.net/~kathy/activist/actguide.html>).

- Crisis, Grief & Healing (<http://www2.dgysys.com/~tgolden>) was developed by Washington, D.C., psychotherapist Tom Golden as a place for men and women to explore paths to emotional healing after suffering a loss. The site includes excerpts from Golden's columns and booklets, as well as suggestions from other visitors. —C.B.



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CIRCLE READER SERVICE NUMBER 20



on-line connections

Marriott says, "and it sort of escalated to, 'Let's kill him.'"

Marriott was struck and stabbed 17 times and left for dead, but he managed to dial 911; police quickly arrested three suspects.

Anywhere else, the story might have ended there. But Santa Clara sits in the heart of Silicon Valley, so

attorney's office was flooded with printouts of e-mail messages asking that the 17-year-old suspects be prosecuted as adults.

"The staff in the D.A.'s office just stared with amazement at the piles of e-mail and began calling each other to come look at all the mail that was received about 'the

that so many people spoke up."

Of course, on-line altruism didn't begin with the rise of the World Wide Web. On Oct. 17, 1989, long before the Web became a household word, San Francisco suffered its worst earthquake since the beginning of the century; Don Watkins remembers it as if it hap-

A man who read a posted plea for help after the San Francisco earthquake got in his plane and delivered food and supplies.

it's no surprise that word of the attack and Greg's injuries spread rapidly on the Internet. Marriott himself could no longer type—one of the knife wounds had severed a tendon in his hand—but he dictated details to a friend, who transcribed the story and posted it on the Web (<http://www.best.com/~rene>).

Within weeks, more than 1,000 Web visitors responded to a call for action from Greg's friends. Thanks to the ease and speed of on-line communications, the local district

Internet case," Greg's friends reported on the Web site.

Impressed by the worldwide show of support, assistant D.A. Stacie Kashevaroff agreed to try to persuade a judge to move the case to adult court. At press time, a decision was still pending. But whatever the outcome, Marriott says he's already won something: a new understanding of community.

"It's hard to express how thankful we all are," say his real-world friends, "both that Greg is OK, and

pened yesterday. "I was frustrated being so close to the quake, being unaffected and yet unable to do anything to help without getting in the way of the professionals." Soon though, Watkins, a longtime administrator of CompuServe's PC Network computing forums, discovered there was something he could do—a job that was uniquely suited to the on-line community.

Much of San Francisco's telephone equipment survived the quake, but as many as a million



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...Kapalua—Resting on the wind-swept plains of the Gulf Coast, two glorious Hawaiian Island courses have been selected to inaugurate Links LS as the first in the series of Resort Courses. The Arnold Palmer-designed Kapalua Village Course has a distinctly European flavor and a commanding view of the West Maui mountains. The 7,263 yard Kapalua Plantation Course showcases expansive slopes, deep valleys and unique native vegetation. For more info, call 1-800-800-4880



ACCESS

IN CORPORATION

long-distance calls were flooding into the area every minute, making it nearly impossible for anybody to get through. Local calling, however, was unaffected. To help, computer users in other regions of the country created "phone trees," posting messages in various forums on CompuServe offering to help quake victims contact relatives. California residents who were unable to dial out on the overburdened long-distance lines could instead place a local call to connect to CompuServe, where they were able to leave electronic notes for volunteers who would relay the messages to friends and family around the world.

Watkins, meanwhile, helped open a special Earthquake Assistance Forum; by noon on Oct. 18th, it was up and running as a clearinghouse for news reports, information on relief efforts, help in locating missing persons, and details on transportation in and around the area. The forum also



When Greg Marriott was assaulted at home, Netizens took up his cause.

provided material aid: One user left a message saying he desperately needed to reach a hard-hit area. Another forum visitor read the plea

and volunteered to fly his fellow subscriber, along with much-needed food and medical supplies, to the area in his private plane.

"We learned a lot about providing service in a crisis," says Sharou Baker, then a product manager at CompuServe. "It was amazing how everyone pulled together."

That lesson serves as a legacy today. While the earthquake forum closed a few weeks after the incident, CompuServe now routinely establishes special forums and news features in times of emergency, as do America Online and many independent individuals and organizations on the Internet.

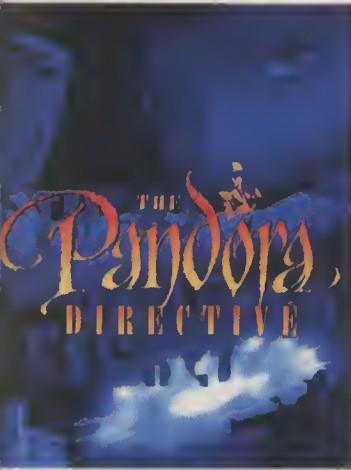
Compassion has indeed become commonplace in cyberspace. For all the hubbub about "Communications Decency," acts on the Internet speak louder than words. •

Charles Bowen is a HomePC contributing editor. You can send him comments on this story by e-mail at cbowen@aol.com.



THE PANDORA DIRECTIVE: PLAY IT AGAIN, AND AGAIN...

Tex Murphy returns in the most replayable interactive movie ever made!



An Enormous Six-CD Cinematic Epic!

The Story— What is the truth behind the rumored UFO crash at Roswell, New Mexico? Why did the military suddenly shut down and seal off the Roswell complex? And why the frequent references to the lost Mayan civilization? It starts out like a hundred other cases. \$500 a day (plus expenses) to track down a missing person. As you pick up Thomas Malloy's trail, you realize you're not the only one looking for him. By the time you discover that he's ex-military and knows what really happened on July 6, 1947, it's too late. The government's biggest secret is loose and you're trapped in a deadly game of cat and mouse with the most powerful and ruthless agency in the world. Based on the novel by Aaron Conners.

The Features— The most replayability of any interactive movie to date! Follow one of three narrative paths leading to seven different endings. Choose between two levels of play. The first level offers a complete on-line hint system to help you through the tougher puzzles. The second level— for expert gamers— has no hints available, but rewards players with higher bonus points, extra puzzles and locations. Our unique "Virtual World" engine allows you to slip under desks, rifle through drawers, and see the flies tanning in the light fixtures. Without the restrictions of rendered paths, you can explore Tex's three-dimensional world with full freedom of movement.



The Cast— Enjoy the difference Hollywood cinematography, acting, editing, stunt work, music, and direction make as the world of Tex Murphy becomes amazingly real. Starring Barry Corbin (*Northern Exposure, War Games*), Tanya Roberts (*View to a Kill, Beastmaster*), Kevin McCarthy (*Invasion of the Body Snatchers, Just Cause*), and Chris Jones (*Under a Killing Moon, Martian Memorandum, Mean Streets*) as Tex Murphy. Directed by Adrian Carr (*Quigley Down Under, Man from Snowy River, The Power Rangers*). Original music by Richie Havens and Nicole Tindall. For more info, call 1-800-800-4880.



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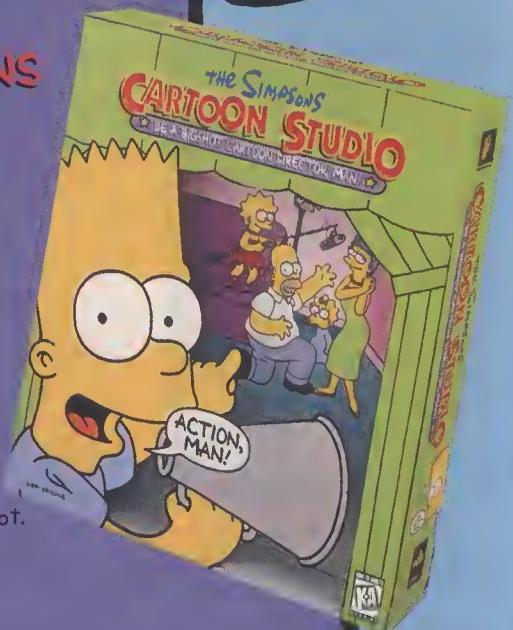
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MATT GROENING

fun and games

GREAT ESCAPES FOR GROWN-UPS

BY JULIE COHEN

A new Zork state of mind

Zork's Great Underground Empire has come a long way since it first sprang up on an MIT computer network nearly 20 years ago. Sentimental gamers may look back on the days when Zork programs consisted of white words typed on a black screen as a sort of golden age, but for the rest of us, Nemesis brilliantly breathes new life into this cult favorite.

Although it's still aimed at hardcore adventurers, the newest Zork chapter downplays the series' bizarre vocabulary, making only passing reference to classic Zork characters (though when you wander in the dark, you still may wind up as a grue's dinner). Instead, the game reveals the story of four great alchemists, their deaths at the hands of The Nemesis, and their captured souls, which you will attempt to set free. The tale, with its medieval trappings, relies on familiar themes that anyone with a rudimentary understanding of science should be able to follow.

But rest assured that one element of the Zork tradition is intact: The puzzles are great. With 65 of them spread among five worlds, Nemesis is a game adventurers can sink their teeth into. Of course, it's not just quantity that counts; these puzzles have depth and style, too.

★ Reading the stars

Each product reviewed in Fun and Games, Lifestyles + Learning, Kid Raves and Gear + Gadgets is rated on a scale of 0 to 4 stars. All prices are suggested or estimated retail.

Rather than treasure hunts and bizarre combinations of inventory objects, they present cryptic codes to decipher, and require logical prowess. Solutions aren't easy, but superbly positioned visual and audio clues give the puzzles great "Aha!" value (as in, "Aha! So that's what I do next!").

You'll find exquisite detail in the worlds where the action takes place—the Temple of Agrippa, Frigid River Branch Conservatory, the Monastery at Steppinrax, the Castle Ironclad and the Gray Mountains Asylum. Each setting is unique, from the art-filled monastery to the cold, blood-stained asylum. The graphics—60 minutes of perfectly integrated video clips, 360-degree scrolling panoramas and first-person flybys—are as well done as the puzzles.

Whether you're a longtime fan of the MIT-era Zork or the previous graphical version, Return to Zork (see *Fun and Games*, June 1994),

or even if you've never visited Zork before, Nemesis will keep you tied to your PC for many long nights—just avoid any grues looking for a midnight snack.

\$54.95 (*Windows 95 CD-ROM, DOS CD-ROM*) from Activision, (800) 477-3650, (310) 473-9200, <http://www.activision.com>. Circle #413

Armored and hammering

Fire up Silent Thunder: A-10 Tank Killer 2, and in minutes you'll be skimming above inferno-hot desert sands, blasting enemy vehicles to smithereens in a cloud of oily smoke, or threading your jet between Colombian mountains in search of drug runners.

While the game breaks no new ground, its hangar full of battle options gives practiced fliers a chance to flex their finely honed skills. At the same time, Silent Thunder is so easy to learn that rookies will find

themselves airborne in a flash.

Twenty-four challenging missions await your fast, flexible A-10 turbofan jet fighter. The weapons are nasty, ranging from cluster bombs and napalm to Sidewinder missiles; also at your disposal are maps, status screens, and a selection of cockpit and external camera views (including a mobile

★★★
Zork Nemesis
Adventure

★★★
Silent Thunder:
A-10 Tank
Killer 2
Flight
simulator



Once a series of black screens and white text, Zork Nemesis gives rise to stellar graphics.

Hints & misses

Need help in your strategy for foiling The Nemesis or sniffing out treasure? Both Zork Nemesis and Treasure Quest (see review, page 152) link to Web sites that promise clues to help you move ahead in the games.

Each site was still in development at press time. Zork's link (<http://zork.activision.com>) will soon hold game tips, but on our visit it featured only a few scenes



(not including the one above) and a link to Activision's home page, where four puzzles reveal game clues.

Meanwhile, the Treasure Quest site (<http://www.treasurequest.com>) led us to other pages and hints, from a "TQ Confirmer" clue hidden on different game-related home pages to a long narrative that gives away the first room's quotation. But, as in the game itself, many hints are obscure, and may not be worth the time—and money—it takes to find them. —J.C.

floating camera for you to position). After a few missions, you'll learn handy tricks—such as how to decelerate during a flyby in order to pick through your foe's anti-aircraft defenses and wipe out multiple targets in a single pass.

But for all the fancy features at your disposal, the real reason Silent Thunder is a such a joy for battle-game fans is that the op-



tions don't intrude on the gameplay; the cockpit controls are always easy to read. Beginners can earn their wings by choosing an invincible aircraft and taking unlimited ammo aloft to face mild aggressors, while aces can increase the difficulty setting for heart-pumping sorties.

If you're tired of Microsoft Flight Simulator and want a bigger challenge than landing at O'Hare in one piece, you won't be disappointed if you take Si-

ent Thunder under your wing. —David D. Busch

\$59.95 (Windows 95 CD-ROM) from Sierra On-Line, (800) 757-7707, (206) 649-9800.

<http://www.sierra.com>. Circle #414

fun and games

Forming a more perfect union

Look around. Is this the best civilization has to offer? It's an age-old question with an obvious answer: Civilization can always be improved upon. For proof, look no further than Sid Meier's Civilization II.

Veteran Civilization players may be tempted to dive right into the popular empire-building strategy game's sequel without reading the manual, but be forewarned—ignore the book and you may catch only the game's obvious graphical

improvements, including video clips, a new 3-D perspective and characters that provide you with information on the spot.

The building blocks of your society, from trading to fighting, are newly realistic in other ways, too,



Sid Meier's Civilization II

Strategy



Civilization II advances on its predecessor's look—even CD-ROM wasn't built in a day.



ND ON THE 8TH DAY, HE SPLIT TO MAUI, AND LEFT YOU IN CHARGE.

Don't forget
to feed the fish.

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 Afterlife. The first world-building simulation that lets you manage two planes of "unreal estate"—heaven and hell—simultaneously. Start with the Gates of Heaven and Hell, zone in blocks of Sins or Virtues and build roads. Soon, the dearly departed arrive in droves. Keep them happy and you flourish. Lose too many and it's a visit from the Four Surfers of the Apocalypso. Add a half-dozen disasters, money problems, lost souls, headaches on the planet below, and things get complicated quick. With over 200 artistically rendered rewards, nearly 300 detailed tiles and buildings, and more maps, graphs and charts than you can shake a pitchfork at, you're in for infinite hours of game-play.



WINDOWS 95, DOS & MACINTOSH CD-ROM

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making play more rewarding. For example, your computerized rivals remember previous negotiations. If you break a treaty once, word travels fast—it will become harder for any other character to trust you.

Civilization II involves tough decisions whether you're preparing for war or cooperating with neighbors over trade negotiations. Your score depends on how far your society advances, not just how many enemies you defeat. It all adds up to complicated gaming, but Civilization II's built-in scenarios let you strengthen your skills quickly.

And if you should make too many wrong choices and face annihilation? Civilization II has a ready cheat mode, so you won't have to learn any mysterious "secret" codes. Now that's a sure sign of an advanced Civilization. —*Stuart Gibbel*

\$48.99 (Windows 3.1 CD-ROM) from MicroProse, (800) 879-7529, (410) 771-1151, <http://www.microprose.com>. Circle #415

Fool's gold

I wouldn't recommend Treasure Quest for a million bucks—which is a shame, because that's what Sirius Publishing is promising to the player who finds the most el-

egant solution to this drab mystery.

The road to riches runs through a 12-room mansion; it's your job to explore each room and piece together a series of audio and visual clues referring to a famous quotation in that room.

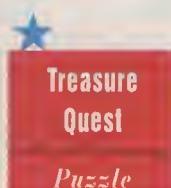


Figure out all 12 quotes and submit them to Sirius with a detailed explanation of how you solved each one; the first player to solve

the mystery and provide the best explanation wins.

Trouble is, it's hard to imagine anyone playing this for long without such a bribe—the puzzles are deadly difficult and graphically flat. Instead of presenting illustrated rooms for players to explore at random, Treasure Quest uses a patchwork of photos, words, letters, numbers and the occasional video clip to represent each location. It's difficult to figure out where you are, much less devise a logical approach.

In the game room, for example, you'll see photos of a chessboard, a billiards table, a Scrabble game in progress, and a deck of cards with a king and queen showing. Most of

these items are puzzles, but it's not clear what you have to do to solve any of them. You certainly won't *play* the games in the pictures; rather, you have to find hot spots on

the photos that lead you to other photos, then interpret words that appear near those pictures. The words provide clues to solving the room's quotation, but finding them is confusing—and worse, it's a bore.

The *Official Resource Guide* provides only general hints, but



adds \$20 to the disc's \$50 price—it's not worth the million-dollar longshot. Save your "dollar and a dream" for the lottery.

\$49.95 (Windows 3.1 CD-ROM, Macintosh CD-ROM) from Sirius Publishing, (800) 247-0307, (602) 951-3288, <http://www.treasurequest.com>. Circle #416

Game overtime: Extending the shelf life of 4 favorites

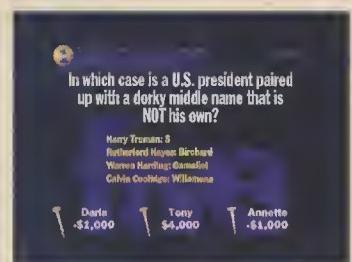
Ever wonder what you'll do for an encore after you finally complete the last round of a great game? Luckily, many popular programs offer add-on levels, generally for \$20 or less, that can double your fun. Here are four excellent examples:

Access Links 386/Microsoft Golf Add-on Courses. From Alberta's Banff Springs to Chicago's Cog Hill to Monterey's Pebble Beach, Access offers 15 additional golf courses for its Links 386 and Microsoft Golf games. Digitized photographs of each hole make you feel like you're right on the course (800-800-4880, <http://www.accesssoftware.com>).

Descent II Panic Levels. To get you past the panic of finishing the game, Parallax Software offers a new Descent II level every week. These episodes won't work with the shareware version of the game, but if you have the commercial program, the extra levels are free for the downloading (313-663-9120, <http://www.pxssoftware.com/panic/index.html>).

H!Zone. Heretic and Hexen fans can enjoy 12 new episodes and 250 new levels, customize the games, edit levels, and run Doom, Doom II and Heretic levels with Hexen thanks to this extension package (612-559-5140, <http://www.wizworks.com>).

You Don't Know Jack Question Pack. If you've gotten to know the original Jack all too well, the You Don't Know Jack Question Pack offers the same irreverent humor in 400 new pop-culture and classical trivia stumpers (800-344-5541, <http://www.berksys.com>). —J.C.



Sometimes only a hero can bring a family together



"Shadoan has all of the imagination, flair and graphics you would expect from the creator of Dragon's Lair."

-Steven Greenlee, Editor, Computer Game Review

"It leads the field in animated interactive adventures"

-Game Pro Magazine

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lifestyles + learning

BY SHARLENE JOHNSON AND CHARLES BOWEN

Going out on a limb to dig up your roots

Delete Edition II—the latest offspring of the Family Tree Maker clan of genealogy software—is actually a set of triplets. In addition to Version 3.01 of Family Tree Maker, the top-selling genealogy program, the package includes two other components: the FamilyFinder Index—a searchable list containing 115 million names—and a set of four discs, part of a new Family Archives collection, packed with Social Security death records and existing family trees for research. The product's proud parents at Broderbund Software boast that the trio makes "locating and viewing historical information about your ancestors...as easy as typing a name." Remember, though, that parents do tend to brag.

Family Tree Maker remains the golden child of this brood—it's a

snap to use, and has an abundance of help features and simple navigation tools. Odds are you'll be able to use it to plant the seeds of your own tree and track birthdays and anniversaries without even opening the 450-page-plus manual. And the program's Scrapbook area conveniently stores scanned photos and documents, as well as sound and video clips.

If you're more interested in researching your roots, though, the software is less surefire. One user says he located 10 ancestors in an hour, but others may need to draw on a larger set of Family Archives beyond the discs in Deluxe Edition II, all sold individually for \$20 to \$50.

I found promising leads in the FamilyFinder Index, which indicates the Family Archive disc that

★★★
**Family Tree
Maker Deluxe
Edition II**
Genealogy

might contain information for further research; in fact, I found *hundreds* of potential matches, but they're hard to confirm without the indicated Family Archive, which you may have to buy separately. Luckily, all the discs have a 90-day money-back guarantee.

If the Family Archives work for you, Deluxe Edition II is a bargain. And even if they don't pan out, it's not a total loss—Family Tree Maker is a fine program. If the genealogical research component isn't vital, consider the basic version (\$39.99, Windows 3.1; \$59.99, Windows 3.1 CD-ROM) before you branch out into the deluxe package. —S.J.

\$99.99 (set of five discs, Windows 3.1 CD-ROM) from Broderbund Software, (800) 521-6263, (415) 382-4600, <http://www.familytreemaker.com>. Circle #417

Dictionary's value speaks for itself

In the early 1990s, software companies took advantage of CD-ROMs' enormous data capacity to introduce impressive digital dictionaries that listed multiple definitions, parts of speech, word origins and sample sentences. But when critics complained that the software was no better than the original—and typically less expensive—printed volumes, publishers were hard-pressed to argue.

Now Softkey International has just the thing to silence naysayers: a digital dictionary that talks.

With the American Heritage Talking Dictionary, you no longer have to decipher an obscure printed pronunciation key to learn how to say a word. Just click on an icon, and you'll hear the word in the voice of a trained linguist.

Audio alone would make the dictionary a delight, but it's not the only reason this disc is a landmark. Along with the 200,000-word dictionary, you get an electronic



Family Tree Maker Deluxe Edition II adds helpful—if imperfect—discs for genealogical research.

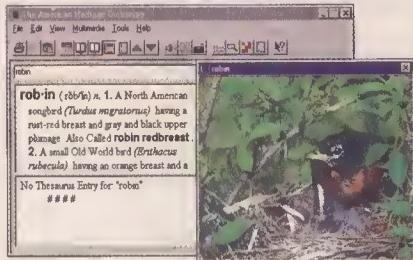
★★★
**The American
Heritage
Talking
Dictionary
Reference**

lifestyles + learning

thesaurus with more than 1.5 million synonyms. And all the text is hyperlinked—click on *any* word in a definition or a synonym list to find it in the dictionary immediately.

But for me, the true standout feature is Word Hunter, which helps expand your understanding of a word or concept. For instance, ask Word Hunter to look up "combustion," and in addition to defining the word itself, it shows you that the term pops up in 50 other definitions, including "automobile," "blast furnace," "breathe" and "carburetor."

The disc also includes a Dictionary of Cultural Literacy to help you trace common references and phrases to their sources in the Bible, economics, medicine, philosophy, religion, the sciences and elsewhere. And while this complete language resource includes a num-



ber of words it frankly identifies as "obscene," you can block their display and pronunciation if you'd rather your PC didn't use such salty language. —C.B.

\$79.95 (Windows 95 CD-ROM) from Softkey International, (800) 227-5609, (617) 494-1200, <http://www.softkey.com>. Circle #418

Good intentions won't relieve your tension

Feeling pressured? Underappreciated? Overworked?

Do you need some tips to help you cope? Take our advice: Avoid Manage Stress. If you're a Type A personality—one who typically responds poorly in difficult situations—this disc is only going to frustrate you.

As sound as the suggested stress-

management techniques are, they're hardly new—you'll find essentially the same tips in hundreds

of inexpensive paperbacks or magazine articles on the subject: Maintain a positive attitude, make time for fun, work smarter not harder, get plenty of exercise, eat right and so on. And although the program is

easy to navigate, the information here is doled out piece by irritating piece, sometimes a mere sentence or two

at a time. Constantly clicking on the forward button and waiting for the next video segment to load can quickly drive anyone to distraction and new levels of restlessness, a classic symptom of—you guessed it—stress.

The disc's multimedia elements—ample videos, clear narration, snappy illustrations and fun cartoons—are all first-rate, but a slick look isn't enough to justify a suggested price of nearly \$50. Likewise, the interactive elements, including several multiple-choice quizzes and a "game show" called Stress for Success, make the disc more fun, but no less superfluous. In most cases, the questions serve only to reinforce what you've learned elsewhere rather than teach you anything new about your own stress levels and ability to cope; how much insight can you realistically expect to get by answering questions such as, "You work better when you're rested, right?"

To be fair, the program's developers would tell you that software doesn't cause stress—an impatient attitude is the real cause of the problem. But unless you've got the demeanor of a saint, you'll



really need a stress reducer after shelling out half a C-note for two-bit psychology. —S.J.

\$49.95 (Windows 3.1 CD-ROM) from Midisoft, (800) 776-6434, (206) 391-3610, <http://www.midisoft.com>. Circle #419

Two medical discs get first-rate treatment

When it comes to medical reference guides, CD-ROMs are just what the doctor ordered. What better format is there for technical terms that require lengthy explanations? And was a topic ever more ripe for illustrations and video, from pictures of skeletons, muscles and the parts of the brain to animation revealing how the heart and lungs work?

That said, it takes creative programming to present the basic facts and figures gracefully. Used well, a computer's interactivity can lead to

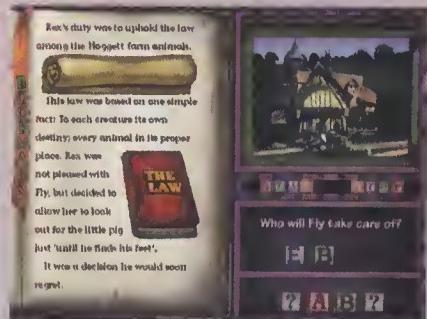
Lookin' for kin



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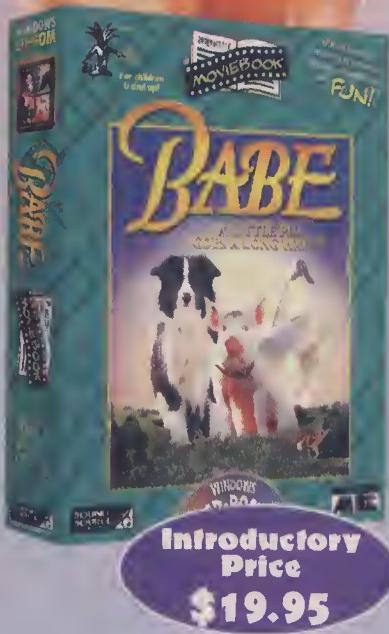
Linking literacy and play, the BABE Interactive MOVIEBOOK™ is a captivating CD-ROM reading experience. Your children will play, laugh and read (or be read to) for hours as they discover the adventures of Babe and his barnyard friends in a 50-page storybook including 20 minutes of video clips, word puzzles, dictionary definitions, charming animation and illustrations. Seven fun activities and games on Hoggett farm complete an adventure that will engage your little readers (and players) again and again.



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lifestyles + learning

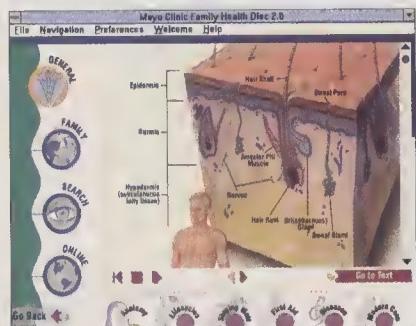
a disc that gives the subject life, and it's nice to see both Mayo Clinic Family Health and the American Medical Association Family Medical Guide rise to the challenge: Each offers information in a way that lets you interact on a personal level, as if you were talking privately to your own doctor.

At their core, both discs let you identify symptoms of a medical condition and, after answering a few questions, zero in on possible causes. For instance, suppose your child has developed a cough. The AMA Guide asks, "Is your child's temperature 100° or above?" If you select Yes, it asks, "Is your child breathing very rapidly or gasping for air?" Answer

No, and the program responds, "This may be a viral respiratory infection such as influenza"; answer Yes, and it advises, "Call your physician now—your child may have a lung infection. See 'acute bronchitis' or 'pneumonia in children.'" The Mayo Clinic disc reaches similar conclusions, listing among the possible causes

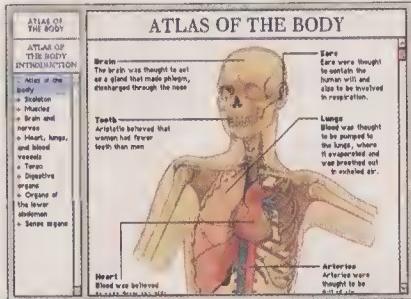
bronchiolitis, a cold and croup; it then supplies background information on each.

The AMA disc gets higher marks for presentation, especially for its attractive on-screen flow charts that help you follow all the alternatives. In contrast, while the Mayo



Clinic disc dishes out similar substance, it does so in a less interesting, text-based Q&A style.

But the Mayo disc boasts a healthier store of information. Ask it about hyperthyroidism, for instance, and you'll get 3½ single-spaced pages of text, with dozens of hyperlinked sidebars on everything from Graves' Disease and



goiters to atrial fibrillation and iodized salt. The same subject gets only two pages in the AMA disc, with no hyperlinked references. On the other hand, some may find the AMA's friendlier, less formal text easier to understand.

Another advantage of the Mayo disc is its inclusion of a few extras. Along with a poison guide and a drugs and prescription section, the disc includes a personal history option for notes on your family's medical episodes. You also get a collection of animated sequences on potentially helpful and occasionally sensitive subjects such as how to perform the Heimlich maneuver, how to manipulate ear drops and how to use a suppository.

Of course, neither disc is meant to take the place of a physician—repeatedly, both discs advise you to see your doctor in serious cases. But you may feel better just knowing either program is in the house. —C.B.

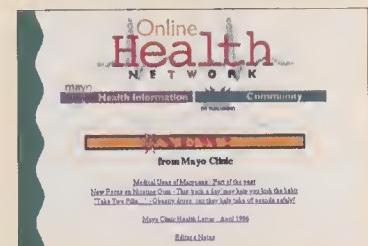
Mayo Clinic Family Health, \$39.95 (Windows 3.1 CD-ROM, Macintosh CD-ROM) from IVI Publishing, (800) 432-1332, (612) 996-6000, <http://www.ivi.com>. Circle #420

American Medical Association Family Medical Guide, \$39.95 (Windows 3.1 CD-ROM, Macintosh CD-ROM) from D.K. Multimedia, (800) 225-3362, (212) 213-4800, <http://www.dkfl.com/>. Circle #421 •

Mayo on the Net

Besides the Family Health CD-ROM, IVI Publishing and the Mayo Clinic have teamed up to create the Online Health Network (<http://healthnet.ivi.com/>), a friendly, free source of medical information on the Web.

The site has four main sections. In the Newsstand, you'll find the Mayo Online Health Magazine, with timely articles on four "Hot Topics" (Pediatrics, Adult, Prevention and Nutrition); "Ask the Physician" (answers to selected queries are posted on the site); and the "Health Letter," with more tips, up-



dates and general advisories. New items are posted each week.

Check the Special Events section for chat sessions with Mayo physicians. The Library holds the site's archives (keyword searches are available). Finally, the Community Center has links to other medical organizations.

And if your IVI CD-ROM is failing? The site also has a direct e-mail link to technical support. —Steren Korn

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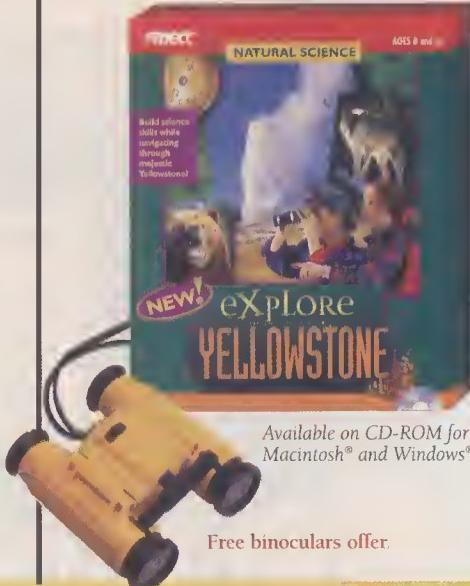
To find out what stores carry *Explore Yellowstone*, call 1-800-685-6322, ext. 529. For a demo, check our home page on the World Wide Web:
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CIRCLE READER SERVICE NUMBER 37

kid raves

OUR YOUNG EXPERTS RATE SOFTWARE

BY CAROL ELLISON

Lolly, Lolly, get your kids' adverbs here

Conjunction Junction, what's your function?" Thanks to the Emmy-Award-winning *Schoolhouse Rock* TV spots, anyone who grew up in the '70s knows immediately it's "hooking up words and phrases and clauses." By wedging catchy tunes to cute cartoons, *Schoolhouse Rock* made math, English, history and social-studies basics seem almost as cool as the latest breakfast cereal. Due to these toe-tappers, much of a generation will never forget how a bill becomes law and why 3 is a magic number.

Riding the wave of '70s nostalgia, the series has been rerun in recent

years and is now undergoing a major revival, including its first appearance on CD-ROM. The disc even took some of the older children in the *HomePC Kids' Lab* back to...well, their youth. "I feel like I've been transported back five years," declared 14-year-old Diana when she overheard the familiar songs.

The Grammar Rock CD-ROM is the first of a planned series based on the TV segments. The disc couples nine vintage animated music videos about the parts of speech with 19 activities that reinforce still-potent lyrical lessons.



Schoolhouse Rock!
Grammar Rock
Ages 6 to 10

Language skills

A screenshot from the game shows a boy with orange hair, wearing a red long-sleeved shirt with a large yellow 'SP' on it, sitting at a small table in a train car. He is looking down at a book or card he is holding. There are two blue menus labeled 'MENU' on either side of him. The train car has large windows and a blue door in the background.

Grammar Rock adds 19 new activities to its computer menu of nine vintage tunes and toons.

Diana is several years older than the program's target audience and knows the tunes, but *Schoolhouse Rock* has been off the air for a while, so few of the kids in the disc's targeted age range have heard the jingles. We can't say we're surprised, but they loved them just the same.

Abbe, 7, quickly began singing along with "Conjunction Junction," then tackled a word game, sorting nouns by person, place and thing. "I like this game!" she chirped. Then she moved on to the pronoun race, where her character sped ahead of the pack with every pronoun identified in a sentence.

"Knowledge is power," the game said when she won.

"Yes!" she agreed. Some 20 years after its debut, *Schoolhouse Rock* remains as solid as ever.

\$39.95 (Windows 3.1 CD-ROM, Macintosh CD-ROM) from Creative Wonders, (800) 543-9778, (415) 573-7111, <http://www.ea.com/crwonders.html>. Circle #422

Shari had a little Lambchop

Shari Lewis and her puppet sidekick Lambchop have charmed young TV viewers with their wit and wisdom for well over 30 years, managing to be at home in the eras of both *Howdy Doody* and the *Power Rangers*. But—*Schoolhouse Rock* aside—what glitters on TV doesn't always strike

gold on the PC; our juvenile jury expected more from Lambchop's CD-ROM debut.

"Not much to do," complained Laura, 6.

The disc combines an interactive tale based on the children's story "The Musicians of Bremen" with five musical activities. Lambchop joins a trio of tuneful animals to form a quartet; kids can listen to the story and play the games, or visit the music "store," where they can hear more than 50 instruments.

As much as children in the Lab love Lambchop, the little critter's lengthy banter with Shari preceding the story was too much of a good thing. Worse, children such as Abbe, 7, who loves to test her developing



reading skills, were disappointed that there was no text on the screen.

"It's OK. Kind of boring," Abbe concluded.

"But this is cute," exclaimed her friend Alexandra, 6, finding the Lambchop finger puppet packaged with the program.

"Yeah!" Abbe agreed enthusiastically. Then she got up from the PC to go play with it.

\$39.99 (Windows 95 CD-ROM, Windows 3.1 CD-ROM, Macintosh CD-ROM) from Philips Media, (800) 340-7888, (310) 444-6500, <http://www.philipsmedia.com/media/home>. Circle #423

Tyrannosaurus wrecks

As a book series, *Dinotopia* hit the *New York Times* best-seller list last year. But as a CD-ROM game, it sank to the bottom of our young experts' charts.

Jim Gurney's fantasy-adventure stories about a society of humans and dinosaurs clearly excite children's imaginations. Several kids in

the Lab who had read the books were eager to try the disc, which casts players onto a beach, shipwrecked in the strange and mysterious land of Dinotopia, where human and dino

kid raves

inhabitants seemingly co-exist and communicate in an unusual grunting language.

That much kids are told at the beginning of the game. But the details of the predicament—the year is 1878 and children play as 17-year-old Nathan Drake, whose anthropologist parents died in the Australian outback—are revealed only in a strategy guide that costs an extra \$19.95. And before players can tackle the 12 challenges to win the game—or even figure out what it's all about—they must learn the language of Dinotopia, which is nearly impossible without the guide.

"I'm clueless! Absolutely clueless!" declared a frustrated Jessica, 13, after wandering around Dinotopia for more than an hour without finding anyone to teach her the language. "I don't even know what I'm supposed to be doing here."



Even 11-year-old Jonathan, a great fan of the books, gave up: "I guess it would be OK on a rainy day when you couldn't go outside, and there weren't any other games in the house, and the TV didn't work, and your mom was out of town or at the grocery, and there was nobody to talk to..."

\$50 (DOS CD-ROM) from Turner Interactive, (800) 294-0022, (404) 555-7972, <http://www.turner.com/dinotopia>. Circle #424

Of course, Peter Rabbit can multiply

Peter Rabbit's Math Garden is the second in a CD-ROM series based on the classic tales of Beatrix Potter. The first, *The Adventures of Peter Rabbit and Benjamin Bunny*, let kids explore the story and Potter's watercolor

landscapes from a 360-degree perspective. *Math Garden* is just as lovely, and it's chock-full of effective learning games.

The new disc introduces basic math skills with the help of familiar characters: Mrs. Tittlemouse asks children to sweep away a certain number of bugs from her house; Mr. Jeremy Fisher enlists players' help to sort the fish he catches to serve

at a party; and Peter himself needs assistance in matching numbers of objects to numerals and equations before finding a place to hide from Mr. McGregor.

Four skill-building activities increase in difficulty as players answer questions correctly. *Math Garden* also comes with a coloring and activ-

Thanks, kids!

This month's reviews rely on the talents, hard work and youthful perceptiveness of the young experts in the *HomePC Kids' Lab*: Joseph and Victoria Baston, Jonathan Buyanovsky, Cara and Laura Forte, Diana and Russell Garber, Jennifer Garber, Abbe and Lisa Goldberg, Kristen Hans-



dorf, Alexandra and Marissa Hayat, Samantha Holle, Alex Hyman, Adam and Sarah Kirell, Jessica Sampson, and Edward and Nicholas Shapiro. Thanks also to Debbie Doyle, director of CMP Publications' Child Care Center, and Kids' Lab assistant Karen Garber. —C.E.

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CIRCLE READER SERVICE NUMBER 26



ity book that kids can play with away from the keyboard. And after each round, it's Radish Time, a lively activity in which animated radishes fall from the top of the screen. Children click on as many radishes as they can until time's up; each one they collect can be traded for seeds to grow in Mr. McGregor's garden for Peter's next meal.

"How many is 9 minus 6?" wondered Joseph, 6, when asked how many buns Mrs. Tittlemouse had swept up. But he'd solved the problem in his head before his 8-year-old sister, Victoria, answered.

"Yes! It's radish time," Joseph cheered when he'd correctly sorted fish for Mr. Jeremy Fisher's dinner party. With a basket of radishes, he was off for Mr. McGregor's garden. Just one tricky problem remained.

"Gardening?" he asked. "How do you garden?"

\$33.95 (Windows 3.1 CD-ROM, Macintosh CD-ROM) from Mindscape, (800) 234-3055, (415) 897-9900, <http://www.mindscape.com/>. Circle #425

Antics that leave kids spell bound

The Great Word Adventure 1 isn't a perfect learning tool; at times, a child's score in this spelling game reflects his or her ability to aim, more than how well he or she knows words. Neverthe-

Rabbit's feat: Preserving a classic

Peter Rabbit has been a favorite children's book since 1902, when he took his first bite out of Mr. McGregor's garden in *The Tales of Peter Rabbit*. But when Mindscape decided to do a multimedia version of Peter's story, adapting a nearly century-old literary treasure to CD-ROM while retaining its essence posed a challenge.

Mindscape wanted to present Peter's world in a panoramic 360-degree view—which it calls "Exploraseape"—that would let children feel a part of that world. But Potter's famous watercolor illustrations were close-ups of its inhabitants and partial views of the landscape.

To get a look at the environment that inspired the drawings, the software development team flew to England and walked the grounds of Potter's estate. "We needed to preserve the integrity of 100 years of Peter Rabbit," says Rosemary Yates, Mindscape's senior producer for the series. "If you work from the book and look up from the back gate through the barnyard, you see the view we were trying to re-create."

Four watercolor artists were enlisted to produce the electronic Exploraseape. The result of their efforts is the panoramic view of Peter's world in two discs released so far—interactive environments that surely would make Potter proud. —C.E.



kid raves

less, the disc more than earns its four stars: We haven't seen a program inspire such excitement in months—it literally had kids jumping and dancing in the aisles.

Right on cue, Lisa and Marissa, both 9, did a duck dance and bumped butts to the music the program launches when players finish a rhyming activity. Whether or not they were aware that a 2,000-word

vocabulary is at the heart of the program—which teaches kids how to spell by way of games, anagrams and alphabetization challenges—re-



ally didn't matter, since the jingles, silly gags and corny one-liners from Lil' Howie, the animated bear (voiced by comedian Howie Mandel) who hosts the game, made it all such rollicking fun.

Favorites of the kids in the Lab included the Stink Gui, which shoots down all the words in a given category (for instance, all words that are colors—"green," "red," "gold" and so on), and Scary Stories, which rewards players with a spooky tale for completing an anagram.

And for all the entertainment, the disc offers a fun-filled way to study for school, since it lets kids add their weekly spelling lists to the collection of words in the program.

"I just love this game," said Jennifer, 9. "It's so cute. The graphics are cute. The characters are cute. It's all cute."

\$35 (Windows 3.1 CD-ROM, Macintosh CD-ROM) from 7th Level, (800) 884-8863 (214) 498-8100, <http://www.7thlevel.com/>. Circle #426 •



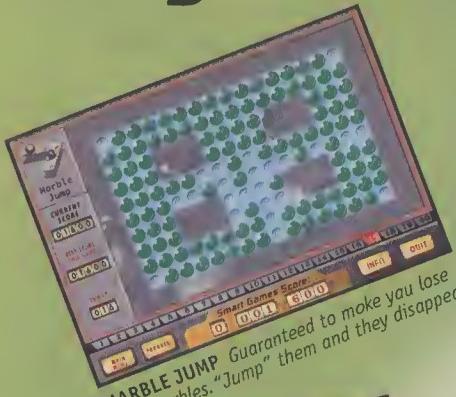
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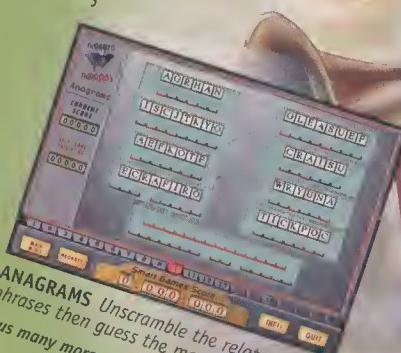
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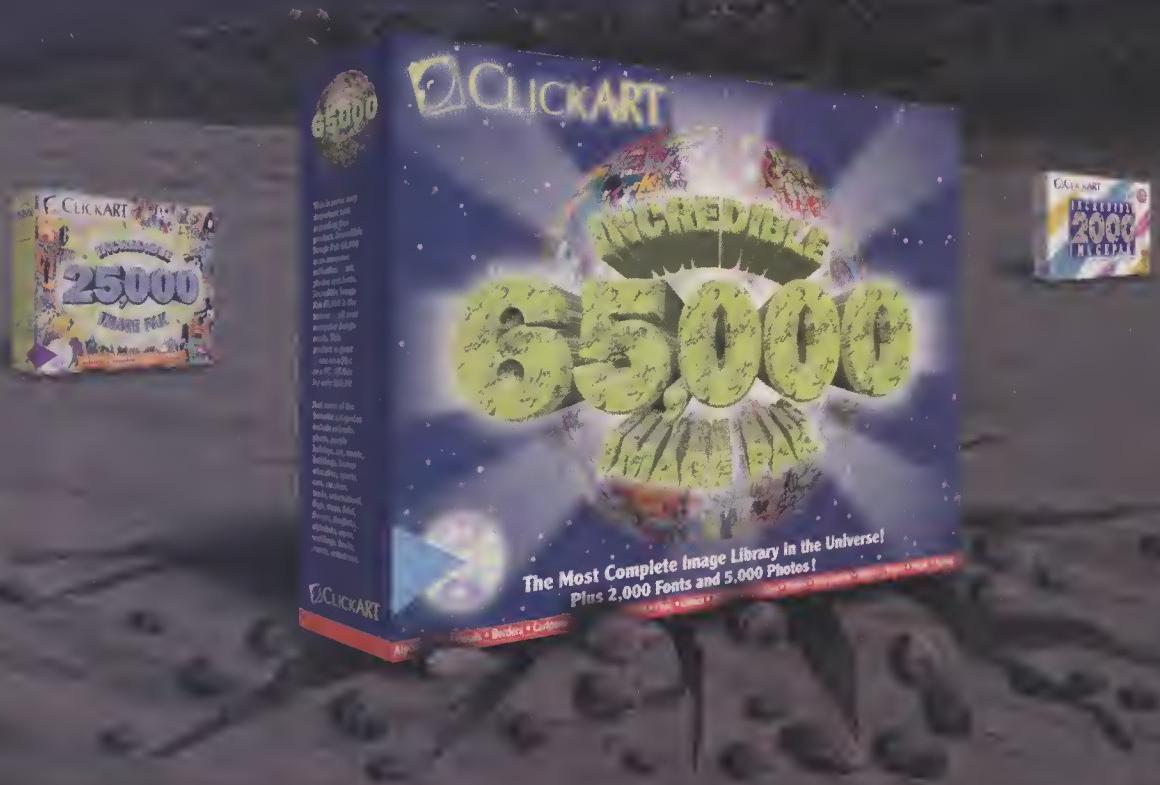
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CIRCLE READER SERVICE NUMBER 57

YOUR GUIDE TO NEW HARDWARE

gear + gadgets

EDITED BY JULIE COHEN

Voice commands (and sound multimedia)

NEC's Ready 9617 multimedia PC puts the *fun* in functional—and chances are you'll be too busy playing with the gizmos on this multimedia PC to notice the low-priced 133-MHz Pentium machine's sharp, productivity-enhancing performance.

Imagine using a handheld remote control to activate your audio CDs, retrieve voice messages from a full-featured answering machine, or switch to a quick-dialing speakerphone. Not radical enough for you? Then put down the remote and *tell* the PC what you want it to do—the system's voice-recognition software understands a long list of Windows 95 commands.

Say what you will about the need for speech commands; if they don't excite you, rest assured NEC hasn't

ignored the basics of a sound multimedia PC. The Ready 9617 has 16 megabytes of RAM, a six-speed CD-ROM drive, an Opti 930 wavetable sound card, an Alliance ProMotion video/MPEG card, a microphone and a pair of high-quality 8-watt speakers. And the model's no slouch for home-business owners, either, with its 28.8-Kbps voice and data

fax/modem, crisp 15-inch monitor and 1.6-gigabyte hard drive. Finally, its software strikes a balance between work and play, with Microsoft Works, Money, Publisher, Encarta 96 and Explorapedia; the Studio M multimedia workshop; and a number of entertainment and children's programs.

It may sound gimmicky, but using a remote control to listen to



NEC Ready

9617

Multimedia
PC

NEC's Ready 9617 not only delivers multimedia sights and sounds, but listens to spoken commands.

incoming phone messages, view faxes, dial phone numbers, put a caller on hold, or adjust the volume of your audio CD with the press of a button is a kick. Even more captivating is the voice control, which takes only a few minutes to set up. The system's preset profiles recognized most of our spoken instructions; unless you have an unusual speaking voice, you'll probably have to train the PC only to understand customized commands.

Whether for business or pleasure, the 9617 lives up to its name—this machine really is ready for anything. —David D. Busch

\$2,448 with 16 MB of RAM, 1.6-GB hard drive, six-speed CD-ROM drive and 15-inch monitor, from NEC, (800) 388-8888, (508) 264-8000, <http://www.nec.com>. Circle #427

This hard drive takes passengers

At first glance, the \$599 price tag on Adaptec's new Power Storage hard drive kit—a 1-gigabyte external Quantum Fireball 1080S drive and an Adaptec AHA-2940 SCSI adapter—may seem steep compared with competing \$250 1-GB EIDE drives that require no add-on adapter. Look a little closer, however, and the kit will demonstrate the value of the SCSI (Small Computer Systems Interface) technology.

Adaptec's package (which works with existing EIDE drives) lets you hook up as many as six additional

devices—hard drives, CD-ROM drives, optical disk readers and recorders, scanners, and removable storage devices such as the Iomega Zip or

SyQuest EZ—simply by connecting one device to the next, then connecting the last one in the chain to the adapter.

And because SCSI components can send and receive information simultaneously, your PC's performance speeds up (devices sharing



an EIDE interface have to take turns). So although the Fireball's basic specs were on a par with our Pentium-75's built-in EIDE drive (an 11-millisecond seek time for the Fireball, 10 ms for the EIDE), SCSI made its presence felt in our tests: It took 25 seconds to copy a 15-megabyte file from a CD-ROM to the EIDE hard drive; we copied the same file to the Fireball in just 18 seconds.

The drive is easy to install, too: Open the case, slide the adapter card into a free PCI slot, close the box and plug the external drive into the adapter with the supplied SCSI-2 cable. You'll also need to connect a separate power supply.

If you're using Windows 95, the system will locate the new SCSI adapter and offer to install the required drivers from the Adaptec floppy disk. To prepare the drive, you'll have to open a DOS window and run *fdisk* to create a new drive letter (D:); you'll also have to use

the DOS *format* command. The process is clearly explained in a well-written 12-page pamphlet.

Be aware that when you assign the letter D: to the Adaptec drive, your CD-ROM drive will be renamed drive E: automatically. You'll have to make sure your CD-ROM programs look for the E: drive instead of the D: drive.

If you plan to add a scanner or CD-ROM writer and want to save scarce internal slots or avoid slower parallel-port connections, the Power Storage hard drive kit won't steer you wrong. —D.B.

\$599 (PC) from Adaptec, (800) 959-7274, (408) 945-8600, <http://www.adaptec.com>. Circle #428

All-in-one is good, if not picture-perfect

First, the good news: Hewlett-Packard's OfficeJet Model 350 all-in-one device handles its basic printing, faxing, copying and scanning jobs just fine. The bad news is that the convenience requires some compromises.

Installation isn't one of them—as long as you remember to buy a

gear + gadgets

high-speed, bidirectional printer cable, hookup is unlikely to give you any problems. The OfficeJet 350 connects to your PC's parallel port,

and Windows 95 will recognize the new printer automatically, prompting you to load the software.

You won't have a bad word to say about the way the machine handles text: At 600 by 300 dpi and three pages per minute, it measures up to the performance of a typical budget ink jet printer. The OfficeJet 350 ships with

Care's OmniPage Limited Edition software for basic optical character recognition, and includes an offer to upgrade to the \$695 OmniPage Pro for \$129.



Page Limited Edition software for basic optical character recognition, and includes an offer to upgrade to the \$695 OmniPage Pro for \$129.



Config.sys diagnosis: Fixing system files from afar

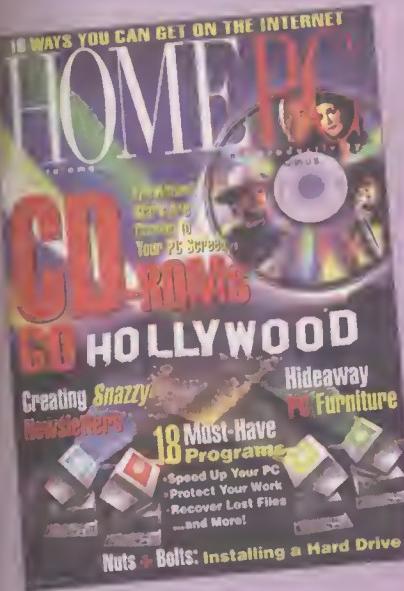
Open your config.sys file," says the tech-support rep. "Huh?" you ask. Those moments when you're at a loss add minutes—and toll charges—to your phone call as the technician spells out, letter by letter, what to type in order to find the basic files necessary to help diagnose your problem.

But some new PCs eliminate the middleman—namely, you—in this exchange. Models from NEC (including the Ready 9617 reviewed in this section), AST, Packard Bell and Hewlett-Packard use a program called VoiceView TalkShop, which, among its service links, lets a PC maker's technician retrieve important system files directly from your computer. When you ring up the company's support department via the PC's modem (which can handle both voice and data—not simultaneously, but in one connection), the support technician can send fixes or make whatever changes are necessary to your files, saving you lots of time. In fact, AST reports that the average length of a call for TalkShop service is 10 to 15 minutes, or a third the average 30 to 45 minutes for a standard call. —J.C.



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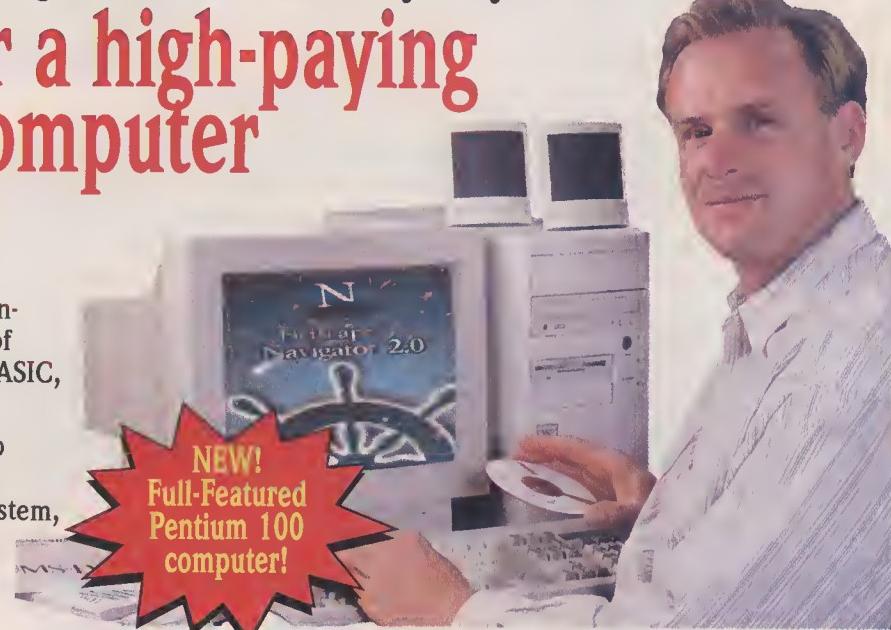
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Advice squad

SCSI cards have two connectors—one for internal devices (such as most hard drives) and one for external devices (for example, most scanners). If you're going to connect several SCSI devices in a row so you can use them all at once (a procedure called daisy-chaining), you'll need to make sure they're properly "terminated"—that is, a small plastic end-cap must



be placed on each end of the chain, essentially to signal that it's the end of the line.

If you're hooking your devices to one type of connector (either internal or external), the last device in the chain must be terminated; the SCSI card itself already has a terminator. However, if you're attaching devices to both internal and external connectors, place terminators on the end devices and remove the terminator from the card itself.

Just remember this rule: The terminators always go on the ends of the chain, never in the middle. —J.C.

When it comes to graphics, however, the OfficeJet's picture gets cloudier. For example, the device is limited to 32 shades of gray, compared with competitive machines from Brother and Lexmark, which offer 64 shades. In our tests, pictures lost details, whether they were scanned, copied or faxed.

Faxing has another limitation: Although the OfficeJet has acceptable image quality (a maximum resolution of 300 by 300 dpi), transmission is limited to a relatively slow 9,600 bps.

Still, if money is an object, the OfficeJet 350 delivers a copier, scanner, fax machine and printer that should meet most home users' needs and budgets. —J.C.

\$599 (PC) from Hewlett-Packard, (800) 752-0900, (415) 857-1501, <http://www.hp.com>. Circle #429

Time to catch up with 8X CD-ROM drives

Buckle up: The era of eight-speed CD-ROM drives is finally here. The Plexor 8Plex series unleashes its multimedia magic at literally twice the rate of the average quad-speed drive.

We took Plexor's 8Plex internal model for a spin. The 5.25-inch drive has a Fast SCSI interface and ships with its own SCSI data cable and an Adaptec AHA-2940 SCSI controller (the same

one that's found in Adaptec's Power Storage hard drive kit, reviewed above, with similar speed advantages).

The 8Plex rises to the challenge of today's software—especially when running games directly from the CD-ROM drive. For instance, when we ran Descent II and Rebel Assault II with full-motion video

and music segments in a quad-speed drive, the games tended to drop frames during video segments. But with the 8Plex, which transfers data at about 1.2 megabits per second (as opposed to 600 bits with most quad-speed drives), we couldn't tell the difference between video run off the disc and clips run off the hard drive.

The 8Plex has smarts, too: The drive uses only about 10 percent of your computer's CPU brainpower, which helps speed overall performance.

The now-common six-speed CD-ROM drives are fine for most of today's software, but they're already huffing and puffing when running some of the more advanced multimedia software on store shelves. If you're a game fan upgrading your CD-ROM drive, it may pay to look ahead of the curve. —Oliver Rist

\$419 (PC) from Plexor, (800) 886-3935, (408) 980-1838. Circle #430 •



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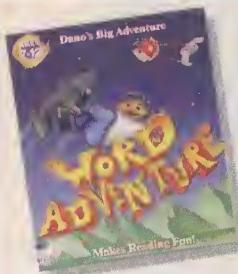
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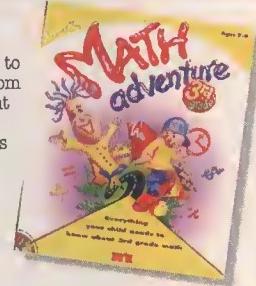
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Title/Publisher	Ages	DDS/Win/ Win95 CD	Mac CD
30 Atlas/Creative Wonders	8+	\$42.95	\$42.95
75 Seasons:History of the NFL/Virgin Interactive	8+	\$29.95	\$29.95
Adobe Art Explorer Deluxe/Adobe Systems	8+	n/a	\$39.95
After Dark for Windows 95/Berkeley Systems	10+	\$34.95	n/a
Ansel Adams Screensaver/WEA	12+	\$24.95	\$24.95
Automap Road Atlas/Microsoft	16+	\$36.95	\$36.95
Better PhotoLearning to See Creatively/Diamar	10+	\$54.95	\$54.95
Bookshelf 1996-97/Microsoft	8+	\$49.95	\$49.95
Corel Gallery 2/Corel	12+	\$69.95	\$69.95
Critical Mass: Race to Build the A-Bomb/Corbis	10+	\$49.95	\$49.95
Cybercrafts:Fun With Electronics/Philips Media	8+	\$35.95	\$35.95
Dabbler 2.0/Fractal Design Corp.	4+	\$44.95	\$44.95
Discovering Shakespeare/VI	12+	\$24.95	n/a
Distant Suns First Light/Virtual Reality Labs	10+	\$59.95	n/a
Echo Lake/Delrina	10+	\$59.95	n/a
Emergency Room / IBM	12+	\$44.95	n/a
Encarta 96/Microsoft	8+	\$49.95	\$49.95
Endorfun/Tme Warner Interactive	12+	\$24.95	\$24.95
Flight Unlimited/Looking Glass Technologies	10+	\$32.95	\$39.95
Gamebreak! Timon & Pumbaa/Disney	5+	\$34.95	n/a
Golf Tips: Breaking 100/Diamar	12+	\$42.95	\$42.95
Golf Tips: Breaking 90/Diamar	12+	\$42.95	\$42.95
Home Improvement 1-2-3/Multicom	10+	\$36.95	\$36.95
Hyper-3-D Pinball/Virgin Interactive	8+	\$39.95	n/a
Julie Child: Home Cooking with Master Chefs/Microsoft	10+	\$32.95	n/a
LandDesigner 3D/Sierra Online	10+	\$47.95	n/a
Logical Journey of the Zoombinis/Broderbund	8-12	\$39.95	\$39.95



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HOME PC's TOP 100 EDITORS' CHOICE

Title/Publisher	Age	DDS/Win/ Win95 CD	Mac CD
Magic Carpet 2/Electronic Arts	12+	\$52.95	n/a
Magic: An Insider's View/HarperCollins Interactive	10+	\$34.95	n/a
Marty and the Trouble with Cheese/Maxis	2-5	\$28.95	\$28.95
Math Blaster Mystery/Davidson & Assoc.	10+	\$36.95	n/a
Mayo Clinic Family Health Book 1996/VI	12+	\$47.95	\$47.95
Mayo Clinic Sports Health & Fitness/VI	11+	\$19.95	n/a
Microsoft Music Central 96/Microsoft	14+	\$39.95	\$39.95
Microsoft Wine Guide/Microsoft	18+	\$29.95	\$29.95
Music Screeners (Various Artists)/Sony Music	12+	\$12.95*	n/a
My Make Believe Castle/LCIS	4-7	\$37.95	\$37.95
Netscape Navigator - Personal Edition/Ventana	13+	\$36.95	n/a
Dur Times Multimedia Encyclopedia/Vicarious Inc.	12+	\$54.95	\$54.95
Pantsylvania/Headbone	4-8	\$34.95	\$34.95
Play Piano/Midisoft	8+	\$44.95	n/a
Putt Putt Saves the Zoo/Humongous	3-8	\$34.95	\$34.95
Ouicknet/Intuit	14+	\$62.95	\$62.95
Read, Write and Type!/The Learning Co.	6-8	\$46.95	n/a
Resume Maker/Individual Software	16+	\$37.95	\$37.95
Star Trek Next Gen:Final Unity/Spectrum HoloByte	11+	\$62.95	n/a
Sting: All This Time/Starwave	13+	\$48.95	n/a
Team Xtreme:Operation Weather Disaster/Discovery	10+	\$34.95	\$34.95
The 11th Hour/Virgin Interactive	11+	\$59.95	\$59.95
The Indian in the Cupboard/Viacom New Media	6+	\$34.95	\$34.95
The Muppet CO: MUPPETS INSIDE/Starwave	8+	\$39.95	n/a
The Renaissance of Florence/E.M.M.E.(Philips)	12+	\$45.95	n/a
Toy Story Animated Storybook/Disney	4-9	\$34.95	\$34.95
Triazzle/Berkeley Systems	8+	\$19.95	\$19.95

HOME PC 1996 3 & 4 STAR RATINGS

Title/Publisher	Rating	Ages	DDS/Win/ Win95 CD	Mac CD
3D Movie Maker for Windows 95/Microsoft	3.5 Stars	8+	\$39.95	n/a
American Heritage:The Civil War/Bryon Preiss	3 Stars	10+	\$44.95	\$44.95
Arcade Mania/Corel	3.5 Stars	8+	\$24.95	n/a
Awesome Animated Monster Maker/HMI	3 Stars	3-8	\$29.95	\$29.95
8ig Job/Discovery	4 Stars	4-8	\$34.95	\$34.95
Cousteau's World-Cities Under the Sea/Enteractive	3.5 Stars	10+	\$35.95	n/a
Crayola Art Studio 2/Micrografix	3.5 Stars	3-12	\$38.95	\$38.95
Cybercrafts:Fun With Electronics/Philips Media	3 Stars	8+	\$35.95	\$35.95
Day After Trinity/Voyager	4 Stars	12+	\$29.95	\$29.95
Emergency Room/IBM	.4 Stars	12+	\$44.95	n/a
Endorfun/Tme Warner Interactive Group	3 Stars	12+	\$24.95	\$24.95
Gamebreak! Timon & Pumbaa/Disney	3.5 Stars	5+	\$34.95	n/a
Golf Tips: Breaking 100/Diamar	3 Stars	12+	\$42.95	\$42.95
Home Improvement 1-2-3/Multicom	3.5 Stars	10+	\$36.95	\$36.95
Hyper-3-D Pinball/Virgin Interactive	3.5 Stars	8+	\$39.95	n/a
In the 1st Oegree/Broderbund	3 Stars	12+	\$57.95	\$57.95
Inside the Vatican/Jasmine Multimedia	3 Stars	12+	\$74.95	n/a
Invisible Universe/Voyager	3.5 Stars	10+	\$39.95	\$39.95
kidDraw Tablet/Kid8oard	Top 100 H/W	3+	\$119.95	\$124.95
Lion's King Activity Center/Disney	3.5 Stars	10+	\$39.95	\$39.95
Life's Greatest Mysteries/A.D.A.M. Software	3 Stars	5+	\$34.95	\$34.95
Logical Journey of the Zoombinis/Broderbund	4 Stars	8-12	\$39.95	\$39.95
Madeline & the Puppet Show/Creative Wonders	3 Stars	5-8	\$34.95	\$34.95
GIFTS TO GO! Madeleine CD, watch, cup & toothbrush	5-8	5-9	\$39.95	n/a
Magic Carpet 2/Electronic Arts	3.5 Stars	12+	\$52.95	n/a
Magic School Bus Explores the Ocean/Microsoft	4 Stars	6-10	\$39.95	n/a

Title/Publisher	Rating	Ages	DDS/Win/ Win95 CD	Mac CD
Music Central 96/Microsoft	4 Stars	14+	\$39.95	\$39.95
Multimedia Typing Instructor/Individual Software	3.5 Stars	6+	\$28.95	n/a
Natural Keyboard/Microsoft	Top 100 H/W	3+	\$94.95	n/a
NFL Math/Sanctuary Woods	4 Stars	8-12	\$34.95	\$34.95
One Small Square Backyard/Virgin Sound&Vision	3 Stars	8+	\$25.95	\$25.95
Our Times Multimedia Encyclopedia/Vicarious Inc.	3.5 Stars	12+	\$54.95	\$54.95
Dzzie's Travels:Destination Mexico/Oigital Impact	3 Stars	5-10	\$19.95	\$19.95
Dzzie's Travels:Japan/Digital Impact	3 Stars	5-10	\$19.95	\$19.95
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Read, Write and Type!/The Learning Co.	4 Stars	6-8	\$46.95	n/a
Shivers/Sierra Online	4 Stars	13+	\$37.95	n/a
SideWinder 30 Pro (Joystick)/Microsoft	Top 100 H/W	5+	\$59.95	n/a
Simlife/Maxis	3 Stars	8+	\$34.95	\$34.95
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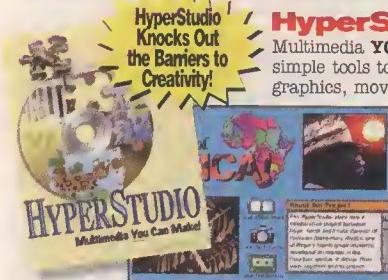
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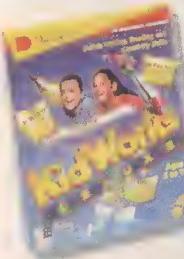


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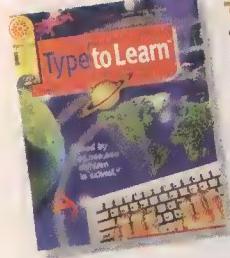
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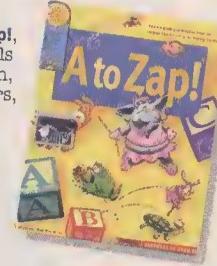
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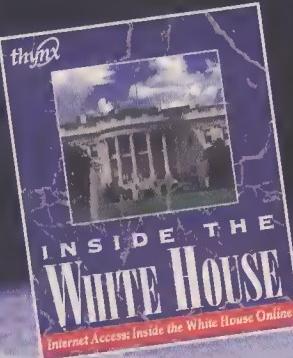
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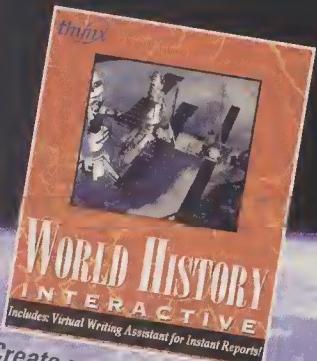
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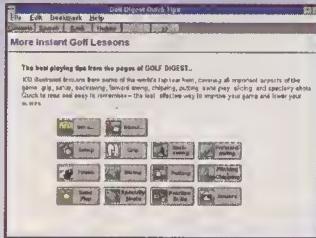


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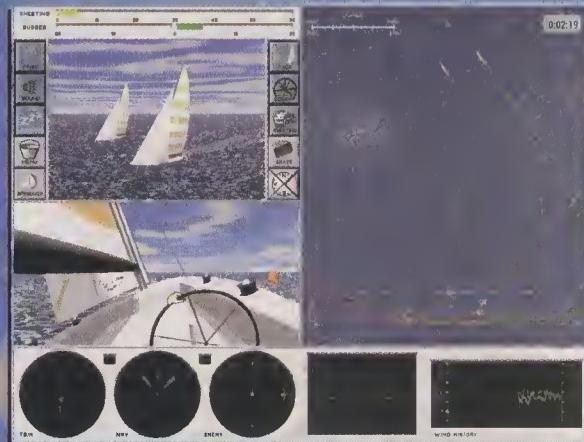
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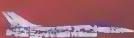
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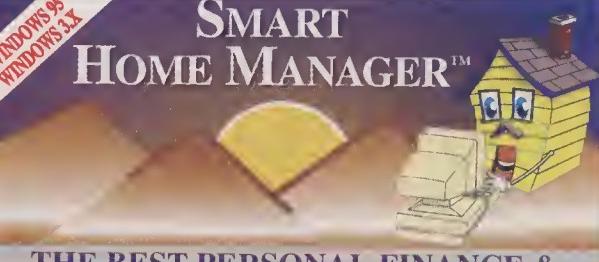
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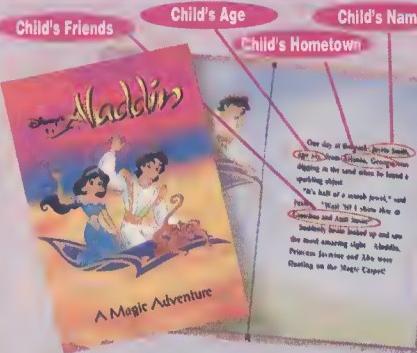
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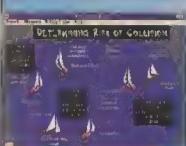
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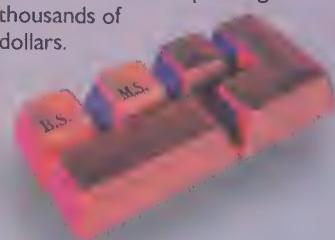
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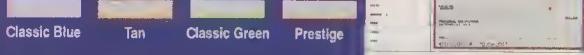
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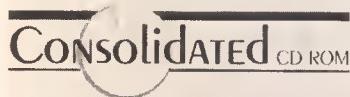


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BY JOHN EGKHOUSE



News worthy. Too busy at your computer to keep up with the day's events? Two new services offer to (unobtrusively) interrupt your regularly scheduled PC programs to bring you the latest news. The **IBM infoMarket NewsTicker** works with the latest versions of Netscape Navigator and Internet Explorer to roll a streaming ticker of up-to-the-minute information from Reuters, ESPN and other news organizations across your browser; if a headline catches your eye, click on it and you'll see the full story. **The PointCast Network** channels even more information into a screen saver. Both services are free, but do attach colorful ads to their reports.

World Wide Web:

NewsTicker: <http://www.infonkt.ibm.com/>
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on current issues, then advise your boss on how to respond to events, both real and imaginary, that are posted at the site each week. And even though the nominating conventions are right around the corner, rest assured it's not too late to hop onto this campaign trail.

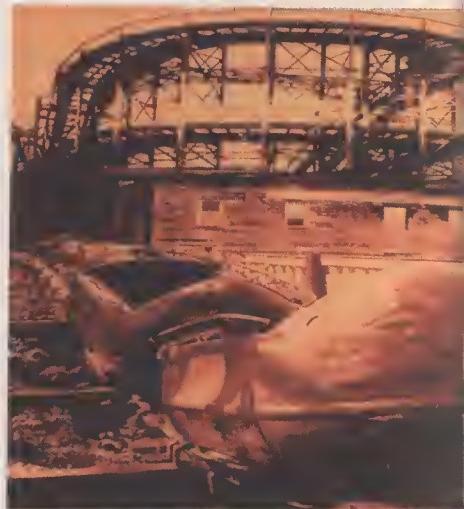
World Wide Web: <http://www.pres96.com/index.html>

Park place. At the heart of Manhattan sits **Central Park**, an oasis of green on an island of asphalt and concrete, yet many native New Yorkers—and even some tourists—take its charms for granted. Not so the creators of this virtual tribute on the Web, which includes a photo-filled tour with more than 50 stops. If you plan to be in the real park's neighborhood this summer, stop here first to learn about all the wonderful times you can have on its lawns and lanes—from bird-watching to carousel rides to the annual free

Shakespeare in the Park festival.

World Wide Web: <http://www.centralpark.org/home.html>

Take the plunge. You can almost hear the click-click-click of the chain pulling your car to the top of a 130-foot wooden trestle at **The**



World of Coasters—and if you love roller coasters, your heart will be rising into your throat in no time. It's a scream to learn the rides' peaks and valleys in reviews, gather fun facts (the U.S. speed demon is the 80-mph Steel Phantom in West Mifflin, Pa.), and see 250 action photos dedicated to the principle that what goes up must come down...fast!

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X marks this spot. Quick: What's a mosh pit, and why are barrettes and baby-doll dresses the height of Generation X fashion? Find out at **alt.culture**, a Web companion to a new best-selling encyclopedia of the gangsta-and-grunge set. Links take you to Web sites related to 900-plus entries; you can search by topic, or—if you catch the slacker spirit—just let the autopilot pull up new topics at random. World Wide Web: <http://www.altculture.com/>

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